



CSA Importer / CARM Engagement Session

Trusted Trader Program and Policy Updates

May 31, 2023

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AGENDA: CSA Importer / CARM Engagement Session

May 31th, 2023
1:00pm to 2:30pm (MS TEAMS)

1. Opening Remarks Todd Boucher
2. CES Update Geri-Lynn Lidstone (1 :10)
3. CCP Demo Mike McKenzie & Derrick Lum (1:25)
4. CSA Policy Changes Andre Lamoureux (1:45)
5. Next Steps Paul Allen (2:15)
6. Q&A All



CARM Experience Simulation (CES)

CSA Importers Update

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CARM Experience Simulation Overview

CARM Experience Simulation (CES)

What?

- The CARM Experience Simulation (CES) is an opportunity to simulate CARM business processes and interactions with Trade Chain Partners (TCPs) and CBSA business users (Model Office) in a non-production environment.
- Users are simulating end-to-end, real-life scenarios to familiarize themselves with the target state processes and system.



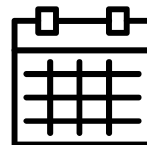
Why?

- Strengthen and assess CARM readiness
- Build confidence in the solution and processes
- Identify critical gaps that need to be addressed for the R2 Implementation



How?

- Onboard participants to CARM simulation environment
- Simulate through a series of 4-5 week sprints organized by Trade Chain Partner (TCP) groupings with CBSA support (including training)
- Measure confidence and gather feedback throughout
- Share findings with the TCP Working Group and CARM Project Team as key additional input to prepare for full R2 launch



When?

- Onboarding and dry-run occurred in January and February 2023
- Sprints commenced in February and will conclude in June 2023



Who?

- Importers, Brokers, Carriers, Trade Consultants, Service Providers
- Sprint 1 participants: 11 / Sprint 2 participants: 29
- Sprint 3 participants: 32 / Sprint 4 participants: 49 (11 net new)



Key Observations and Update

Sprint 2 (Portal Advanced) Key Observations: TCPs

- **Regular touchpoints** were **valuable** and allowed TCPs to share information and learn from one another
- The activities conducted with the Model Office provided TCPs with an opportunity to **learn more about how processes will work** and **identified opportunities for enhancement**
- Participant experience was **negatively impacted** by **reference data gaps** and **lack of documentation** for mass adjustments and drawbacks
- Overall user experience **executing drawbacks was negative** and TCPs felt that the current process is more efficient
- Participants had **concerns with the timeliness to resolve incidents**, and would benefit from increased visibility on the status of any known system issues.
- Overall, TCPs felt **more confident** in being able to **execute CARM processes** following their participation in CES but **less prepared** from a **process and technology standpoint**

