Ordering Lunch on the Family Portal

Parents may log into **Family Portal** and order lunch for their students. As soon as their order is submitted through Family Portal, it displays in FACTS SIS. If the order is changed in FACTS SIS, the change is immediately reflected on Family Portal.

Note

- Red items ordered and not yet paid through web payment
- Blue items ordered and paid through web payment
- Green items ordered and paid through web payment, then modified by school

Place a lunch order

- 1. In your Internet browser, navigate to https://factsmgt.com and click Family Log in.
- 2. Select FACTS Family Portal.
- 3. Type your school's district code (MA-NC), your username, and password.
- 4. When Family Portal displays, click if the left navigation menu does not display.
- 5. Click **Student**, then select **Lunch**.
- 6. Click +CREATE WEB ORDER.
- 7. Click the student's name for which you wish to place an order.

 The **Lunch Order Form** expands listing each date an order may be placed.
- 8. Click the date to place an order.
- 9. Type the number of items to order for the student in the **Quantity** column. The **Total** column displays the cost.
- 10. Repeat for all dates and all students. The **Grand Total** is listed at the bottom.
- 11. Click **Submit Order**. The **Online Lunch Payment** screen displays after you place your order.
- 12. Type payment information and click **Submit**. Please wait a few seconds for the payment transaction to complete.



