

FrontRunners®

ELECTRONIC MEDICAL RECORDS SOFTWARE

JANUARY 2019

Powered by
Gartner Methodology

Software Advice

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INTRODUCTION

This FrontRunners analysis is a data-driven assessment identifying products in the Electronic Medical Records software market that offer the best capability and value for small businesses. For a given market, products are evaluated and given a score for Usability (x-axis) and User Recommended (y-axis). FrontRunners then plots 10-15 products each on a Small Vendor and an Enterprise Vendor graphic, based on vendor business size, per category.

In the Electronic Medical Records FrontRunners infographic, the

Enterprise Vendor graphic had a minimum qualifying score of 3.51 for Usability and 3.50 for User Recommended, while the Small Vendor graphic had a minimum qualifying score of 3.21 for Usability and 3.25 for User Recommended.

To be considered for the Electronic Medical Records FrontRunners, a product needed a minimum of 20 user reviews published within 18 months of the evaluation period. Products needed a minimum user rating score of 3.0 for both Usability and User Recommended in both the Small and Enterprise graphics.

INTRODUCTION

The minimum score cutoff to be included in the FrontRunners graphic varies by category, depending on the range of scores in each category. No product with a score less than 3.0 in either dimension is included in any FrontRunners graphic. For products included, the Usability and User Recommended scores determine their positions on the FrontRunners graphic.



DEFINING ELECTRONIC MEDICAL RECORDS SOFTWARE

Electronic Medical Records (EMRs) automate the clinical operations of healthcare providers. EMRs allow medical professionals to create, store, update and share digital patient charts, histories, medications, test results and more.

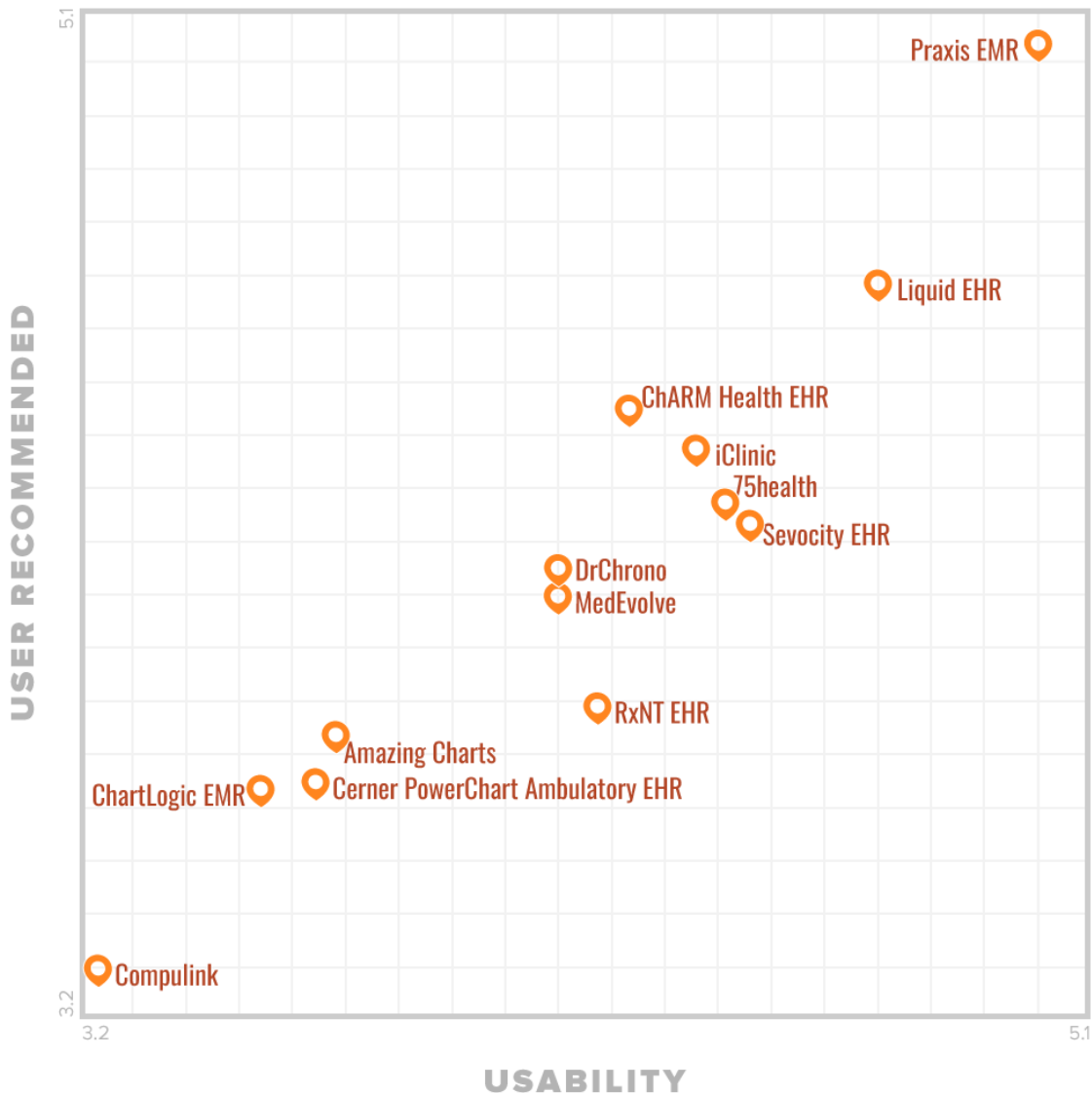
Software Advice's FrontRunners is focused on the North American ambulatory EMR market. We identify this set of core capabilities for the EMR category: charting/

