



# CARM QUARTERLY

## A Newsletter for Trade Chain Partners

### CBSA ASSESSMENT AND REVENUE MANAGEMENT (CARM)

#### CARM Leadership

We are pleased to announce and welcome the new acting Director General of CARM, Mike Leahy. Mike has 28 years of experience at the CBSA. His expertise and leadership will be instrumental in the successful implementation of CARM.

#### Release 2 Launch Update

Release 2 is the largest and most complex component of the CARM project. We understand the significant investment that it represents for the industry. We are also aware of the impact that COVID-19 has had on many businesses. In view of these challenges, the CBSA has carefully reviewed the appropriate implementation timing for CARM Release 2. At this time, we can share that we do not intend to proceed with the implementation of CARM Release 2 any time before January 2023. We will keep you informed on our progress.

#### CARM Experience Simulation

The CBSA continues to explore engagement activities and resources to support onboarding to CARM. We are currently organizing the CARM Experience Simulation exercise, which will allow volunteers from our Trade Chain Partner community to duplicate real business processes and interactions and provide their feedback in real time. Stay tuned for updates.

Here are a few key points as you consider volunteering for the CARM Experience Simulation:

- TCPs that are interested in exploring the increased functionality that will be available with R2
- Looking for representation across the commercial importation community
- Criteria:
  - A Business Registration Number and an Importer Program Account (BN15) and CARM Client Portal Account prior to **April 30th, 2022** (TBC)
  - Completion of Delegation of Authority, including Importer approval
  - Access to a company Virtual Private Network (VPN) for participants testing through the CARM Portal
  - Systems configured as per the ECCRD and a smoke test completed for EDI participants

#### Upcoming Webinars

CARM Client Portal onboarding webinars will continue to be held on a monthly basis. The next one is scheduled for April 19, 2022. To register, please email the [CARM Engagement Mailbox](#).

Webinars focused on Release 2 changes are coming soon. The format will be similar to the onboarding webinars and will be held monthly. They will cover such topics as Commercial Accounting Declaration, Release Prior to Payment, and harmonized billing cycles.

We encourage you to check out the resources we have posted on the [CARM Client Portal](#) and the instructional onboarding videos on our [website](#).

#### Stay Connected

- Access CARM resources in the [CARM Google Drive](#)
- Visit the [CARM section of the CBSA website](#)
- Follow the CARM project on [LinkedIn](#)

**We welcome your feedback for future editions of CARM Quarterly.**

**Please send all questions/comments to:**

[CBSA.CARM\\_Engagement-Engagement de la GCRA.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca)