Cognizant

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Overview



Company Overview

- Cognizant is a professional services company, that transforms its clients' business,
 operation, and technology models for the digital era
- Cognizant provides tech consulting, app outsourcing, systems integration,
 business process services, and cloud services





Company Overview

Headquartered in Teaneck, NJ

Ticker: CTSH (NASDAQ)

• Stock Price: \$59.13

Market Cap: \$33 Billion





History



History

- <u>1994</u> Kumar Mahadeva starts the company as Dun & Bradstreet Satyam Software (DBSS)
- 1996 D&B spins off DBSS as part of the Cognizant Corporation
- 1997 DBSS buys Satyam's 24% stake for \$3.4 Million
 - Renames itself Cognizant Technology Solutions
- 1998 Cognizant Corp. becomes a subsidiary of its new parent company IMS Health Inc.
 - Kumar Mahadeva named CEO
 - Cognizant focuses on Y2K Projects and Web Development





History

- 1998 CTSH is listed on NASDAQ
- 2003 CTSH purchases IMS Health's 56% stake and becomes independent
 - Mahadeva resigns, Lakshmi Narayanan replaces Mahadeva as CEO
- 2004 Added to the NASDAQ-100 Index
- <u>2006</u> Francisco D'Souza succeeds Narayanan as CEO
 - CTSH moves from S&P 400 (Mid-cap) to the S&P 500







Recent News



- November 2016: Elliot Management holds a 4% stake in CTSH
- Q1 2017: Elliot Management sells 3 million call options
- <u>February 2017:</u> CTSH commits to \$3.4 Billion in share repurchases and dividends over 2 years
 - Brings in new board members designated by Elliot
- <u>December 2017:</u> Elliot Management holds 1.12 million shares





- May 2018: Elliot exits its position in CTSH after a 50% gain in the previous 18 months
- February 2019: Two former executives charged in bribery probe
 - Coburn (Former President) & Schwartz (Chief Legal Officer)
 - \$25 Million Settlement with SEC
 - CTSH announces it will return 75% of its Free Cash Flow via share buybacks and dividends in 2019





- April 2019: New CEO
 - Previous CEO steps down; joins on the board as Vice Chairman.
 - Brian Humphries replaces D'Souza. Humphries former CEO of Vodafone, a
 British telecommunications company
 - Previous experience at Dell and Hewlett-Packard
- June 2019: Acquisition of Zenith Technologies



- September 2019: An additional executive is charged in the bribery case
 - ☐ Sridhar Thiruvengadam (Former COO)
 - CTSH releases AI Platform that processes insurance claims from natural disasters in record time
 - ☐ Recognized as an AI services leader by Forrester Research
 - □ Receives praise for investments in AI, willingness to go into unchartered territory



52 Week Performance



- Projected Revenue
 Growth was 7-9%,
 projections were cut to
 3.9-4.9%
- May 2019 Growth investors exit.



Business Segments



Segments

Digital Business

- Work with customers to reinvent existing businesses
- Create new businesses by innovating products

Digital Operations

- Help customers rethink their operating models and modernize their business
- Highly specialized domain expertise is important in creating industry – aligned solutions for customers' needs

Digital Systems & Technology

- Helps customers reshape their technology models to simplify, modernize, and secure the enabling systems that form the backbone of their business
- Application services



Segments



Healthcare

- Healthcare Tech
- Life Sciences



Financial Services

- Banking
- Insurance



Communication Media and Tech

- Communications and Media
- Technology

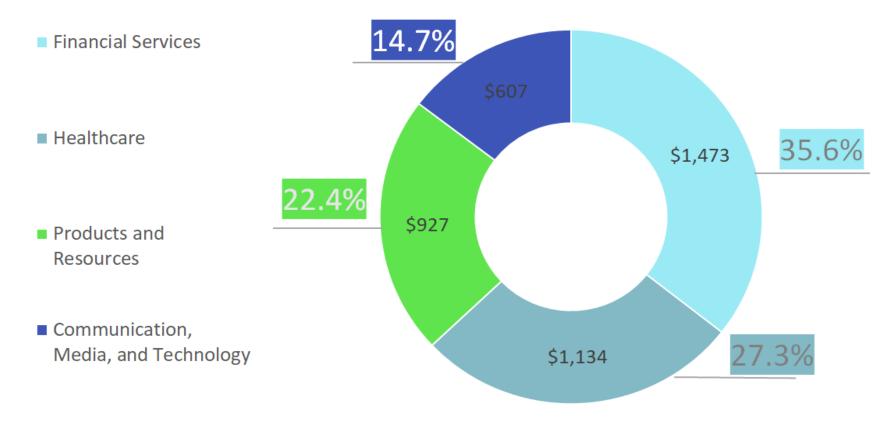


Products and Resources

- Retail & Consumer Goods
- Manfacturing & Logistics
- Travel & Hospitality
- Energy & Utilities

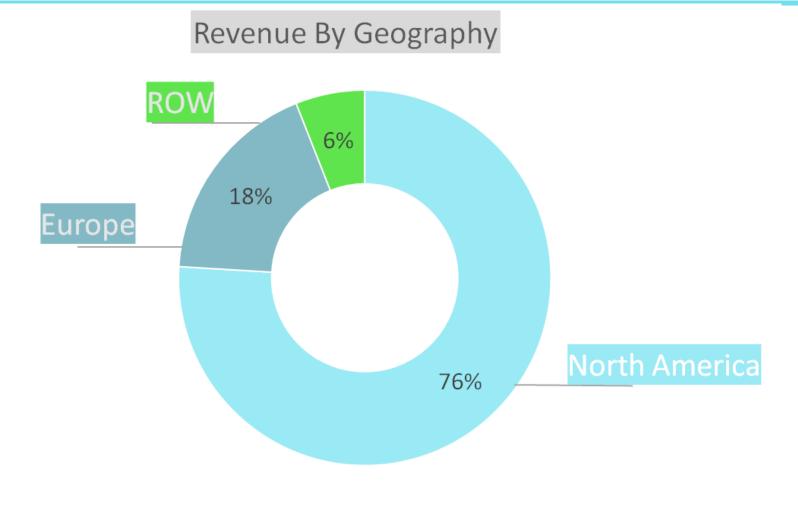
Revenue By Segments







Revenue by Geography





Outsourcing

- Common practice amongst those in the IT service Industry
- Decreases labor costs and increases the pool of qualified workers





Management



Management



CEO Brian Humphries

- President of Enterprise Solutions at Dell EMC (2013-2017)
- CEO of Vodafone Business (2017-2018)



<u>CFO</u> Karen McLoughlin

Senior VP of Finance &
 Enterprise, Senior VP of
 Finance, VP of Global Financial
 Planning, VP Finance
 (Spherion), Director of
 Corporate Accounting (Ryder),
 Manager (Price Warehouse)



COO Srinivasan Veeraraghavachary

Executive Vice
 President of
 Cognizant's Product
 and Resources
 business units



<u>Chairman</u> Michael Patsolos-Fox

- CEO for Vidyo and Stroz Friedberg
- 32-year tenure I senior roles for McKinsey & Company

Economic Moat



Economic Moat

- Commitment to client satisfaction
- Two in a box operating model
- Client retention ratio 95% to 98%
- 30% of Cognizant project teams are **at** the client's site
 - Dedicated to strong client relationships and better local understanding



Economic Moat

- Sacrifice some margins to reinvestment in:
 - Onshore and offshore senior leaders
 - Industry experts
 - MBAs
 - Flexible resource allocation
- Switching Costs are very high
 - All this makes clients reluctant to switch service providers



Risks



Risks

Highly Competitive Market

- Immigration Changes many employees need visas
 - "In the United States, the current administration has implemented policy changes to increase scrutiny of the issuance of new and the renewal of existing H-1B visa applications and the placement of H-1B visa workers on third party worksites, and has issued executive orders designed to limit immigration" Cognizant's 10K

Exchange rate volatility

Indian political changes





Risks

Failure to protect client and Cognizant data from cyberattacks





• Cognizant understands if it does not continue to innovate, it will become irrelevant

Litigation





- Cognizant engages in multiple business combinations a year
- Inorganic growth through acquisitions add additional product offerings to consumers and satiates growth investors
- Generally translates to organic growth later on
- Each individual acquisition was not material to operations and cash flows
- 14 acquisitions since 2017



Four acquisitions for about \$453 million



A financial software company based in Ireland



Creative content agency specializing in creating original and branded content for digital, broadcast and social mediums based in the U.S. (clients include Google & Netflix)



A developer of services and solutions for the financial sector based in Finland





- Privately-held company headquartered in Ireland
- Specializes in implementing digital technologies to manage, control and optimize drug and medical device production
- Cognizant acquired Zenith for \$165 million



Five acquisitions for about \$1.1 billion



A provider of revenue cycle management solutions to the healthcare industry in the U.S.



