

Armed Forces Covenant

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Armed Forces Covenant Support Officer

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EMPLOYER RECOGNITION SCHEME

BRONZE AWARD

Proudly supporting those who serve.

As a teaching hospital, we conduct education and research to improve healthcare for our patients. During your visit students may be involved in your care, or you may be asked to participate in a clinical trial. Please speak to your doctor or nurse if you have any concerns.

Chief Executive: Professor Joe Harrison
Chair: Alison Davis

MKUH Signing the covenant



Milton Keynes University Hospital
NHS Foundation Trust

We, the undersigned, commit to honour the Armed Forces Covenant and support the Armed Forces Community. We recognise the value Serving Personnel, both Regular and Reservists, Veterans and military families contribute to our business and our country.

Signed on behalf of:

Milton Keynes University Hospital
NHS Foundation Trust

Military Representative

Signed:

Signed:

Name: Joe Harrison
Position: Chief Executive

Name: Lt Col PTL Nguyen RAMC
Position: Officer Commanding,

Date: 25th May 2021

Date: 25/05/2021



AF Covenant Fund Trust

Supporting Armed Forces in Acute Hospital Settings programme

This programme will support a small number of pilot projects that will try better ways of supporting veterans and their families when they are in a hospital setting.

This programme is jointly funded by the Covenant Fund (through the Armed Forces Covenant Fund Trust) and NHS England and NHS Improvement.

Supporting Armed Forces in Acute Hospital Settings

 THE ARMED FORCES
COVENANT FUND TRUST



 **THE ARMED FORCES
COVENANT FUND TRUST**

Supporting our Staff: Why?



MKUH Armed Forces Staff Network

We hope to identify employees with an armed forces link or an interest in supporting the local Armed Forces community and provide an opportunity to join the staff network.

If you have any questions, please contact ArmedForcesNetwork@mkuh.nhs.uk. Thank you for your time!

Hi, Johanna. When you submit this form, the owner will see your name and email address.

* Required

1
Do you have a UK Armed Forces link? *

- No, but keen to show support
- Yes - I'm a veteran
- Yes - I'm a reservist
- Yes - My partner (or ex) is currently serving
- Yes - My partner (or ex) is a veteran
- Yes - I'm a parent of someone who serves or has served
- Yes - I'm a cadet/retiree

- WG
- Network meetings
- Intranet
- WhatsApp group
- Induction sessions
- AF Day/Armistice
- Patient support
- Self support

Supporting our Staff

Record staff status with HR:

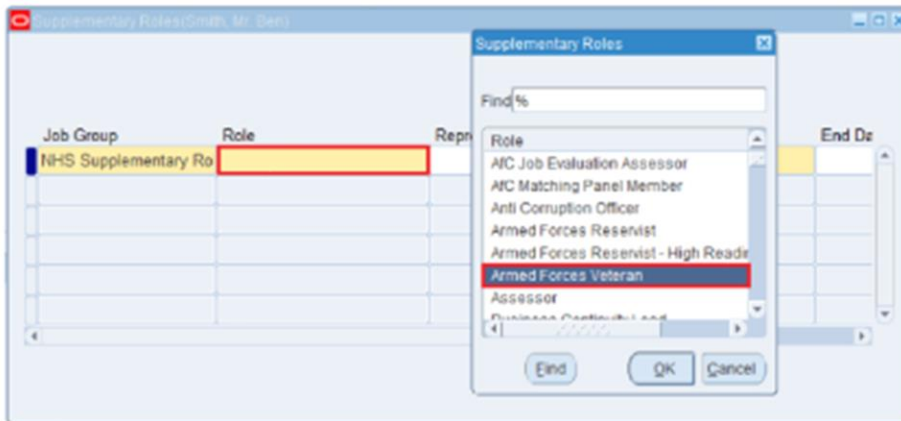
3 New Supplementary Role

A new Supplementary Role called 'Armed Forces Veteran' is available in ESR.

Navigation Path:

XXX HR Administration

People > Enter & Maintain > Others > Supplementary Role



This is also available for reporting in ESR BI.

