



BELMORE *Air*

HEATING & AIR CONDITIONING

Aaron Stewart 0414 954 837

Email: enquiries@belmoreair.com.au

Po. Box.2063 Altona East 3025

Fax: 9399 4644

Terms of service: Belmore Air will take all care possible during repair work but will not be held responsible for any damage to property or equipment that may occur in undertaking repair work if safe access is not provided (in accordance with applicable Local Government requirements and Australian Standards) or in the event of building structure or support failure. Belmore Air is not responsible for the supply of or any upgrading of supply to any appliance on the property (water, gas, electricity etc).

All work quoted that has a total dollar value over \$1,000 will require a 25% deposit with the remainder due within seven days, or in the event of unquoted work on completion of work. Programmed maintenance client's terms and conditions are as above unless otherwise documented within the contract.

All costs, including legal charges, associated with the collection of delinquent debts will be borne by the client.

Access Disclosure: Belmore Air will not knowingly commence any unsafe work or where electrical hazard, Asbestos or an oxygen depleted environment exists or where the risk of fall from heights is moderate or above. These must be disclosed when booking a service call or the service call fee will be charged for this visit and may also be charged for the next subsequent return to site with relevant safety equipment.

I _____ (Customer) confirm that I am aware of current labour charges (as outlined below) and **agree to pay this account at completion of work** or make agreed arrangements with Belmore Air to pay this account. We will accept Cheque (upon arrangement), Cash or Credit card (plus 3% surcharge). If payment is not received within 7 days Belmore Air may remove, or make unserviceable, equipment supplied or installed, until account is paid in full. Any appliances, goods or materials supplied remain the property of Belmore Air until full payment has been received. Charges are applicable after 45 days at 2.5% per month on the outstanding amount from date of completion of work.

All work will be subject to the Building and Construction Industry Security of Payment Act 2002.

Where appropriate, it is lawful for Belmore Air, its employees, contractors or agents to enter into or upon the Customer's premises at any reasonable time to disassemble, remove and remove any and all such appliances, goods or materials supplied or installed by Belmore Air if the Customer defaults in payment for a period greater than 90 days from



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installation or supply. I understand that removal of appliance(s), goods or materials may result in some property damage.

Trading terms are subject to change without notice.

SERVICE COSTS:

Service call out fee:	\$100 plus GST
Labour per 30min (or part thereof)	\$50 plus GST
(Commercial rates - minimum 1 hour)	
[7am to 4pm Monday to Friday except public holidays]	

TIER 1:

After hours rates are 1.5 times standard rate from 4pm to 10pm, Monday to Friday and Saturday 7am to 4pm

TIER 2:

Emergency after hours rates are twice standard rates from 10pm to 7am Monday to Friday and 4pm Saturday through to 7am Monday, including Public holidays.



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Booking details

Booking are either AM or PM

(Click box)

Home owner [if no cookie from terms and conditions page redirect to page]

Name:

Address:

Suburb:

Email:

I need to be contact 30 to 60 minutes prior to arrival on site (tick box)

Primary Contact Number:

Alternate contact Number:

Equipment makes:

Model if known:

Describe fault:

There is safe access to this equipment **TICK BOX**

Is the equipment or access to the equipment elevated more than 3 meters from ground or walk way.

TICK BOX Y N

Special requirements: **IF YES ABOVE MUST BE FILLED IN TO SEND FORM**

Belmore Air will not commence any unsafe work where electrical Hazard, Asbestos, Oxygen depleted environment exists or where fall from heights exists.

Cheques over \$300 only by prior arrangement

SEND EMAIL [need cookie to show has viewed terms and conditions page or open in new window or redirect if the entered details can be saved]



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Company or Landlord [if no cookie from terms and conditions page redirect to page]

Site Contact Name:

Property Address:

Suburb:

Email:

Billing name:

Billing address:

Contact Name:

Phone:

Email:

I only authorize work to the value of:

[\$330] [\$440] [\$550] OR [Just get it fixed now max \$1000]

Primary Contact Number:

Alternate contact Number:

Tenants need to be contact 30 to 60 minutes prior to arrival on site (tick box)

Equipment make:

Model if known:

Describe fault:

There is safe access to this equipment **TICK BOX**

Is the equipment or access to the equipment elevated more than 3 meters from ground or walk way.

TICK BOX Y N

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Emergency I need someone now [if no cookie from terms and conditions page
redirect to page]



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Belmore Air is a licenced mechanical plumbing, gas fitting / service & air conditioning / refrigeration company. We carry insurance for public liability and warranty. AU18906