

English Proficiency System's program effectiveness as seen by a client's Federal plant inspector

March 11, 2005

To Whom It May Concern:



English
Proficiency
Systems

A literacy course was introduced to the sanitation crew in one of my inspected facilities for English. This plant had a crew of employees that were of many cultures. As a federal employee I can not endorse programs, however I can tell you the changes I witnessed during this time. Over an 18 month period many things changed. First the sanitation manager placed employees that had graduated from this course in each department so translators or the manager need not be directly at my side during pre-operational inspections. The employees themselves understood not only the sanitation program, but they could understand me and knew what was required if a SSOP failure was noted. This reduced the amount of time I was required to be in the production areas. Being able to communicate with them removed some of the frustration of performing required inspections from them and me. It was also notable the pride taken in doing their job well. I can not speak about the benefits for the company, only what was relayed to me by Mr. Reynolds the sanitation manager. I can say it was a pleasure working with this crew daily.

Federal U.S.D.A. Inspector

Learn how English Proficiency Systems' proven, customized system can unleash the untapped asset of English proficiency to increase profitability.

Call: (612) 419-6148 or

e-mail: info@epsco.us for more information.



English Proficiency System's program effectiveness as seen by a client's chemical safety trainer

LW Chemicals, Inc.
502 East Old Route 66
Mt. Olive, IL 62069
March 30, 2005

To Whom It May Concern:



English
Proficiency
Systems

I work with sanitation directors, training their staffs in the proper use of chemicals and identifying areas where chemicals may be misused. Employees working in big, bulky suits and boots to clean high-speed equipment with concentrated chemicals need proper education to avoid potential dangers that their jobs present.

Safety is a huge concern for companies since it is tied to one of their biggest expenses—workman's compensation, medical/accident, OSHA, and related insurance premiums. The financial benefits derived from reducing accidents are tremendous to companies.

Over my 28-year career in the chemical industry, I have seen more chemically related accidents than I care to admit. I've also learned that proper training reduces accidents. When accidents and injuries occur, it is most often due to a lack of education and understanding. Employees must understand safety procedures, so they have no fear regarding their responsibilities, and they stay on the job performing their duties without incidents.

Since 98% of the employees I train are non-natives, I typically hire an interpreter to help me with hands-on training in multi-cultural workforces. An interpreter is an additional expense for my customers, and is merely a stop-gap measure. If employees who are not English proficient have on-the-job questions, they either have to wait until someone can provide answers in their native language or proceed at risk. Both choices cost companies—either in productivity or in higher insurance premiums.

As I conducted hands-on training with Mike Reynolds' sanitation crew from April 2003 to October 2004, I saw firsthand the growing enthusiasm among those who attended English Proficiency Systems' training. They could understand what I was telling them in English, including the dangers and safety precautions to avoid. There was a noticeable snowball effect with the first participants' success prompting a strong desire to learn among their peers.

The success of EPS' system helped Mike's crew eliminate accidents. I will recommend it to other customers who are interested in improving plant safety.

Sincerely,
Bob Embrey
Executive

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English Proficiency Systems

English Proficiency System's "English Proficiency *for* Professionals" program effectiveness as seen by a client

May 8, 2006

RE: English Proficiency Systems, Inc. (EPS)
"English Proficiency *for* Professionals" System

TO WHOM IT MAY CONCERN:

I am pleased to write this letter of recommendation on behalf of the "English Proficiency *for* Professionals" System. I am a process supervisor with Archer Daniels Midland Corn Processor (ADM). I was born and raised in Oyo State, Nigeria. Despite the fact that I speak the Yoruba language fluently, English is still the primary and official language in Nigeria. I speak English fluently, also.

My boss introduced me to the EPS System due to the fact that some of my co-workers were complaining that they sometimes couldn't understand me when I would talk on the radio or on the phone. When I first started the course, I was not sure how this system could be of benefit to me. As we progressed, I understood that Americans pronounce some words differently compared to the British (since my English background is with British English).

I also learned to talk slowly and pronounce my words clearly, which gives a better understanding to my co-workers. I had fun in the class, especially when I compared how we pronounce certain words to the British pronunciation. I finally had the opportunity to learn to pronounce "the, this, they" with the sound of "th" rather than "de, dis, or dey".

The instructor made the class fun and allowed me to schedule the class time that worked best for me. The EPS System has helped me communicate better in the professional world.

I would recommend "English Proficiency *for* Professionals" for most foreigners, especially if they have a professional position where communication is essential. I would also recommend this for anyone wanting to improve his or her English skills.

Sincerely,

Emmanuel Ayodele

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English Proficiency System's program effectiveness as described by a food production manager

April 27, 2006

Subject: ENGLISH IN THE WORKPLACE

To Whom It May Concern:



**English
Proficiency
Systems**

I am a State/Federal inspector in a meat processing facility in North Carolina. Although I cannot recommend a company to use this program, I can give my views on why it would be worth a company's time and effort. English Proficiency System's programs, materials, and training as they are laid out is one of the best I have seen for English in the workplace.

I have been in food production for 20 years as a supervisor and manager. I have dealt with many non-English speaking workers who are mostly Hispanic. I know how much time and money companies spend to try and make the workplace safe and worker friendly for these hard-working people. I also know the disadvantages of this. I am myself bilingual (with Spanish as my second language) and I still have a hard time communicating with these workers. Most speak slang and have not even learned to read or write in their native language.

Since most legal non-American workers would like to be citizens and a certain amount of English training is required for this, would we not be better off starting that training in the workplace? Since most of the operational forms, sanitation and federal forms are in English, I think we would be smart to offer this training. I remember the amount of time and money spent for translators, and loss of production because an operator could not tell maintenance what was wrong with the equipment until a translator was found. I also remember the cost of safety signs and such. Suppliers know these are needed and they price them accordingly. English Proficiency Systems offers a great alternative to what we have been doing in the industry. I am sure in the long run this training would more than pay for itself. I have heard about programs like English as a second language and for the individual to take part in this on his or her own time would be great, but for any industry with a diversified workforce, workplace English is clearly the way I would go.

Michael Pennington

Michael Pennington

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English Proficiency System's program effectiveness as seen by a client

My name is John Jiang. I work for ADM company as Sr. Database Analyst / DBA.

I would recommend this program to anybody because it is so helpful with improving English reading and pronunciation.

I can communicate with my clients at my company effectively after I graduated from the English Proficiency Systems program. My co-workers and users all give my service and language skills a very good reputation.

Sincerely,

John Jiang

Sr. Database Analyst / DBA

(Former Corporate Database Analyst / DBA of Minnesota Corn Processors, LLC)

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English
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English Proficiency System's program effectiveness as seen by a client's associate



Camden Dental
401 Jewett Street
Marshall
Minnesota
56258
◆
507.532.3104

Paul D. Johnson, DDS

December 22, 2005

To Whom It May Concern:

My associate dentist has been working with English Proficiency Systems for the last seven weeks. English is not his native language and his communication skills needed some improvement. Since communication is vitally important for patients to understand their diagnosis and treatment recommendations, I was very supportive of his efforts to improve these skills.

We have noticed that his pronunciations have definitely improved. He has also become more comfortable with the English language. This has brought on a greater confidence in his patient encounters. He has become more successful with his treatment acceptance which will translate into long-term greater success with his dental practice.

English Proficiency system has proven to be a good investment in his long-term development and I would highly recommend it for anyone wanting to improve their English skills.

Sincerely,

Paul D. Johnson, DDS

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