- Armed Forces Reservist
- Armed Forces Reservist (high readiness)
- Armed Forces Veteran

Step into Health



- NHS organisations which have pledged support.
- Members of the AF community can connect to NHS organisations to set up training opportunities, clinical and general work placements, insight days and receive application support.
- Provides a dedicated pathway into a career in the NHS

Veterans Covenant Healthcare Alliance (VCHA)

Hosted by the Royal National Orthopaedic Hospital

The VCHA was established following the publication of the Chavasse Report in 2014 by Professor Tim Briggs.



Veterans Covenant Healthcare Alliance (VCHA)

The report identified the variation in quality and standardisation of NHS services that members of the AF community encounter, and proposed solutions for tackling them.

Professor Briggs is the National Director of Clinical Improvement/NHSE&I, Chair of GIRFT, and Chair of the VCHA Steering Group.

General Lord Richard Dannatt, former head of the British Army, is Patron of the VCHA

Considerations

NHS organisations demonstrate their commitment to the AF Covenant principles and commitments

Trusts must ensure that members of the AF community do not face disadvantage when accessing healthcare services and should consider:

Family members should retain their place on any NHS waiting list, if moved around the UK due to the service person being posted.

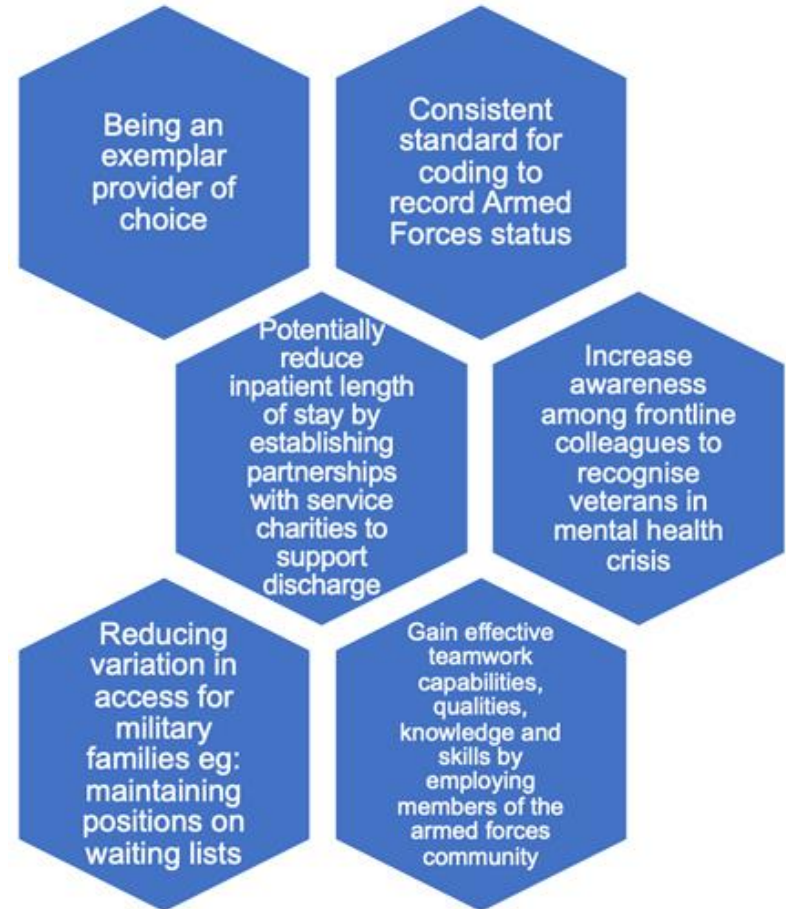
Veterans and Reservists should receive priority treatment for a condition/s which relate to their service, subject to clinical need.

VCHA Accreditation Benefits

NHS Acute, Ambulance, Community, and MH providers in England.

Re-accreditation reviews after 12 months, and every three years.

No charge; Funded by NHS Improvement Armed Forces Commissioning to deliver Veteran Aware status for all NHS Trust providers in England.