patient records, order entry, decision support, automated coding assistance, reporting/analytics and ONC-ATCB certification, as well as at least one of the following: clinical interoperability, patient scheduling and/or a patient portal.

FRONTRUNNERS

(SMALL VENDORS)

FRONTRUNNERS® FOR EMR, JANUARY 2019



For each individual rating in both the Usability and User Recommended criteria, the methodology weighs recent reviews more heavily.

FRONTRUNNERS SCORES

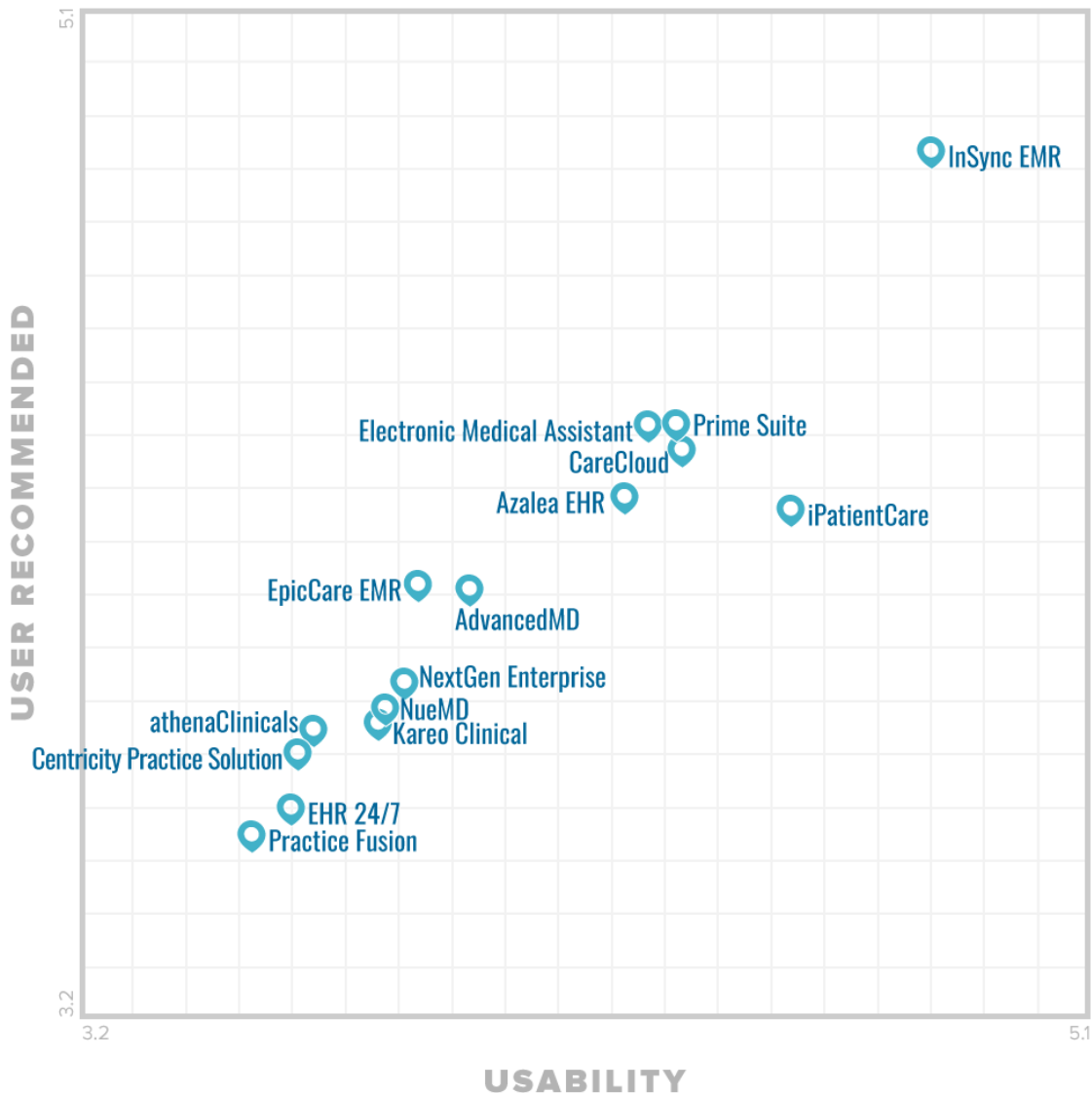
(SMALL VENDORS)