A business advisory and data analytics service provider in Belgium and the Netherlands



Cognizant Softvision

A digital engineering and consulting company with significant operations in Romania and India that create custom cloud-based software, primarily for customers in the U.S.



U.S. based consulting company that helps companies plan, implement and optimize automated cloud-based business processes and technologies



Salesforce services provider in Australia



Five acquisitions for about \$233 million



A Japanese intelligent products and solutions company specializing in digital strategy, product design and engineering, the internet of things, and enterprise mobility



A U.S. healthcare management consulting firm





A leading national provider of business process services to the U.S. government healthcare market



A provider of digital experience and marketing solutions for some of the world's most recognized brands

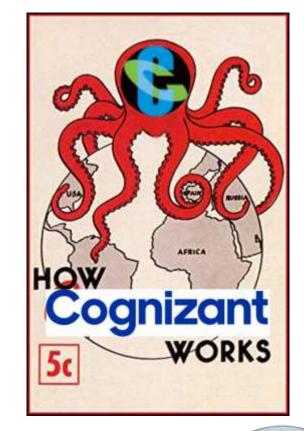


An independent full-service digital agency in the UK specializing in customer experience, digital strategy, technology and content creation



HEY! Why all the Acquisitions?

- Cognizant seeks to improve its marketability and competitive advantage by improving their product offerings in a boundless global industry
- If it adds additional features, systems, or geographic coverage to Cognizant's portfolio - Cognizant won't shy away from an acquisition
- There is risk associated in being too relaxed when acquiring companies
- Management understands this growth is inorganic





Growth Opportunities

- Many opportunities for expansion
- Geographic expansion
- Expansion into new industries such as the public sector
- Emerging digital technologies allowing them to gain competitive advantages
- Training or hiring of new IT experts or 'on site' professionals to aid customer retention



Outlook



Stewardship

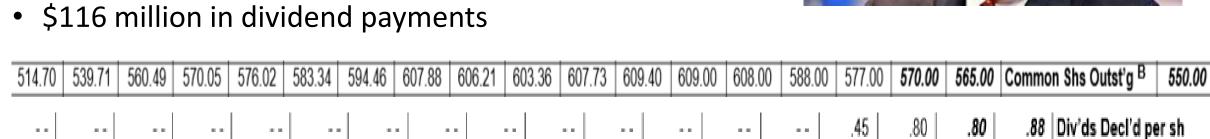
- Collectively, all key insiders own approximately 1% of Cognizant's outstanding shares, which isn't particularly high
- Initiated a capital return plan in fiscal 2017, helping to alleviate growth-at-any-cost concerns
- "Despite the managerial change, we don't expect any drastic transformational approach at Cognizant..."





Buybacks & Dividends: Quarter 2

- Paid a \$0.20 dividend per share on August 30, 2019
- \$1.037 billion in share repurchases







Reinvestment Summary

Cash Flow, Balance Sheet & Capital Allocation



Free Cash Flow is not a measurement of financial performance prepared in accordance with GAAP. See "About Non-GAAP Financial Measures" at the end of this earnings supplement for more information and a reconciliation to the most directly comparable GAAP financial measure.

3 Includes \$159 million in restricted cash in Q1 '18





Includes \$348, \$419, \$405, \$423, \$427 and \$429 million in restricted time deposits in Q1 '18, Q2 '18, Q3 '18, Q4 '18, Q1 '19 and Q2 '19, respectively

Growth Stock or Long Term Compounder?

- High growth rates made Cognizant an extremely attractive to certain investors
- Cognizant's high growth is slowing, however financially the company remains healthy
- Future turbulence due to flight of Growth Investors could cause fluctuations in share price
- Cognizant's ever widening system offerings and sticky client base adds to its competitive advantage



Management's Guidance

Guidance^{1,4}

| REVENUE | • 3Q 19: 3.8-4.8% Y/Y CC ² |
|---|---------------------------------------|
| | • FY19: 3.9-4.9% Y/Y CC ³ |
| FY19 ADJUSTED OPERATING MARGIN ⁵ | Approximately 17% |
| FY19 TAX RATE | • 24-26% |
| FY19 SHARE COUNT | Approximately 562 million |
| FY 19 ADJUSTED DILUTED EPS ⁵ | • \$3.92-\$3.98 |

Cognizant



Guidance is as of July 31, 2019

³Q'19 revenue guidance based on current exchange rates translates to growth of 2.9-3.9% (\$420B-\$424B), reflecting our assumption of a negative 90 bps for foreign exchange

FY19 revenue guidance based on current exchange rates translates to growth of 2.8-3.8% (\$16.578-\$16.738), reflecting our assumption of a negative 110 bps for foreign exchange

Guidance does not account for any potential impact from events such as changes to immigration and tax policies.

A full reconciliation of Adjusted Operating Margin and Adjusted Diluted EPS guidance to the corresponding GAAP measures on a forward-looking basis cannot be provided without unreasonable efforts as we are unable to provide reconciling information with respect to unusual items, net non-operating foreign currency exchange gains or losses, and the tax effects of these adjustments.

Qualitative Factors

| What Kind of Company is it | Competitive Advantage |
|--|-----------------------|
| Is it easily Explained? | <mark>NO</mark> |
| Unionized | <mark>Slightly</mark> |
| Does it require heavy capital infusion? | <mark>No</mark> |
| Can inventory become obsolete? | <mark>No</mark> |
| Does it require heavy R&D | <mark>No</mark> |
| Are there Chronic One time Write offs? | <mark>No</mark> |
| Is the company able to raise price to offset inflation? | <mark>Yes</mark> |
| Will the company sell more in the future | <mark>Yes</mark> |
| If you had 1 billion dollars could you create an effective competitor? | <mark>Maybe</mark> |

