

Polycom

- NOTE: You have to set this configuration via the phone; this cannot be done via the Web UI;
- Press the [Menu] button, navigate to [Settings] then [Advanced]
- Type in the password, the factory default is '456'. Once the device is on VOIPx3, the password will be updated. Please ask our support team for assistance.
- Navigate to Admin Settings> Network Configuration> Provisioning Server...
- Change option: "Server Type" to HTTP
- Change option: "Server Address" to <http://sipcfg.io/cfg/>
- Exit and Save, the phone should reboot

NOTE: Once the phone has made a connection with the VOIPx3 provisioning server, you can add an override to login to the view the GUI again.

How to factory reset a Polycom phone:

When initializing, press the cancel button.

Hold 1, 3, 5 and 7 keys while its booting.

You must know the password (its the MAC address) to reset it again back to manufacture default value of '456'.