		TOTAL SCORE	USABILITY SCORE	USER RECOMMENDED SCORE
1	Praxis EMR	9.90	5.00	4.90
2	Liquid EHR	9.25	4.70	4.55
3	iClinic	8.60	4.36	4.24
4	Sevocity EHR	8.56	4.46	4.10
5	75health	8.54	4.41	4.13
6	ChARM Health EHR	8.53	4.23	4.31
7	DrChrono	8.11	4.10	4.01
8	MedEvolve	8.07	4.10	3.97
9	RxNT EHR	7.94	4.18	3.76
10	Amazing Charts	7.39	3.69	3.70
11	Cerner PowerChart Ambulatory EHR	7.25	3.64	3.61
12	ChartLogic EMR	7.14	3.54	3.60
13	Compulink	6.48	3.22	3.26

FRONTRUNNERS

(ENTERPRISE VENDORS)

FRONTRUNNERS® FOR EMR, JANUARY 2019



For each individual rating in both the Usability and User Recommended criteria, the methodology weighs recent reviews more heavily.

FRONTRUNNERS SCORES

(ENTERPRISE VENDORS)

		TOTAL SCORE	USABILITY SCORE	USER RECOMMENDED SCORE
1	InSync EMR	9.40	4.80	4.60
2	iPatientCare	8.65	4.53	4.12
3	Prime Suite	8.61	4.32	4.29
4	CareCloud	8.57	4.33	4.24
5	Electronic Medical Assistant	8.56	4.27	4.29
6	Azalea EHR	8.37	4.22	4.15
7	AdvancedMD	7.91	3.93	3.98
8	EpicCare EMR	7.83	3.84	3.99
9	NextGen Enterprise	7.61	3.81	3.80
10	NueMD	7.53	3.78	3.75
11	Kareo Clinical	7.48	3.76	3.72
12	athenaClinicals	7.35	3.64	3.71
13	Centricity Practice Solution	7.29	3.61	3.68
14	EHR 24/7	7.17	3.60	3.57
15	Practice Fusion	7.03	3.52	3.51

RUNNERS UP

4medica iEHR

A.I.med

A+ DELPHI Psychotherapy Billing Software

Abacus Pharmacy Plus Software

AbelMed

Absolute EMR

AccuroEMR

Acuitas activEHR 2.0

Acumen nEHR

Agastha EHR

AgilityEH

Alere ACS

AllegianceMD

AllMeds EHR

Allscripts EHR

AlphaFlex

Altai Oncology Suite

AltaPoint EHR

Apollo Practice Management

Aprima EHR

Aria

athenaCollector

Beacon Specialty EMR

BedTracking

Benchmark Systems

BestNotes

bflow Solutions

BlueEHS

BlueStep EHR Platform

Carbon Health

CARe

Care360

CaregiverDesktop

CareVoyant for Outpatient

Casamba Smart Tx

CentralReach

Centricity EMR

Cerner Millennium

Cerner PowerWorks Practice Management

Chameleon

Chiron Health

ChiroSuiteEHR

ClieTrax

Clinicom

ClinicTracker Connect

Clockwise.MD

CounSol.com

Crystal Practice Management

CureMD Platform

Dentisoft Office

DHIS2

digiChart OB/GYN

DocLinks

Docta

DoctorConnects

Doctorsoft EHR

Dr Cloud EMR

DuxWare

e-MDs Chart

EDInsight

eHCS EMR

eHealthFiles

EHR

Elation Health

ElationEMR

ElectronicMedicalRecord.org

EMRDoc

EMRx

EnableDoc EHR

enki EHR by Next Services

ENT-Cloud by WRS Health

Epicor Financial Management

Filopto

FOTO

GeniPulse

Geriatrics Select EHR

gGastro

GroupOne eClinicalWorks

Halo by Footwork Solutions

HARP

Harris CareTracker

HCS Interactant

Health Data Archiver

HelloNote

HENO

Henry Schein MicroMD

HUMHEALTH

In Touch EMR

InputHealth

Intelligent Medical Software

Intuitive Medical Documents (IMD)