Manifesto Requirements

1

This Trust understands and is compliant with the Armed Forces Covenant

2

This Trust has a clearly designated veterans' champion dyad

3

This Trust supports the UK Armed Forces as an employer

4

Staff in this Trust are trained and educated in the needs of veterans

5

This Trust has established links to appropriate nearby veteran services

6

This Trust identifies veterans to ensure they receive appropriate care

7

This Trust will refer veterans to other services as appropriate

8

This Trust raises awareness of veterans

Manifesto Requirements

2

This Trust has a
clearly
designated
veterans'
champion dyad

Clinical: Dr Caroline Walker (Veteran)
Consultant in Anaesthesia and Intensive Care
Medicine

Management: Julie Goodman
Head of patient and family experience

Accredited trusts will:



- Provide leaflets/posters to veterans and their families
- Train relevant staff to be aware of veterans' needs and the commitments of the NHS under the AF Covenant
- Inform staff if a veteran or their GP has told the hospital they have served in the UK armed forces
- Ensure that members of the AF community do not face disadvantage compared to other citizens when accessing NHS services
- Signpost to additional local/national AF support (charities etc)

Free NHS e-learning

- New e-learning development 'Moodle' online LMS
- DMWS Acute setting post



Defence Medical
Welfare Service
Supporting
the frontline

The screenshot shows the 'elfh' website header with the tagline 'elearning for healthcare'. The navigation menu includes Home, Programmes, About, News, Support, Demo, and Contact us. A search bar is located on the right. Below the navigation is a 'Sections' dropdown menu. The main content area features a banner for 'NHS Healthcare for the Armed Forces' with the text: 'An e-learning package to support all healthcare professionals in caring for serving personnel, veterans and their families'. The banner includes an image of a soldier and a woman walking together. The NHS logo and 'Health Education England' are visible in the top right corner of the page.

Service Champion online training

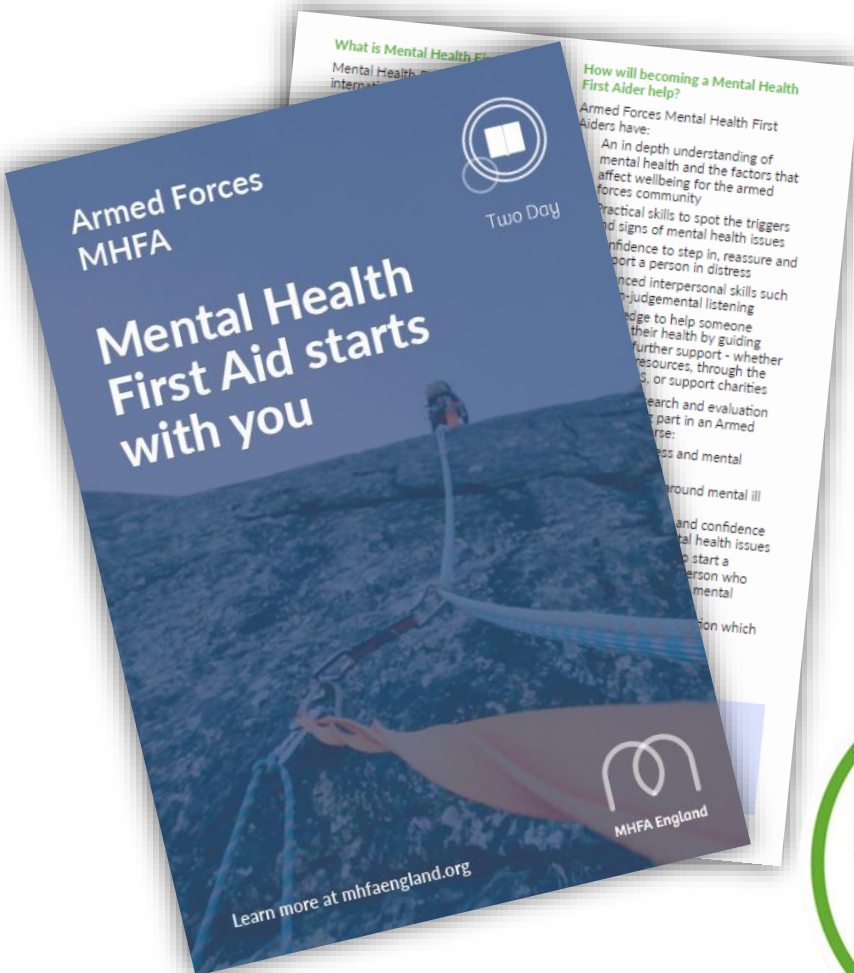


Individuals who champion for the Armed Forces community within their organisation.

Focus on military culture and an opportunity to understand why staff should support the work, what resources are available and the need to network.

