

## Accessibility Standards for Customer Service Feed Back Form

This feedback is collected under the Accessibility for Ontarians with Disabilities Act (AODA) Customer Service Standard. Anyone wishing to provide feedback on the way United Mennonite Home provides goods and services to people with disabilities can contact the Home management or Administration (Administrator, extension 5001) by **phone; 905-562-7385, by fax; 905-562-3711, or email [thehome@umh.ca](mailto:thehome@umh.ca)**. We welcome your feedback; please provide your comments below:

Feedback

Complaint

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Date: \_\_\_\_\_

If you would like to receive a follow up from us, please provide your contact information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Filled out by Staff Yes

No

Staff Person: \_\_\_\_\_