Financials

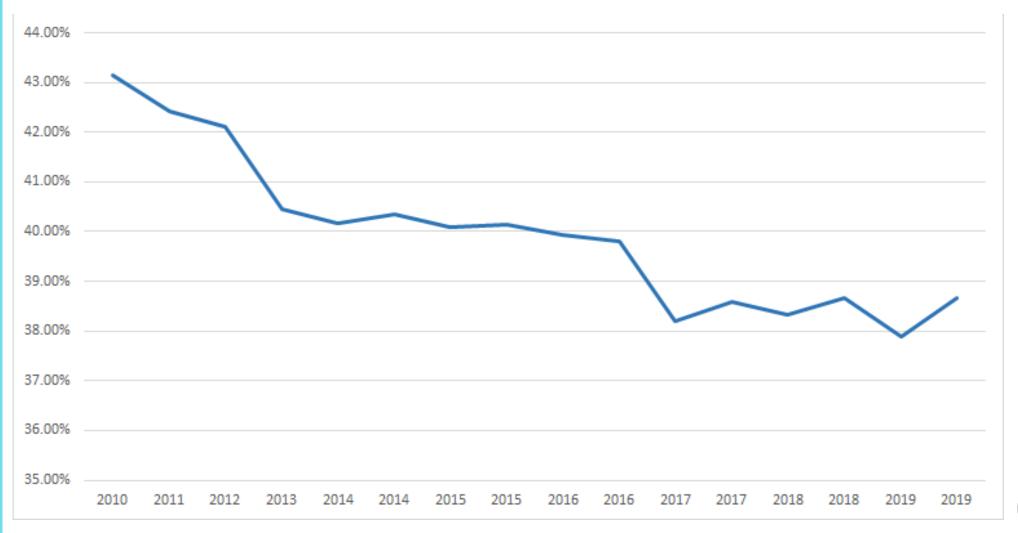


Interpretation of Financial Statements

| | Value | Minimum Threshold | Pass or Fail |
|----------------------------|-------|-------------------|-------------------|
| Gross Profit Margin | 38% | >20% | <mark>Pass</mark> |
| %SGA | 50% | <80% | <mark>Pass</mark> |
| %R&D | 0% | <10% | <mark>Pass</mark> |
| %Depreciation | 8% | <10% | <mark>Pass</mark> |
| Interest % of OP | 1% | <15% | <mark>Pass</mark> |
| Net Profit Margin | 13% | >10% | <mark>Pass</mark> |
| Current Ratio | .5 | >1 Year | <mark>Pass</mark> |
| Obligation Ratio | Today | <5 Years | Pass Pass |
| ROE | 19% | >15% | Pass Pass |
| ROC | 18% | >15% | <mark>Pass</mark> |
| Dividend Payout Ratio | 22% | <60% | <u>Pass</u> |
| Preferred Stock | None | None | <mark>Pass</mark> |
| Capital Expenditures | 2% | <25% | <mark>Pass</mark> |
| Net Earnings Trend | Up | Up | <mark>Pass</mark> |
| Retained Earnings trend | Up | Stable | <mark>Fail</mark> |

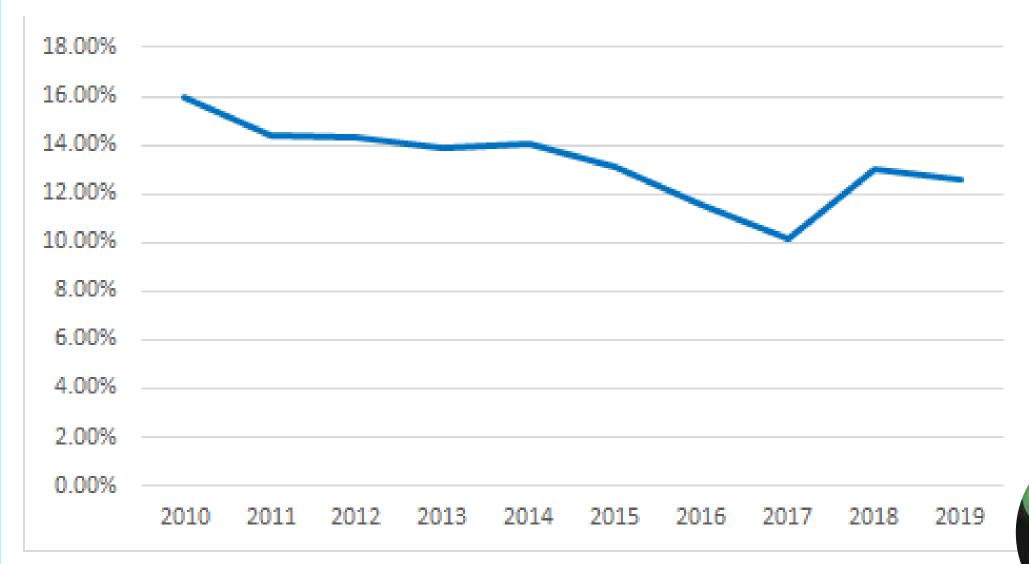


Gross Profit Margin



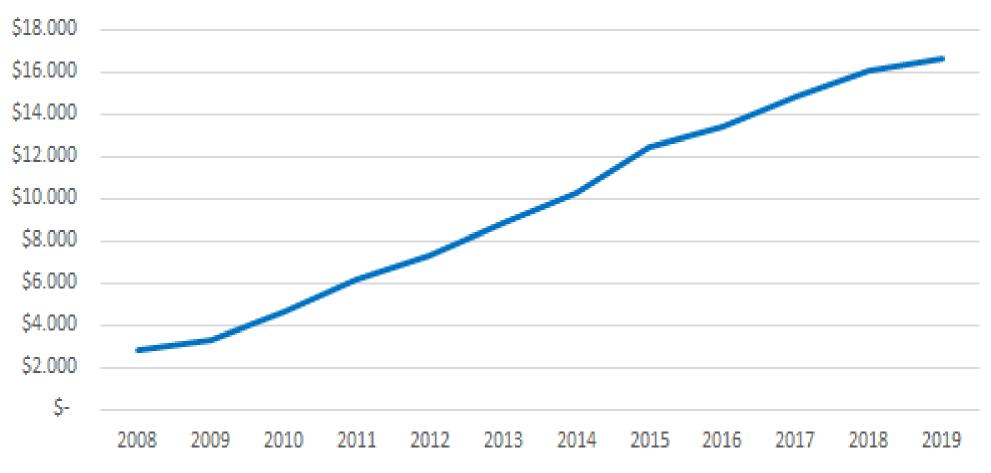


Net Profit Margin



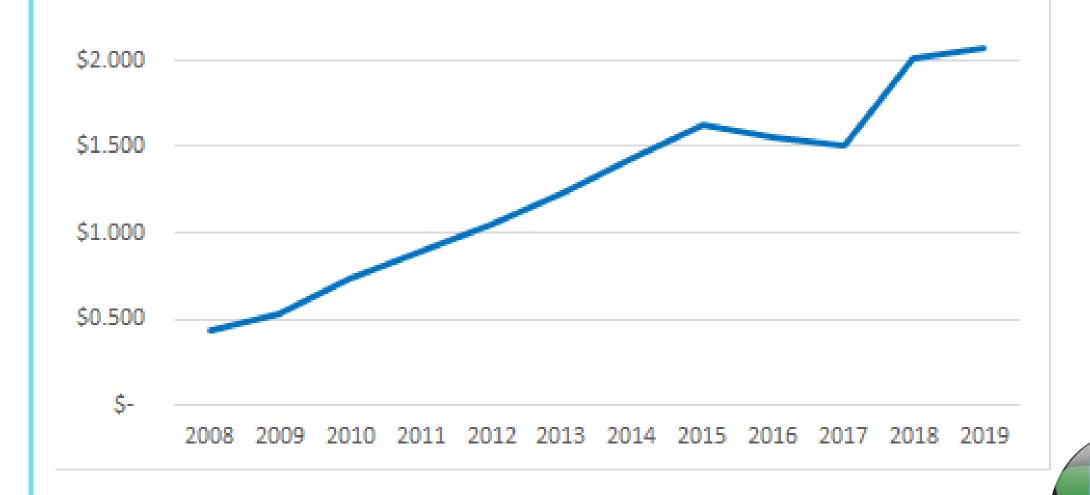


Revenue



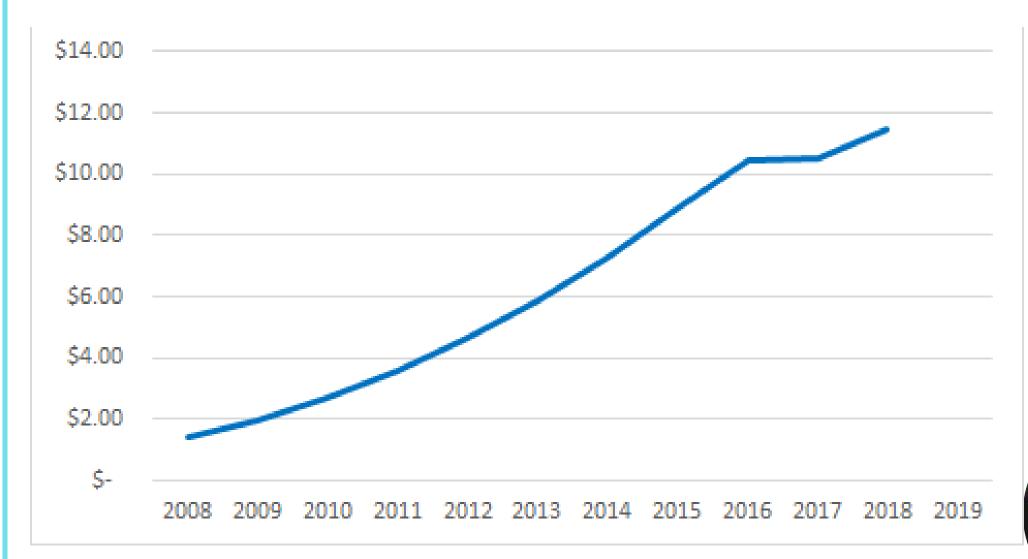


Net Income



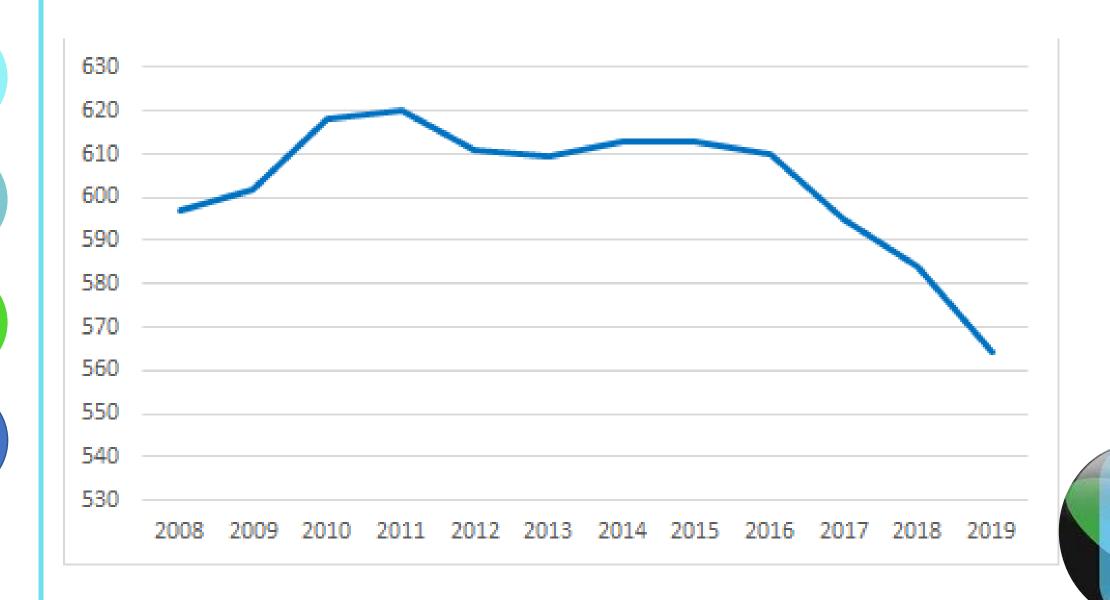


Retained Earnings (In Billions)



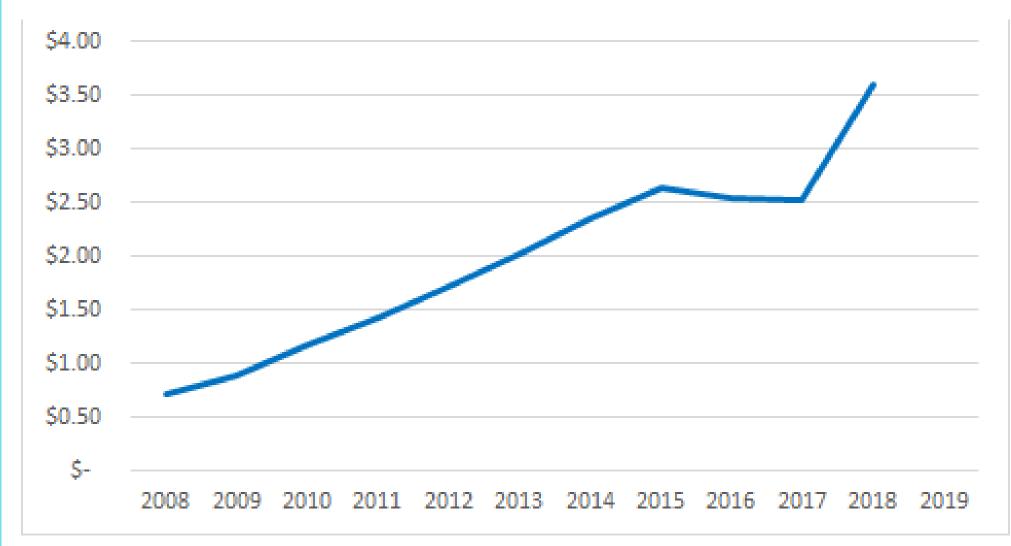


Diluted Shares Outstanding



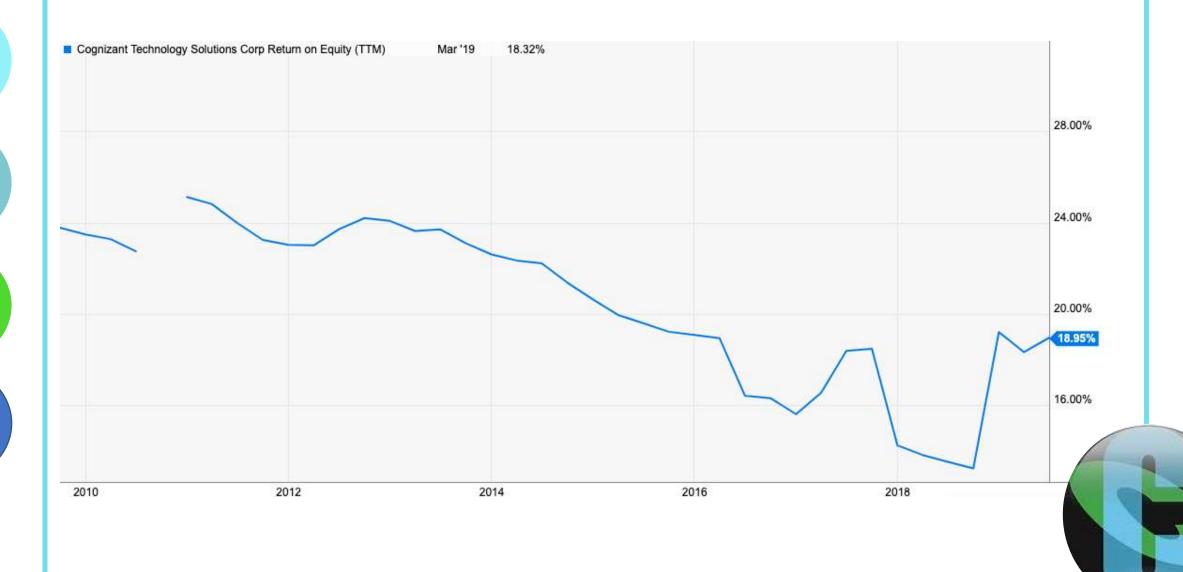


Diluted EPS

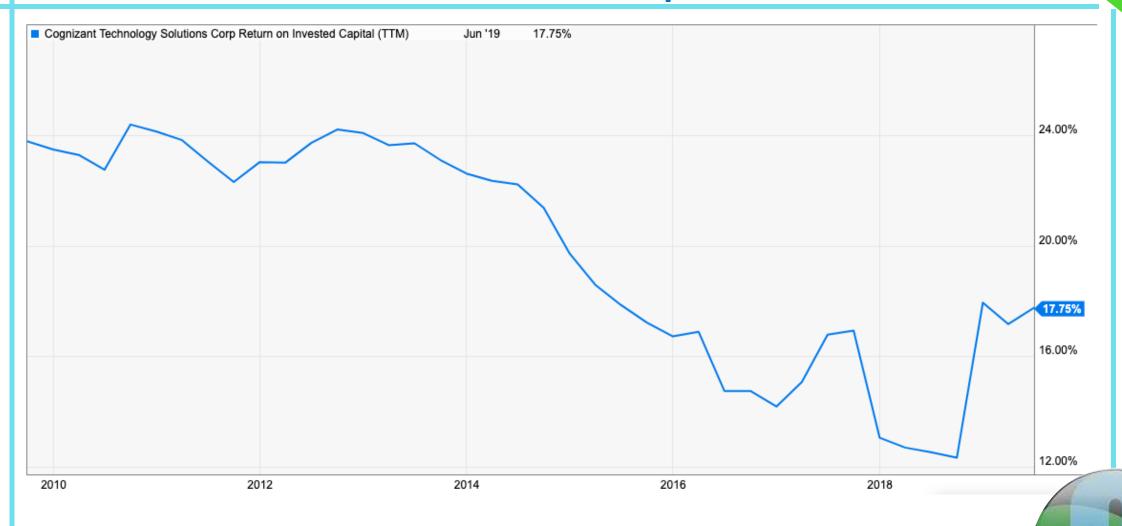




Return on Equity



Return on Invested Capital



Obligation Ratio

(Long Term Debt + Leases(7) + Preferred Stock + Pension Obligation – Cash Assets) Net Income

Obligation Ratio = Negative 0.3 years



DuPont Historical

| | TAT | NPM | FLM | ROE |
|------|------|-----|------|--------|
| TTM | 1.08 | 12% | 1.25 | 16.73% |
| 2018 | 1.01 | 13% | 1.39 | 18.39% |
| 2017 | .97 | 10% | 1.43 | 14.10% |
| 2016 | .95 | 12% | 1.33 | 14.48% |

DuPont Industry

| | TAT | NPM | FLM | ROE |
|-----------|-------------------|------------------|-------------------|------------------|
| Cognizant | 1.08 | 12% | <mark>1.25</mark> | 17% |
| | .35 | 16% | 7.76 | <mark>46%</mark> |
| Infosys | 1.02 | <mark>18%</mark> | 1.32 | 24% |
| accenture | <mark>1.56</mark> | 11% | 2.05 | 38% |

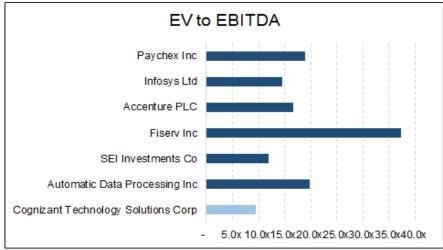


Industry Comparison

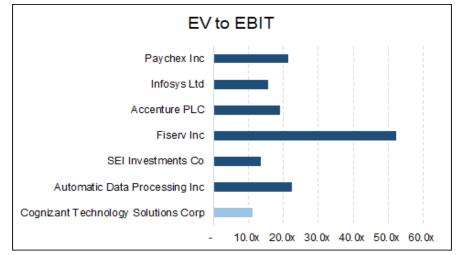
| | Market Cap | Sales | ROE | Op. Margin | Net Margin | 10 Yr Sales Growth |
|-----------|------------|----------|--------|------------|------------|--------------------|
| Cognizant | \$34.13B | \$16.46B | 18.95% | 15.77% | 12.00% | 19.90% |
| AP. | \$69.54B | \$15.18B | 46.18% | 21.34% | 19.50% | 6.30% |
| Infosys | \$40.11B | \$12.10B | 24.70% | 22.25% | 18.00% | 15.00% |
| accenture | \$123.59B | \$43.27B | 39.07% | 14.20% | 11.00% | 8.00% |