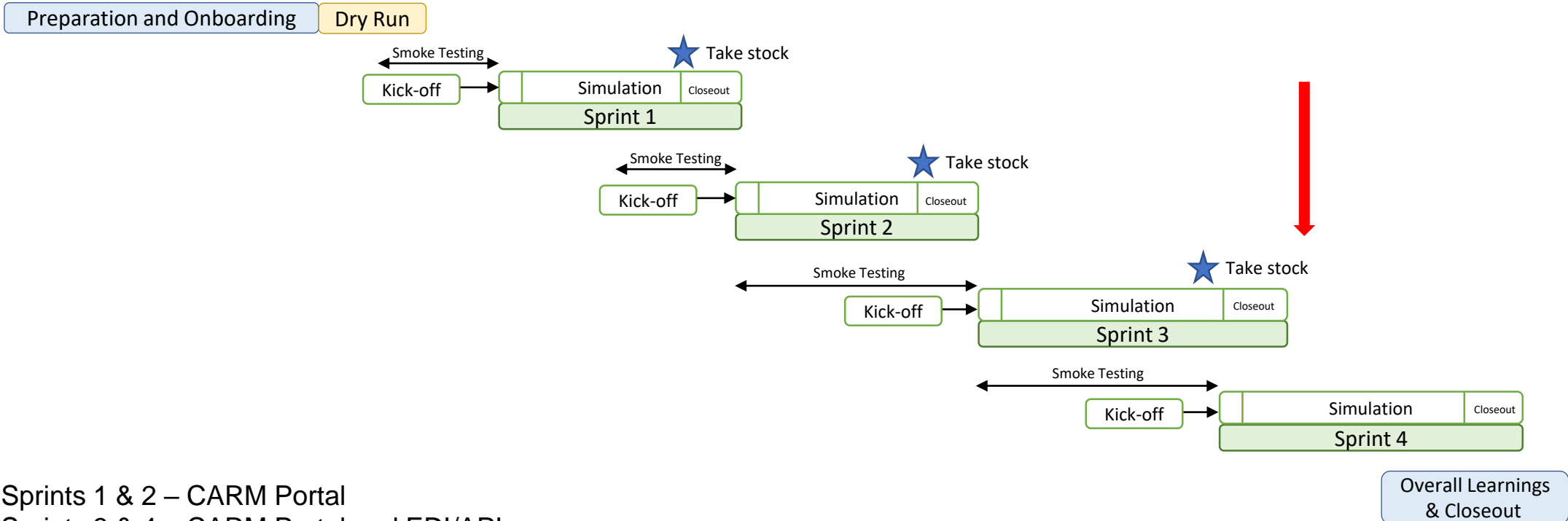
Update

- **Sprint 3 lessons learned** will be shared in the upcoming weeks
- **Sprint 4** “Portal + API/EDI” began last week with **49** participants (**11 net new**)



CES Schedule Overview

2023																									
January					February				March				April				May					June			
2	9	16	23	30	6	13	20	27	6	13	20	27	3	10	17	24	1	8	15	22	29	5	12	19	26



Sprints 1 & 2 – CARM Portal
Sprints 3 & 4 – CARM Portal and EDI/API



CARM Experience Simulation (CES) Questions?

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CARM Client Portal (CCP) Demo

Mike McKenzie & Derrick Lum

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CSA Policy Changes

André Lamoureux

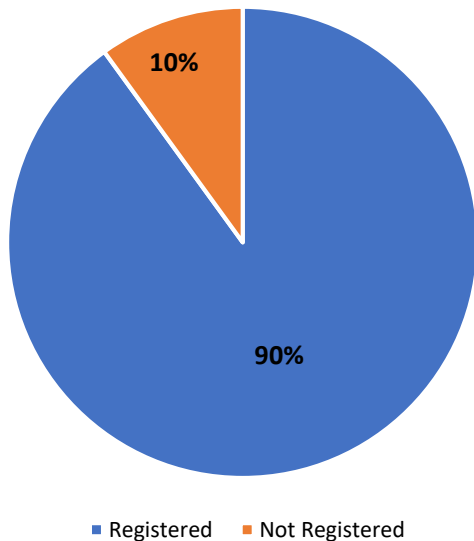
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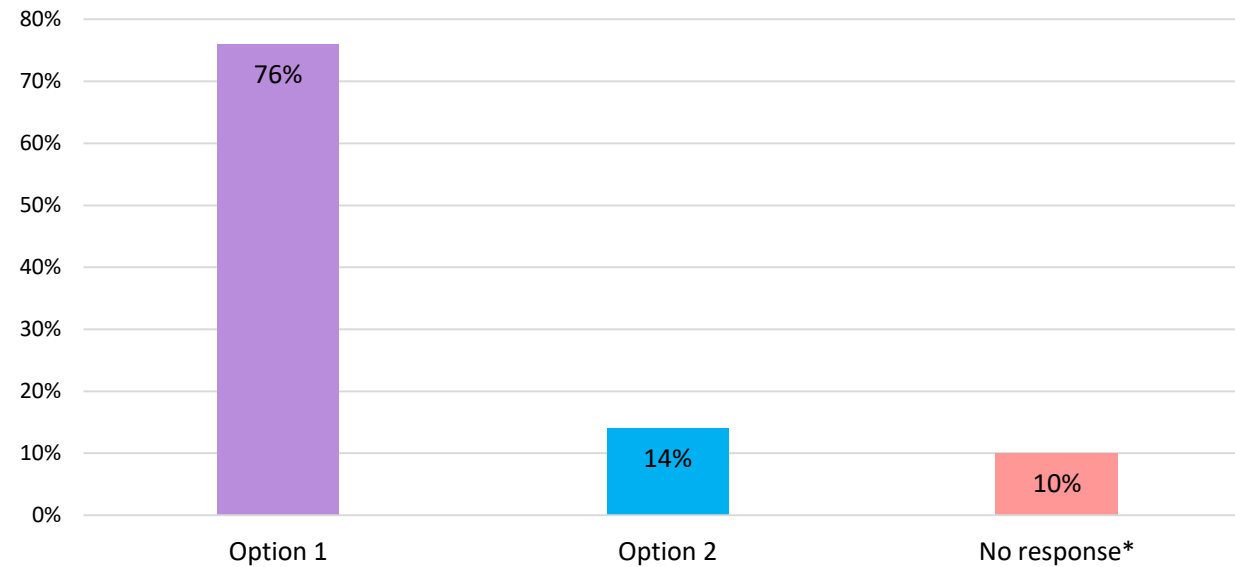


