

#### English Proficiency Systems' (EPS) Programs

The EPS Programs are available to all individuals who want to enhance American English verbal and written communication skills.

#### Over five years of providing the "English Proficiency for Professionals" Program, one Financial Services Fortune 500 company has retained 92% and promoted 72% of its EPS Graduates.

- Would you like to become more confident in your English communication skills?
- Would you like to improve your American English verbal skills (develop clearer pronunciation and articulation and learn new vocabulary)?
- Do you feel your verbal skills hold you back from participating in meetings or professional conversations?
- Would you like to improve your verbal skills to become more of a dynamic, effective, and confident speaker (feel more confident while: giving presentations, facilitating meetings, building relationships)?
- Would you like to improve or refresh your English writing skills? Do you feel frustrated or feel stuck with your writing skills?
- Would you like to learn tips and strategies to become more of an effective writer?
- Has your communication (verbal or written) been brought up on your annual performance review with your manager?
- Do you have safety or retention concerns due to employees not speaking and understanding English?

If you answered yes to any of the above questions, we have a program for you!

EPS is certified through the Women's Business Enterprise National Council (WBENC).

### American English Pronunciation Program

Customized instruction geared to improve verbal American English communication skills

Program Includes:	<ul> <li>Speaking and reading with greater confidence during presentations, meetings, interviews, and telephone conversations</li> <li>Clearer pronunciation and articulation</li> <li>Confidently initiating conversations and handling business situations</li> <li>Clearly presenting information to colleagues, customers, and clients</li> <li>Audio program for at-home review</li> <li>Upon completion, weekly recordings and accompanying readings emailed for on-going skill review</li> </ul>
	A certificate of completion will be emailed upon completion of program.

"What a great program. Our company embraces diversity and if team members can be given the privilege to improve their English skills, it will help serve our customers better and also give the team members confidence to excel within the company."

One manager states: "I have seen changes in my team members' confidence level in daily tasks, telephone conversations, emails and speaking before colleagues and management. You gave them their voice!"

"The program has had a tremendous impact in my career and personal life. This is my second promotion since completing the course. Communication is crucial to my work, so I am happy to say that I wouldn't have made it this far if I was not offered this opportunity."

### Writing Skills Program

Customized instruction geared to improve writing skills

Program	English grammar
Includes:	<ul> <li>How to avoid common grammatical errors         <ul> <li>Using correct punctuation</li> <li>Checklists for editing and revising</li> </ul> </li> <li>Understanding the principles of good business writing</li> <li>Clear, concise &amp; persuasive writing</li> <li>Proper sentence and paragraph organization</li> </ul>
	Weekly writing exercises are submitted to EPS facilitators for editing and discussion. A certificate of completion will be emailed upon completion of program.

"After just two classes my boss and peers could see the difference in my work emails. I have taken the time to slow down and really read what I am writing. I have started to feel confident in professional writing."

"This class helped me to be more aware of punctuation, run on sentences, etc. I am more conscious of how to apply the right punctuation and how to use it properly. I feel more confident when writing business emails and communicating via writing."

"The skills we developed under your guidance are changing our lives! I greatly appreciate your time and effort on editing assignments, and those edits help me have a deep understanding on how to use what I learned."

### Enhanced Communication Skills Program

Customized instruction geared to enhancing self-confidence during public speaking events, interviews, meetings, social situations, and conference calls.

Program	Gaining confidence in public speaking events
Includes:	<ul> <li>Strategies for leading productive meetings and for being an effective participant</li> </ul>
	• Improving American English pronunciation with increased animation, stress & intonation
	Presentation skills
	Conference call etiquette
	<ul> <li>Persuasive speaking, active listening skills, understanding and using nonverbal communication, interpreting sarcasm, use of humor, understanding and using idioms</li> <li>Understanding American culture</li> </ul>
	A certificate of completion will be emailed upon completion of program.

"I've been facilitating team meetings and I have to say that with the knowledge I've learned from you, I gained more confidence speaking in front of a bigger crowd!"

"Thank you so much for making it so easy for us to understand American culture. I enjoyed every class and all you taught us."

"Program gave me confidence and gave me an opportunity to ask questions about American English. It allowed me to understand the spoken English around me."

### Kids and Young Adults Reading Program

- Are you concerned with your child's reading skills?
- Does your child get frustrated when reading?
- Is it difficult for your child to sound out words?
- Does your child have a hard time spelling?

If you have answered "YES" to any of these questions, we want to work with your child.

Program Includes:	<ul> <li>initial consult with parent(s)/guardian</li> <li>pre- and post-assessments</li> <li>midpoint consultation to talk about progress</li> <li>a live teacher via Zoom in either small group or 1:1 setting</li> <li>Our proven and <i>FUN</i> programs will give your child the tools:</li> </ul>
	<ul> <li>to sound out words</li> <li>to enjoy reading with more confidence</li> <li>to read with fluency (not focusing on memorizing words)</li> <li>to broaden vocabulary, spelling skills, and comprehension</li> </ul>

"I can't thank you enough for offering such a wonderful program and for giving (my son) the confidence he needs to fall in love with reading!" - parent

# Limited to non-English Speaking Programs

# Sound/Symbol Association Program

Customized instruction geared to build a phonetic foundation that supports reading, speaking, listening, writing, and comprehension, including:

Program	•	Understanding phonetic foundation of how English words are formed
Includes:	٠	Identifying sounds, associating sounds with the printed image, learning to
		match pronunciation with visual word recognition
	٠	Proper manuscript printing and cursive letter formation
	•	Mastery of letter/sound association, pronunciation of base sounds, and
		ability to visually match basic letter combinations with sounds

# English Decoding Program

Customized instruction geared to building an understanding of consonant sounds, word forms, and patterns that enable mastery of the printed code using workplace vocabulary, including:

Program Includes:	<ul> <li>Mastery of workplace vocabulary</li> <li>Proper pronunciation</li> </ul>
	Improved written comprehension
	• Phonetic influences from the Greek, Latin and Anglo-Saxon phonetic origins of words and techniques of dividing syllables enable mastery of additional vocabulary
	• Employees read and comprehend workplace charts, instructions, safety signs, policies and procedures with ease. They talk to and understand others with ease. They read aloud and speak with clear pronunciation. They no longer struggle and spend time trying to sound out words.

# Comprehension & Fluency Program

Customized instruction geared to building vocabulary, increasing comprehension through reading, and fine-tuning pronunciation, intonation and phrasing through extensive discussion.

Program Includes:	• Employees obtain a higher level of proficiency in all forms of communication required for supervisory and management positions; reading fluency improves, which enables employees to become automatic readers (automaticity) and eliminates the need for
	interpretation.

"I saw firsthand the growing enthusiasm among those who attended English Proficiency Systems' training. They could understand what I was telling them in English, including the dangers and safety precautions to avoid. There was a noticeable snowball effect with the first participants' success prompting a strong desire to learn among their peers. The success of EPS' system helped Mike's crew eliminate accidents. I will recommend it to other customers who are interested in improving plant safety." -executive of a chemical company

#### Enrollment for all program options:

• EPS can conduct individual pre-assessments to understand desired outcomes and goals.

All programs provide one-on-one coaching or small group delivery via:

- Online instruction delivered to domestic and international locations
  - o Individuals can be in a video conference room
  - Instruction via individual's workstation or personal device
  - International and domestic class schedule (day/time) can be accommodated to individual's availability

Please direct any questions to Andrea – <u>andrea@epsco.us</u> T: 612-419-6148 www.epsco.us