Industry Valuation





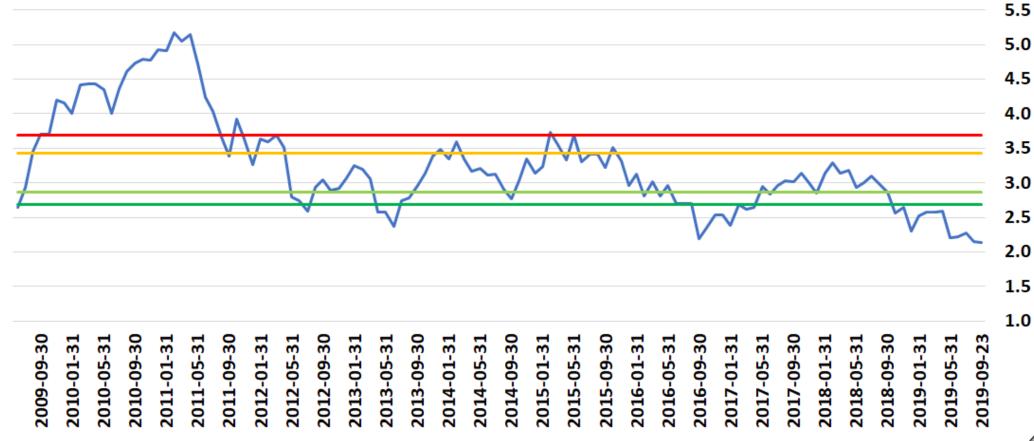




Value Bands

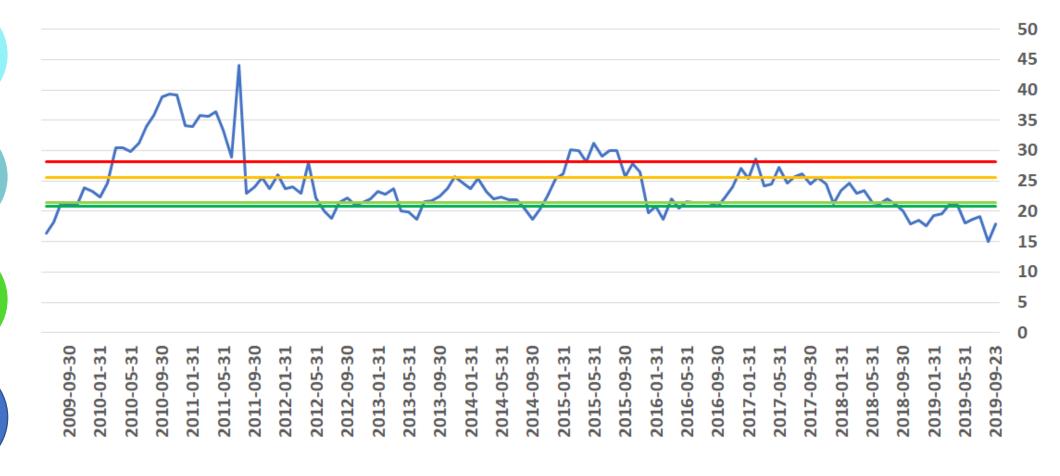


Price/Sales



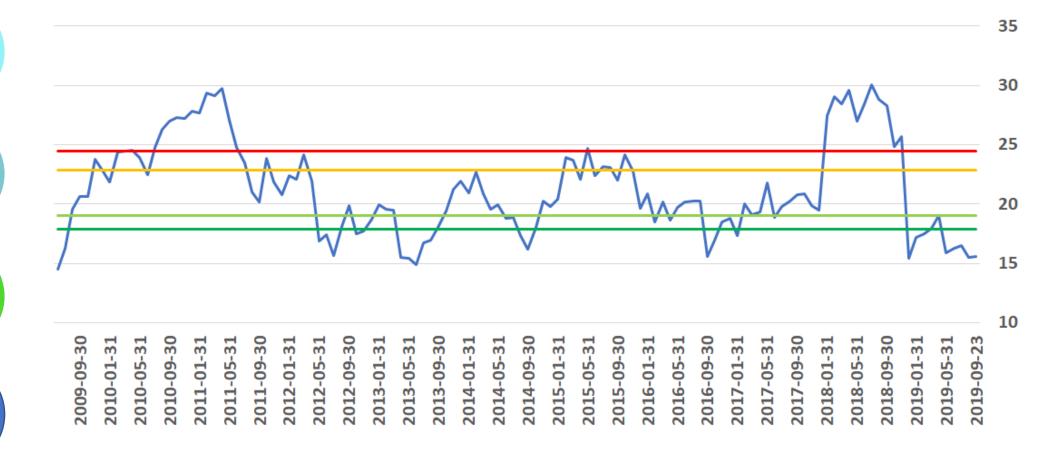


Price/Owner's Earnings



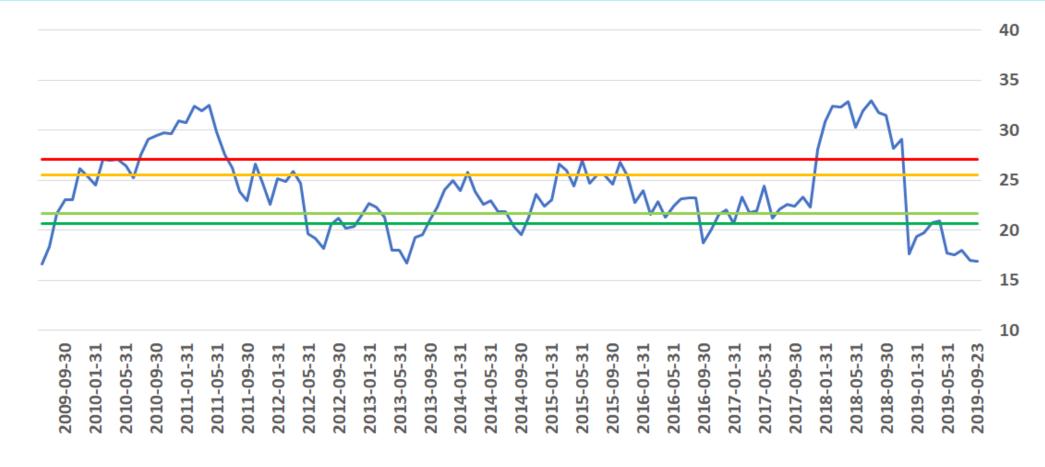


Price/Earnings less Cash





Price/Earnings



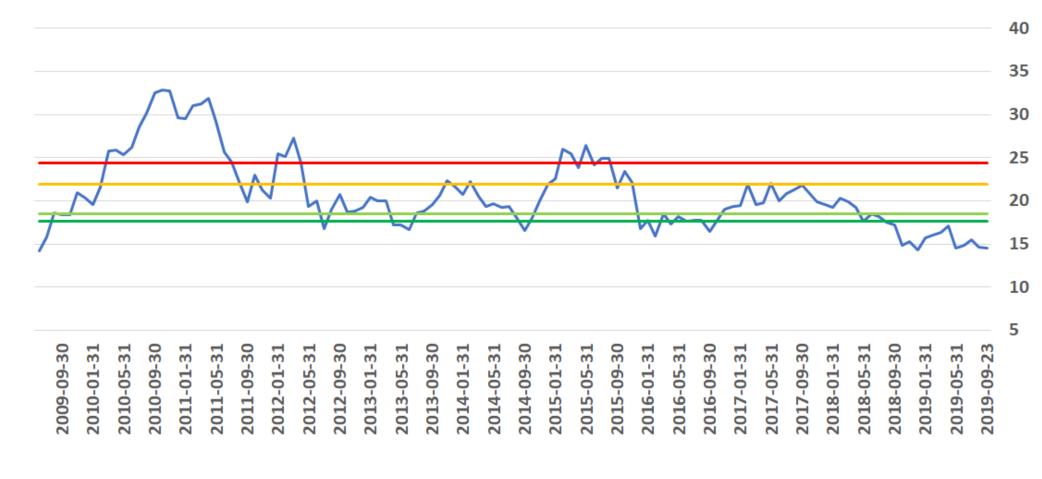


Price/Book



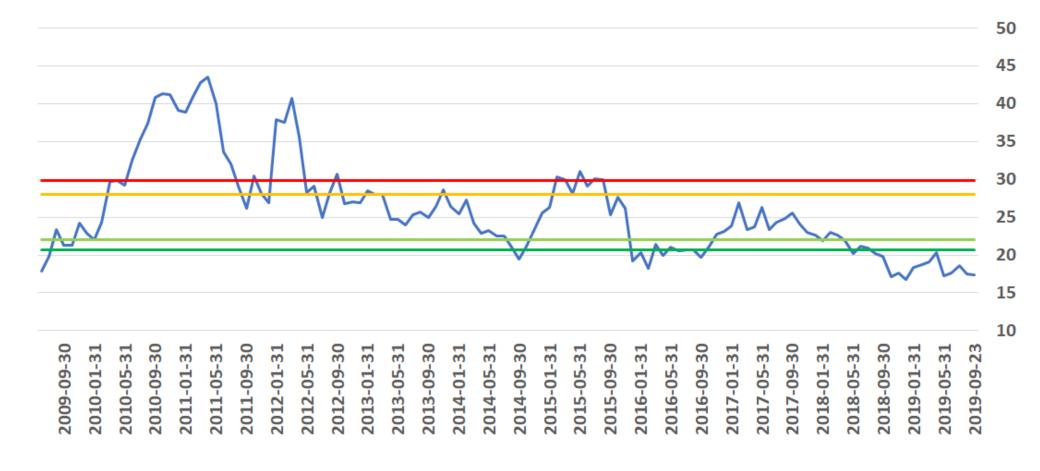


Price/Cash Flow



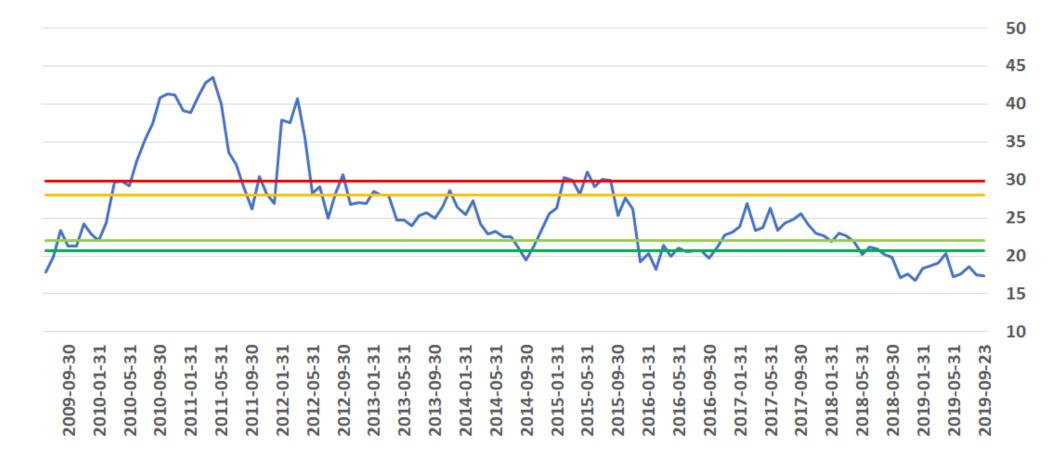


Price/Free Cash Flow



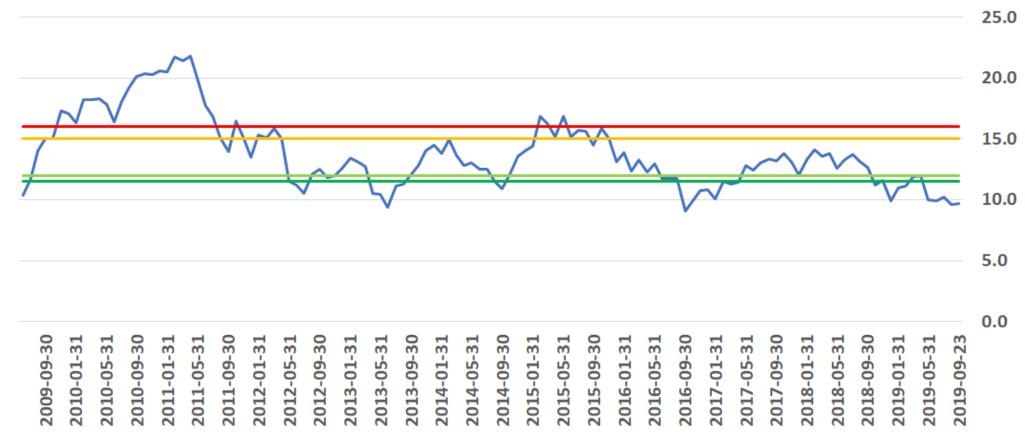


Enterprise Value/Revenue



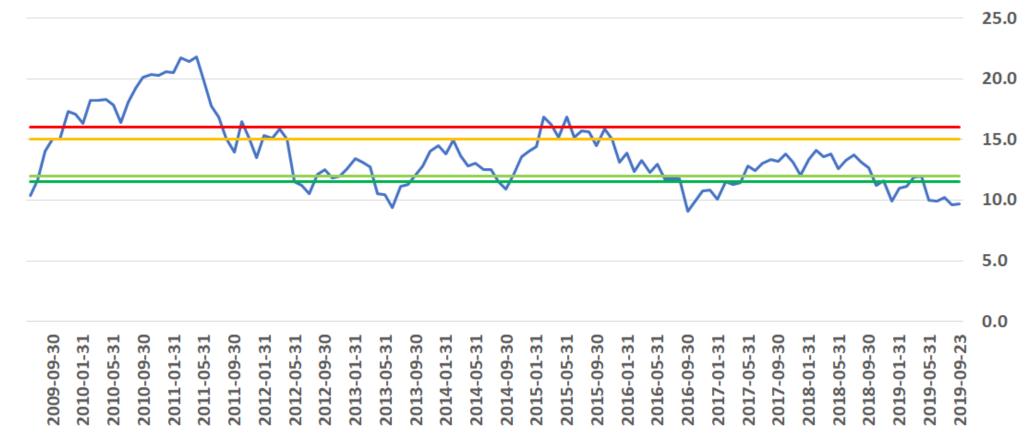


Enterprise Value/EBITDA





Enterprise Value/EBIT





Discounted Cash Flows



DCF – Bearish Assumptions

| Stage 1: Paramet | ters |
|---------------------------------|--------|
| Earnings per Share (EPS) | \$3.61 |
| Expected Growth Rate (10 Years) | 8.50% |
| Terminal Growth Rate | 4.00% |
| Years of Terminal Growth | 10 |
| Discount Rate | 10.00 |

| Stage 2: Results | | | | | | |
|------------------|---------|--|--|--|--|--|
| Fair Value | \$48.31 | | | | | |
| Margin of Safety | -22.21% | | | | | |



DCF – Base Assumptions

| Stage 1: Param | eters |
|---------------------------------|--------|
| Earnings per Share (EPS) | \$3.61 |
| Expected Growth Rate (10 Years) | 12.50% |
| Terminal Growth Rate | 4.00% |
| Years of Terminal Growth | 10 |
| Discount Rate | 10.00% |

| Stage 2: Results | | | | | | |
|--------------------|--------|--|--|--|--|--|
| Fair Value \$74.57 | | | | | | |
| Margin of Safety | 20.80% | | | | | |



DCF – Base Assumptions

| Stage 1: Parame | eters |
|---------------------------------|--------|
| Earnings per Share (EPS) | \$3.61 |
| Expected Growth Rate (10 Years) | 15.00% |
| Terminal Growth Rate | 4.00% |
| Years of Terminal Growth | 10 |
| Discount Rate | 10.00% |

| Stage 2: Results | | | | | |
|------------------|---------|--|--|--|--|
| Fair Value | \$88.37 | | | | |
| Margin of Safety | 33.17% | | | | |



DCF – Bullish Assumptions

| Stage 1: Parame | eters |
|---------------------------------|--------|
| Earnings per Share (EPS) | \$3.99 |
| Expected Growth Rate (10 Years) | 20.00% |