iSALUS EHR

Juno EMR

Kipu Systems

Levin EHR

Lightning Bolt

Luminello

MacPractice 20/20

MacPractice MD

McKesson Practice Choice

McKesson Practice Partner

MDConnection

MDoffice

MEDENT

Medesync

Medfiles

MedFlow EHR

Medfusion

MedGre

Medical Mastermind

Medicfusion

MedicsDocAssistant EHR

MedInformatix

Medios EHR

Medisoft Clinical

MEDITECH EHR

MedLedger

MESHAI

MICA-MED

Mimo Progress Note

MindLinc EMR

ModuleMD WISE

MTBC Practice Management

My Clients Plus

myEvolv by Netsmart

Netsmart Insight

Netsmart myAvatar Suite

NetSolutions

NHANCENOW

Notation Matrix

NovoClinical

NuEra EMR

OHM

OmniMD EMR

OneGlance

OpenEMR by Open Med Practice

OpenMRS

Optima Therapy for Clinics

OptimisPT

Optum Physician EMR Suite

Oscar EMR by Oscar McMaster

Patch - Insurance Assistant

Patient Chart Manager EHR

Patient Health Record

PatientClick Suite

PCC

PCIS Gold

Perfect Care EHR

Phoenix Ortho EHR

Physician's Office by WEBeDoctor

PhysicianXpress

Planetrehab

PlayMaker CRM

Plexia EMR

Power2Practice

Practice Director EHR

Practice EHR

Practice Perfect EMR

PracticeStudio

PracticeSuite

PrimeCare

Prognosis

Pryv.io e-Health Middleware

PsychConsult Provider

Psyquel

Pulse EHR

QuickPractice

Radekal

Ray by Practo

ReLiMed

RepuGen

Rx30 Pharmacy System

ScriptSure

Senior Insight

SequelMed EHR

Simple Interact

Soarian Clinicals

SpringCharts EMR

SRS Essentials and SRS EHR

StrataPT

StreamlineMD

Strive Labs

StrongBox Medical

Teladoc

TheraManager DocuTrac

TheraOffice

Therap

TheraPlatform

TherapyRehab Plus

Therasoft

TIMS Medical

Tonic Health Platform

TotalMD

TRIARQ Health

TurboPT

Ultra Charts

UltraLinq

UniCharts

Unified Practice

Uprise

VEPRO Health Portal

VEPRO Information System

VEPRO PACS EMR

Vericle

VersaSoft CHIRO

Visual-Eyes

Vitera Intergy EHR

WellCentive

Welligent EHR

WiCis CareFlows

WritePad

WritePad EMR by 1st Provider's Choice

WRS Health EHR

ZenCharts

Zentake

Zipwhip

METHODOLOGY BASICS

The FrontRunners methodology assesses and calculates a score for products on two primary dimensions: Usability on the x-axis and User Recommended on the y-axis.

The Usability score is a weighted average of user ratings including:

- End-user ratings of one to five stars on the product's ease of use.
- End-user ratings of one to five stars on the product's functionality.

The User Recommended score is an overall weighted average of scores including:

- End-user ratings of one to five stars on how valuable users consider the product to be relative to its price.
- End-user ratings of one to five stars on how likely they are to recommend the product to others.

There are up to two FrontRunners graphics for each market, one Small Vendors and one Enterprise Vendors graphic. The Small Vendors graphic highlights qualifiers from smaller (by employee size) vendors, while the Enterprise Vendors graphic displays qualifiers for larger (by employee size) vendors.

METHODOLOGY BASICS

Markets are defined by a core set of functionality, and to be eligible for FrontRunners, products must offer that core set of functionality. Core functionality required is determined by our research analysts, who provide coverage for and have familiarity with products in that market. Additionally, a product must have at least 20 unique user-submitted product reviews published within 18 months of the start of the analysis period across the three Gartner Digital Markets web properties: [softwareadvice.com](https://www.softwareadvice.com), [capterra.com](https://www.capterra.com) and [getapp.com](https://www.getapp.com).

Inclusion in the Small Vendor or Enterprise Vendor FrontRunners graphics is based on vendor employee count. Vendors eligible for the Enterprise Vendor graphic must have more than the median employee count for all vendors in the market, or 100 employees—whichever is greater. Vendors whose employee counts do not meet either of those thresholds qualify for the Small Vendor graphic.

¹ In the event fewer than 10 products qualify for either a Small Vendors or Enterprise Vendors FrontRunners graphic, the vendors that do qualify will be combined into a single graphic.





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