- Thursday 26 May 2022
- Wednesday 22 June 2022
- Tuesday 19 July 2022
- Tuesday 16 August 2022
- Tuesday 22 September 2022
- Wednesday 19 October 2022
- Thursday 17 November 2022
- Tuesday 13 December 2022
- Tuesday 17 January 2023

Armed Forces Mental Health First Aid Training



- Two day course
- Funded places (£269)
- At heart of many issues
- Networking
- Anyone can attend



RCGP initiative

Requesting a patient's service medical records



Veterans are given a personal copy of their summary medical record when they leave the Armed Forces, together with information on how to obtain their full service medical record if they need it. If this has been lost, you can send an email regarding a specific medical record to the contact details below.

Royal Navy / Royal Marines

RN Service Leavers
Institute of Naval Medicine
Crescent Road
Alverstoke
Gosport
Hants PO12 2DL

Email: NAVYINM-RNServiceLeavers@mod.gov.uk

British Army

Secretariat Disclosure 3 (Medical)
Mail Point 525
Army Personnel Centre
Kentigern House
65 Brown Street
Glasgow G2 8EX

Email: APC-sp-disclosures3@mod.gov.uk

Royal Air Force

ACOS (Manning)
RAF Disclosures
Room 14
Trenchard Hall
RAF Cranwell
Sleaford
Lincs NG34 8HB

Email: Air-COSPers-Disclosures@mod.gov.uk

Veterans' mental health and the GP



Brigadier Robin Simpson, RCGP Clinical Champion for Veterans Healthcare

08 November 2019

Brigadier Robin Simpson, RCGP Clinical Champion for Veterans Healthcare

Service in the Armed Forces is different from other occupations, with obvious dangers. Risk of serious injury, for example, loss of limbs, eyes or other body parts, is substantially increased. There are approximately 2.4 million UK veterans in the UK, making up 5% of the population, about the same number as diabetics. [RCGP resources](#) are available to support in the treatment of patients who are veterans.

The government promises to help and support people in the Armed Forces when they need it most. This is 'the Military Covenant', which is now enacted in law ensuring that the veteran – and their family – are not disadvantaged because of their service.

Being in the Armed Forces is an overwhelmingly positive influence for most of service personnel, giving them the skills and experiences to live a positive and flourishing life beyond their time serving in the military. Many veterans are fully integrated back into society with no specific health problems related to their service. However, while serving, they face unique risks in service and, if they do experience mental health problems, they may require specific treatments and mental health services. These needs will often continue after leaving the military.

Veterans in the NHS

- Veterans Trauma Network
- ICP4V
- Veterans Prosthetic Panel

[Home](#) > [NHS services](#) > [Healthcare for the armed forces community](#)

Veterans: priority NHS treatment

A veteran is someone who has served in the armed forces for at least 1 day. There are around 2.4 million veterans in Great Britain.

When servicemen and women leave the armed forces, their healthcare is the responsibility of the NHS.

It's very important for continuing healthcare that you register with an NHS GP and remember to tell them that you have served. This will help your GP to better understand any service-related health conditions that you may have and ensure that you are referred, where appropriate, to dedicated services for ex-forces.

If you've recently left the armed forces, it's important to give your GP the paperwork that your military medical centre gave you, including any medical records. This will help to ensure your military health record transfers to your NHS health record. It will also give your GP

Healthcare for the Armed Forces community: a forward view

From serving to civilian life:
health and wellbeing for all

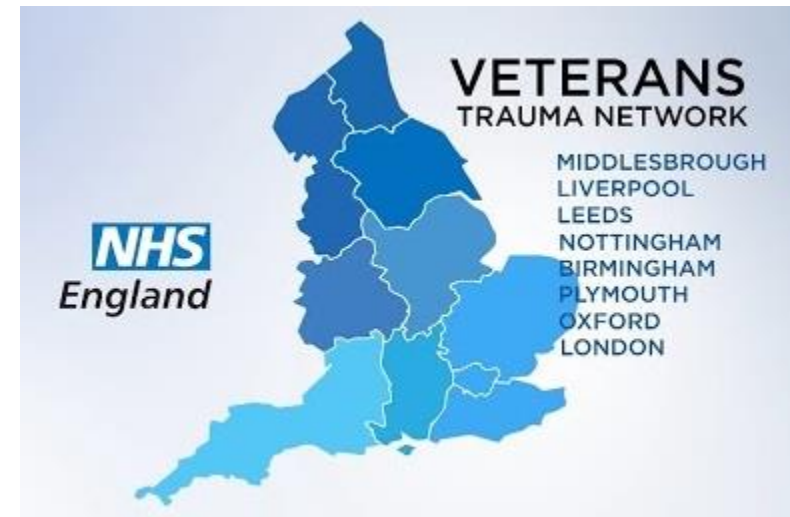
Veterans Trauma Network

The VTN works closely with

- GP surgeries
- specialist NHS services
- military and non-military charities

The VTN supports by:

- Providing personalised treatment within the NHS
- Using military and civilian clinicians who understand the military environment and specialise in the type of physical health problems veterans have
- Helping families and carers of veterans with physical health problems access appropriate support services



Provides an NHS service exclusively for veterans with arthritis.

Led by Lt Col Carl Meyer.

It's open veterans and treats arthritic lower limb problems, especially those requiring hip and knee replacements.

Clinics are held every week.

Contact Lt Col Carl Meyer's Medical Secretary, Rebecca Jones:
01691 404344.

Contact Us



The Robert Jones and Agnes Hunt
Orthopaedic Hospital
NHS Foundation Trust

[Our Services](#) / [Health Professionals](#) / [Work with Us](#) / [Research](#) / [About Us](#) / [Support Us](#)



[Orthopaedic Surgery](#) > [Veterans' Orthopaedic Service](#)

Veterans' Orthopaedic Service



VETERANS
ORTHOPAEDIC
SERVICE

Aspiring to deliver world class patient care



Our services are currently impacted by coronavirus so information on this page may be subject to change. If you have any questions, please get in touch with the department or team your care is under.

We provide an NHS service exclusively for veterans with arthritis.



Local Peer support



Find us on:
facebook®



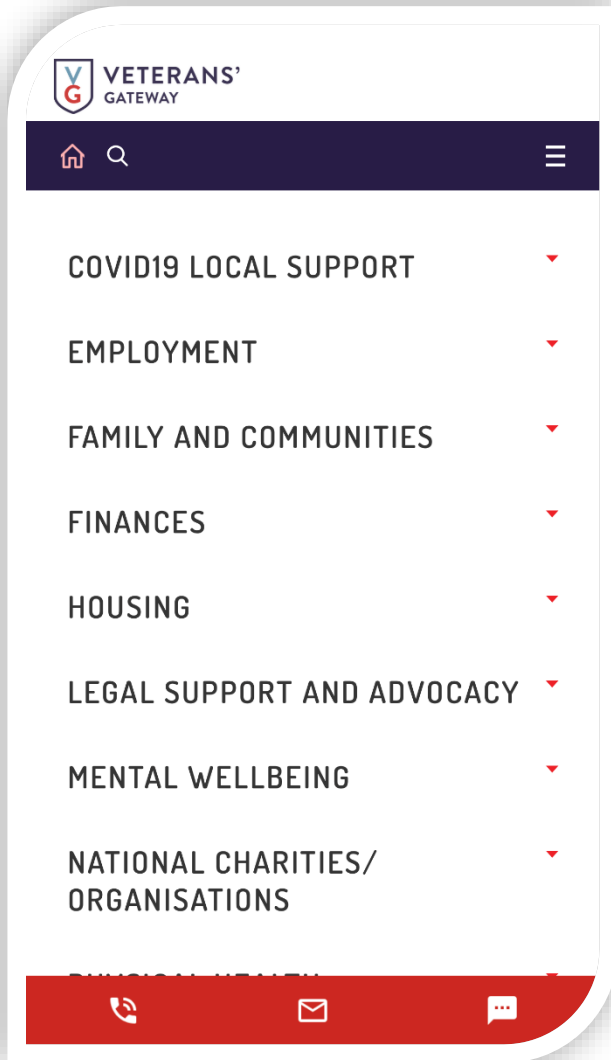
Armed Forces, Ex-Forces, Veterans & Reservists Milton Keynes >

Private group · 282 members



- Closed group
- Veterans/reservists only
- ‘Safe space’
- Admin
- Social isolation
- Local events

Veterans Gateway



- Free national App
- Locally managed
- ‘Digital fatigue’
- Frontline staff and service users



Any Questions?