| Terminal Growth Rate | 4.00% |
| Years of Terminal Growth | 10 |
| Discount Rate | 9.00% |

| Stage 2: Results | | | | | |
|------------------|----------|--|--|--|--|
| Fair Value | \$151.66 | | | | |
| Margin of Safety | 60.31% | | | | |



Conscious Investor



10 Year Growth

| | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | TTM | Years |
|----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| EPS (\$) | 0.890 | 1.190 | 1.430 | 1.720 | 2.020 | 2.350 | 2.650 | 2.560 | 2.530 | 3.600 | 3.990 | 10 |
| SPS (\$) | 5.52 | 7.56 | 10.1 | 10.72 | 12.92 | 14.88 | 18.09 | 19.57 | 25.19 | 24.95 | | 10 |

| HGROWTH | STAEGR |
|---------|--------|
| 14.49% | 88.72% |
| 18.48% | 94.85% |



6 Year Growth

| | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | TTM | Years |
|----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| EPS (\$) | 0.890 | 1.190 | 1.430 | 1.720 | 2.020 | 2.350 | 2.650 | 2.560 | 2.530 | 3.600 | 3.990 | 6 |
| SPS (\$) | 5.52 | 7.56 | 10.1 | 10.72 | 12.92 | 14.88 | 18.09 | 19.57 | 25.19 | 24.95 | | 6 |

| HGROWTH | STAEGR |
|---------|--------|
| 9.29% | 93.13% |
| 17.06% | 97.98% |



4 Year Growth

| | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | TTM | Years |
|----------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| EPS (\$) | 0.890 | 1.190 | 1.430 | 1.720 | 2.020 | 2.350 | 2.650 | 2.560 | 2.530 | 3.600 | 3.990 | 4 |
| SPS (\$) | 5.52 | 7.56 | 10.1 | 10.72 | 12.92 | 14.88 | 18.09 | 19.57 | 25.19 | 24.95 | | 4 |

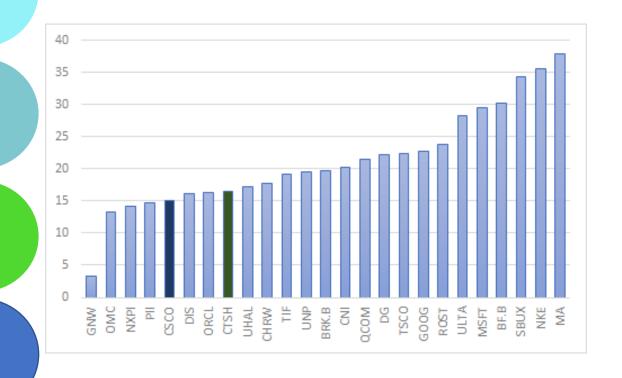
| HGROWTH | STAEGR |
|---------|--------|
| 9.54% | 92.15% |
| 16.61% | 97.00% |



Intraportfolio



Price/Earnings

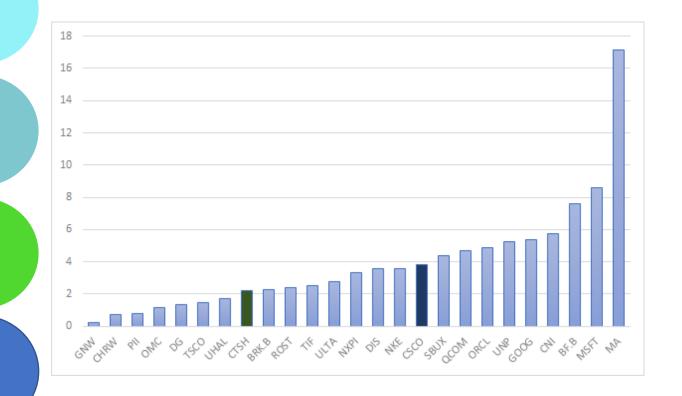


| \$ | P/E |
|-------|----------|
| GNW | 3.342857 |
| ОМС | 13.34167 |
| NXPI | 14.17895 |
| PII | 14.66508 |
| csco | 15 |
| DIS | 16.144 |
| ORCL | 16.33239 |
| CTSH | 16.53924 |
| UHAL | 17.22244 |
| CHRW | 17.81684 |
| TIF | 19.1898 |
| UNP | 19.51214 |
| BRK.B | 19.63861 |
| CNI | 20.17204 |
| QCOM | 21.46286 |
| DG | 22.18462 |
| TSCO | 22.39789 |

| 22.66679 |
|----------|
| 23.73556 |
| 28.27765 |
| 29.54737 |
| 30.29189 |
| 34.26596 |
| 35.58233 |
| 37.8449 |
| |



