## **English Language Specialists**

Helping You Help Your Employees



Learn Now Learn Well LLC Hello,

My name is Joel Volkert and I'm the founder of *Learn Now Learn Well LLC*, an English language company that specializes in teaching and improving the English needs of employees. Our mission is to empower students to achieve their maximum potential, ultimately benefitting your employees, your company and your clients.



#### **Hospitality hiring is a problem**

Read why 82% of hotels are reporting difficulty attracting and hiring workers, with hiring housekeepers being a primary concern (AHLA, 2023)

Click here for article



Founder and CEO

#### What we do

We provide high-quality and affordable tutoring – through individual and group tutoring, we personalize lessons to make sure employees are advancing quickly and successfully in their English skills.



#### **Why English matters at work**

- Effective communication with clients, coworkers, and management
- Saves your company money by decreasing language confusion, expensive translation services, and costly business mistakes
- English is a global language in an increasingly competitive market
- English fluency empowers and encourages employee growth



www.learnnowlearnwell.com

# Hospitality Professions

## **Examples of challenging words** and phrases for English learners

## Vocabulary

- Sheets
- Toiletries
- Snack barRequest
- Cot
- Pool

- Lamp
- Concierge

  - Iron
  - Cart

- Lobby
- Hair dryer
- Pillow
- Lock
- (Mini) fridge

### **Phrases**

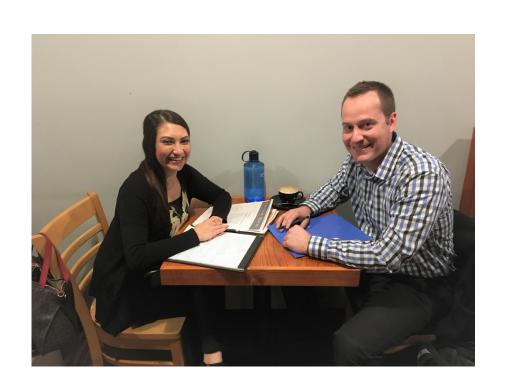
- 1. "Check in" vs "Check out"
- 2. "Turn up" vs "Turn down"
- 3. Change the sheets
- 4. Throw away (throw something in the garbage)
- 5. "Go back" vs "come back" vs "get back"
- 6. "Punch in" vs "Punch out"
- 7. Give someone a hand (help them)
- 8. Fill in/out (complete, as in a form)
- 9. Here you go (when handing someone something)
- 10. "Turn on" vs "turn off"
- 11. "How much" vs "how many"
- 12. Do you need any more towels?
- 13. Do you need extra [item]?
- 14. Can I help you?
- 15. What would you like?
- 16. What is your room number?
- 17. Do you need anything else?

Learn Now Learn Well LLC

## What we offer

#### **Individual tutoring**

For individual employees, we personalize lessons to meet the specific goals of the individual. We focus on high-impact needs, such as accent reduction, reading/writing professionally, public speaking skills, and conversational fluency.





#### **Group tutoring**

Designed for multiple employees, we focus on important business skills, such as: Advanced English vocabulary and phrases, reading/writing professionally, interpersonal communication, and cultural information. (We also provide helpful English content for New Employee Onboarding.)

### **Online classes**

**Business English** - Employees will become comfortable with commonly used professional and business English vocabulary, email best practices, understanding American business culture better and improving reading comprehension of business-related material.

Phrasal Verbs – Phrasal verbs, such as *Put up with* or *Call off*, can be confusing to English learners. We give examples, definitions and opportunities for students to practice using phrasal verbs commonly heard at work.

Affordable rates - Our mission is to teach and help others grow, and that starts by keeping prices affordable.

Did you know? A single translator can cost over \$100,000 per year! (Glassdoor, 2022)

www.learnnowlearnwell.com

#### How we are successful

With years of experience, we've learned the most successful way to teach is through tracking progress of goals and having our students apply what they learn in their day-to-day activities at work. As such, you will see immediate results and improvement from your employees.

With our "Phrases of the Week," your employees can receive emails twice per week that teach them commonly used phrases such as *Find out, Look up, Put up with, It's up to you,* and *The ball is in your court*. Without explanation of what these phrases mean, employees can sometimes be confused and have a difficult time communicating with customers, clients and even coworkers.

#### **Phrase of the Week**

From Learn Now Learn Well © 2021

#### **ENGLISH: Work out**

There are several meanings for "work out."

