

Corporate Real Estate

Strategy, Operations & Workplace Solutions Critical Facilities (Technical Infrastructure)

Strategy, Operations & Workplace Solutions

- Comprehensive knowledge and experience gained in all key Corporate Real Estate functions
- Responsible for all Office Major Sites, Data Centres and Financial Centres covering 130 sites and 6,500,000 sf while Director Corporate Real Estate at Sun Life Financial
- Team Building and Leading (6) Distributed Teams Major Sites (Toronto, Montreal and Waterloo), Critical Facilities (Data Centres), Financial Centres and Agile Workplace
- Member of Senior Management Strategy Team in Corporate Real Estate
- Managing & Directing 3rd Party Property Management Co.'s at Major Sites
- Workplace Planning & Optimization Agile Resources / Open Collaboration spaces -Corporate Concierge program development at all Major Sites - Desk Sharing / Meeting Room Reservation systems / Software Technologies - Automated Work Order system
- Change Management Webinar design & delivery, Strategy support, Multi-Media planning
- Space Planning & Strategy formulation for Business Unit Users
- Transaction Management Tiger Team member on complex transactions Data Centres
- Moves, Adds & Changes Team Leader overseeing all MAC activities across Major Sites
- Successfully completed 8x Moves (2,000) people into One York 450,000 sf
- Budgeting, Forecasting and Financial Variance Analysis OPEX and CAPEX
- Capital Expenditure Planning & Project Management oversight
- Best Practices Development Premises Care Program to improve Client (User) experience
- Customer Service Excellence Program design & development KPI metrics & YoY comparatives SLA analytics Service Desk knowledge documents Intake technologies
- Environmental Sustainability Program stewardship design, development & delivery
- Six Sigma Management Training and Implementation Huddles, Visual Boards & Benefit Trackers, Continuous Improvement Planning & Leadership and KPI measurements
- Sourcing & Procurement market research, Vendor sourcing, RFQ's, RFP's and MSA's
- Desktop Technologies Docking Stations, Monitors, Telephony & Cable Management
- Furniture layout designs, new purchases, repairs / replacements and on-site Inventory
- Operations plan and oversee all Preventive Maintenance / Repair programs



Corporate Real Estate

Critical Facilities (Technical Infrastructure)

- Vertical Transportation Systems (Elevators & Escalators) previously worked at Otis
 Elevator on new installations and modernizations as a New Equipment Sales Representative
 and Project Manager worked closely with Architects on new planned Office Tower
 developments
- Standby Generator Plant build out (Waterloo) responsible for the construction, commissioning and operation of a 2x Generator plant build out to fully support a 750,000 sf Corporate office complex 2x 1,750 KW Generators in a newly constructed separate building (Capital Spend \$ 11,000,000) built on time and under budget
- Standby Generator build out (One York Toronto) responsible as the Owners Rep. to supervise the construction, installation, commissioning, turnover and operation of a 1,750 KW Generator fully supporting 450,000 sf of Corporate Headquarter office premises (Capital Spend \$8,250,000) built ahead of Project Schedule and on budget
- TCR / LAN room build out (26th floor, One York Toronto) responsible for Operational oversight of construction, commissioning, turnover and operation of the Main TCR / LAN room supporting Sun Life's 450,000 sf office premises and Bentall Kennedy's (2 floors 40,000 sf) built ahead of Project Schedule and under budget.
- Data Centre (Brampton Loblaws co-location Facility) new Data Centre build out and migration - provided Lease Negotiation support, construction supervision of Landlord's Work (upgrading to a Tier III Data Centre Facility according to Uptime Institute) and Operations Centre / Network Operations Centre (OC/NOC) and supporting office premises – built 6 weeks ahead of schedule and under budget
- Data Centre (Decommissioning Atria I in North York) fully responsible for Project
 Management duties to decommission / restore the Premises to the Lease requirements and
 turnover to the Landlord (Capital Spend \$ 1,250,000) completed Project work ahead of
 schedule and under budget
- TCR / LAN room build out responsible for Project Management of a new TCR / LAN room at the Atria I property as a result of the Data Centre move to Brampton – completed all work ahead of schedule and under budget
- Decommissioning TCR / LAN rooms (150 and 225 King St West Toronto) and all office premises / furniture responsible for Project Management duties to decommission 19x office floors and restore premises in accordance with the Lease obligations logistical Decommission Plan / Schedule aligned to full floor vacancies and moves to One York (Capital Spend \$ 3,250,000) completed ahead of schedule and under budget