Price/Sales

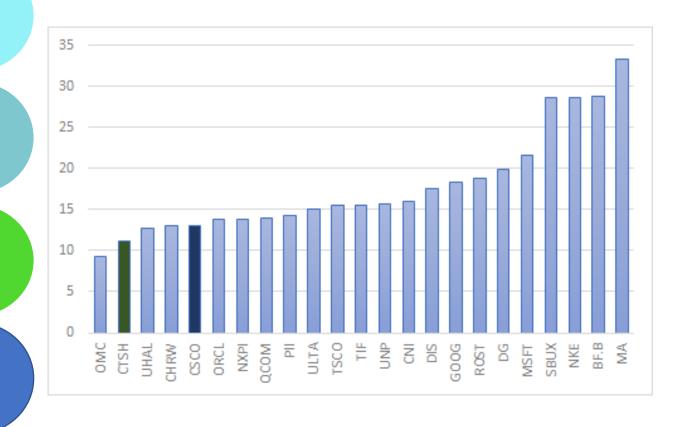


| \$ | P/S |
|-------|----------|
| GNW | 0.226452 |
| CHRW | 0.748607 |
| PII | 0.81222 |
| ОМС | 1.15429 |
| DG | 1.337042 |
| TSCO | 1.499507 |
| UHAL | 1.730686 |
| CTSH | 2.218336 |
| BRK.B | 2.303717 |
| ROST | 2.413785 |
| TIF | 2.517537 |
| ULTA | 2.763818 |
| NXPI | 3.357009 |
| DIS | 3.567172 |
| NKE | 3.576908 |
| csco | 3.82716 |
| SBUX | 4.362528 |

| QCOM | 4.709718 |
|------|----------|
| ORCL | 4.884452 |
| UNP | 5.241615 |
| GOOG | 5.369713 |
| CNI | 5.719512 |
| BF.B | 7.572973 |
| MSFT | 8.57361 |
| MA | 17.11754 |



EV/EBIT

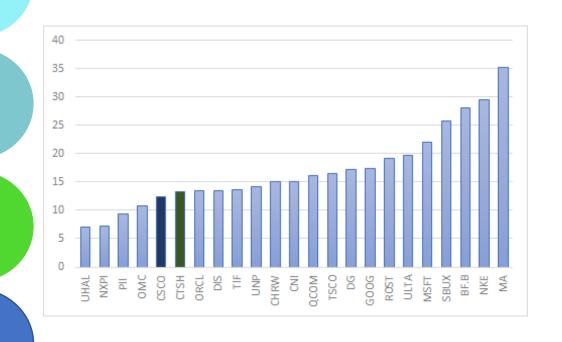


| \$ | EV/EBIT |
|------|---------|
| ОМС | 9.23 |
| CTSH | 11.21 |
| UHAL | 12.74 |
| CHRW | 12.99 |
| csco | 13.08 |
| ORCL | 13.77 |
| NXPI | 13.84 |
| QСОМ | 13.97 |
| PII | 14.24 |
| ULTA | 15.11 |
| TSCO | 15.45 |
| TIF | 15.54 |
| UNP | 15.62 |
| CNI | 15.94 |
| DIS | 17.57 |
| GOOG | 18.41 |
| ROST | 18.81 |

| 19.91 |
|-------|
| 21.62 |
| 28.58 |
| 28.58 |
| 28.86 |
| 33.31 |
| |



Price/Free Cash Flow

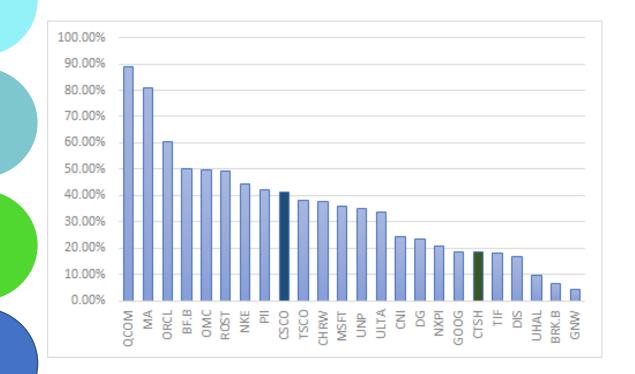


| \$ | P/FCF |
|------|----------|
| UHAL | 7.096683 |
| NXPI | 7.256566 |
| PII | 9.332323 |
| омс | 10.74497 |
| csco | 12.4 |
| CTSH | 13.33265 |
| ORCL | 13.43224 |
| DIS | 13.45333 |
| TIF | 13.62754 |
| UNP | 14.12385 |
| CHRW | 15.1125 |
| CNI | 15.12903 |
| QCOM | 16.15484 |
| TSCO | 16.49457 |
| DG | 17.26946 |
| GOOG | 17.41493 |

| ROST | 19.24505 |
|------|----------|
| ULTA | 19.75562 |
| MSFT | 22.10236 |
| SBUX | 25.768 |
| BF.B | 28.02 |
| NKE | 29.53333 |
| MA | 35.21013 |
| | |



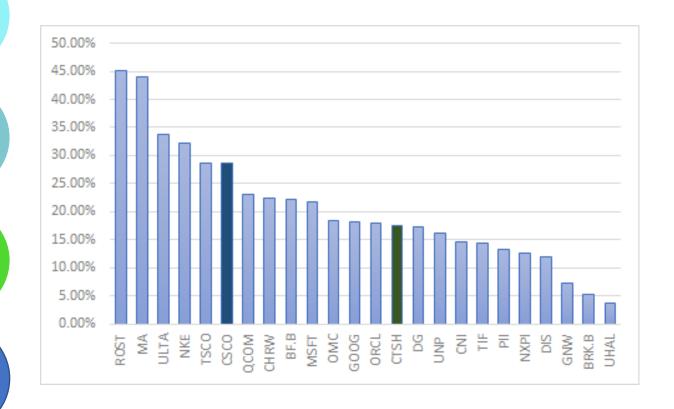
Return on Equity



| \$ | ROE |
|------|--------|
| QCOM | 88.87% |
| MA | 81.11% |
| ORCL | 60.30% |
| BF.B | 50.29% |
| OMC | 49.81% |
| ROST | 49.10% |
| NKE | 44.57% |
| PII | 42.16% |
| csco | 41.07% |

| CHRW | 37.57% |
|-------|--------|
| MSFT | 35.99% |
| UNP | 34.90% |
| ULTA | 33.71% |
| CNI | 24.10% |
| DG | 23.26% |
| NXPI | 20.90% |
| GOOG | 18.42% |
| CTSH | 18.39% |
| TIF | 18.14% |
| DIS | 16.54% |
| UHAL | 9.78% |
| BRK.B | 6.61% |
| GNW | 4.04% |

Return on Invested Capital



| \$ | ROIC |
|------|--------|
| ROST | 45.03% |
| MA | 44.09% |
| ULTA | 33.71% |
| NKE | 32.22% |
| TSCO | 28.75% |
| CSCO | 28.70% |
| QCOM | 23.17% |
| CHRW | 22.39% |
| BF.B | 22.28% |
| MSFT | 21.79% |
| OMC | 18.46% |
| GOOG | 18.08% |
| ORCL | 17.88% |
| CTSH | 17.40% |
| DG | 17.27% |
| UNP | 16.10% |
| CNI | 14.57% |
| TIF | 14.41% |
| PII | 13.33% |

| NXPI | 12.67% |
|-------|--------|
| DIS | 11.83% |
| GNW | 7.16% |
| BRK.B | 5.29% |
| UHAL | 3.78% |



Conclusion

| • | Good business, moat |
|---|-------------------------------|
| | stemming from switching costs |
| | and cost advantages |

- Looks cheap relative to history and on a DCF basis
- Room for growth both abroad and domestically
- Cognizant's history of strategic acquisitions will help stem competitive pressure

| Limit Order | Market Order |
|------------------|------------------|
| \$58.00 | \$59.13 |
| 200 shares | 200 shares |
| ~2% of portfolio | ~2% of portfolio |
| | |



Questions?