- 1) **To do exercise** (running, lifting, biking, etc.) *I like to work out in the morning.*
- 2) Be okay/function well

Everything will work out with this big project.

3) Solve

The engineers need to work the problem out.

#### ESPAÑOL: Vale la pena

This means "To be worth it."

A: No quiero pagar tanto dinero por este viaje. (I don't want to pay so much for this trip)
B: Vale la pena, estoy seguro. (It's worth it, I'm sure)

\*Receive two FREE Phrases of the Week each week!\* Visit our website: www.learnnowlearnwell.com/free-resources Test it out for FREE...

# Learn more about our "Phrases of the Week" on YouTube!

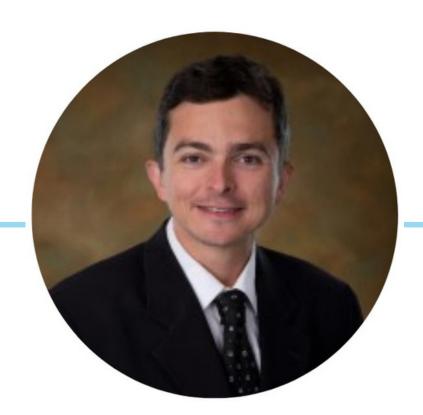
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## **Testimonials**

#### **View Google Reviews**



"Learn Now Learn Well's Business English class was very helpful for my English communication at work. All the material provided was very helpful and the examples were super practical."



Igor, Legal Assistant Brazil

[Joel] puts a lot of effort revising what he is going to talk about before class to ensure using the class time effectively and having excellent examples from daily life. I like his teaching style because it is so logical, organized and easy to follow. The assignments he assigns reflects what he teaches in the class."



Feras
Health Safety Engineer
Saudi Arabia

"I highly recommend Learn Now Learn Well. They have the skills, strategies and talent for teaching English like a second language. I'm gaining more confidence speaking, improving my pronunciation, written communication and I am still learning. The one on one attention is a plus for someone like myself that needed to gain confidence. I am truly happy being a student at Learn Now Learn Well."



Silvia, Entrepreneur Mexico

"Joel is a very positive and well prepared English teacher. He raised my spirit and excitement not only to learn English, but also to increase my understanding of many interesting cultures in the world. I really like my progress and classes with him."



Rachel, Teacher China



## We highly value our students and do our best to make their experiences positive and engaging.

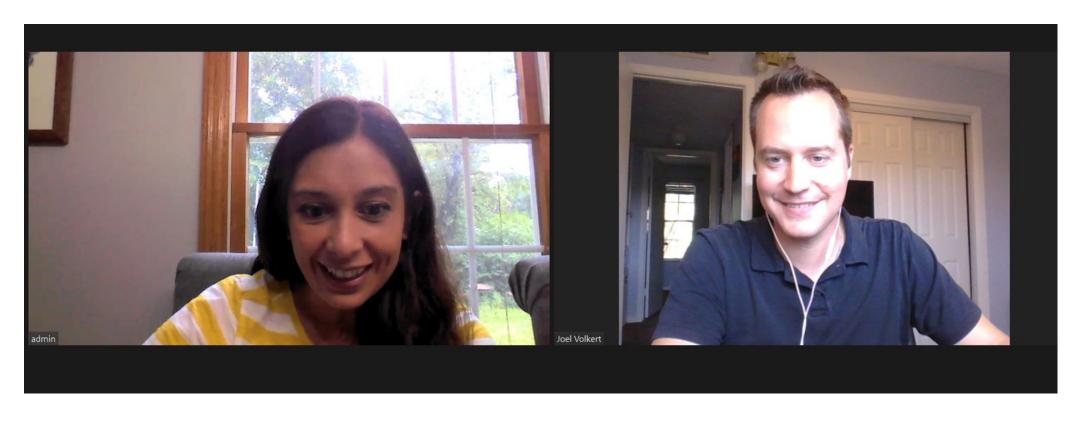
#### **How to get more information**

If you would like to speak further about Learn Now Learn Well and how we can benefit your organization, please let us know and we can set up a time to talk.

info@learnnowlearnwell.com 512-710-9605 <a href="https://www.learnnowlearnwell.com">www.learnnowlearnwell.com</a>

Thank you for taking the time to explore how to further develop your employees. Take care and stay well!

#### - Joel



Virtual teaching at work!

View Google Reviews

★★★★★