CSA Importer Readiness

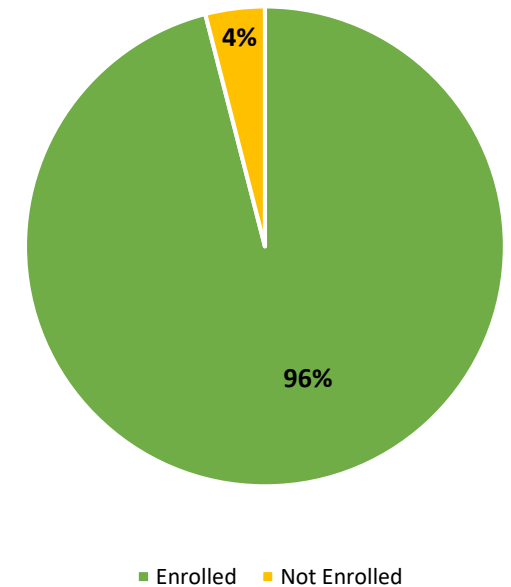
RPP Registration



CSA Billing Options Selections



CCP Enrollment



*CSA Clients who have not selected a Billing Option have been defaulted



CSA Enrolment

- The enrolment process is now done through the CARM Client Portal (CPP)
- Currently, an enrolment form along with supporting documents are sent by mail to Mississauga for processing.
- With CARM, a PDF will be completed and submitted through the CCP.
- All current CSA members who have signed up for access will be on boarded into the CARM system. Once in the portal, they will have access to all accounts (CSA and non) as well as a view of their Statement of Accounts.
- More details on enrolment can be found at the current link:

<https://ccp-pcc.cbsa-asfc.cloud-nuage.canada.ca/en/onboarding-documentation>



Accounting: New CSA Billing Options

Timing	CARM CSA Option 1	CARM CSA Option 2
Accounting Period, (CAD) Submission	For all goods received/released in month 1, CAD due on or before payment due date.	For all goods received/released between the 18 th of month 1 to the 17 th of month 2, CAD due on or before payment due date.
Payment Due Date	10 week days after the 17 th of month 2	
Billing Period	All goods received/released in month 1, payment due 10 week days after the 17 th of month 2.	All goods received/released between the 18 th of month 1 to the 17 th of month 2, payment due 10 week days after the 17 th of month 2.
Range CAD & Payment due date (calendar days)	31-62 days from receipt/release	15-45 days from receipt/release
SOA	25 th of month 2 for all goods released in month 1	25 th of month 2 for all goods released between the 18 th of month 1 to the 17 th of month 2
Correction Period	From CAD submission date to payment due date	
Adjustment Period	From payment due date onward	

Key differences:

Option 1: allows for 31-62 days before payment due date whereas Option 2 allows for only 15-45 days.

Option 1: all goods will be released in month 1 whereas Option 2 will release goods between the 18th of month 1 to the 17th of month 2

Reminder: Come R2, all payments must be done electronically.
*Paper payments will be by exception (i.e a system outage)

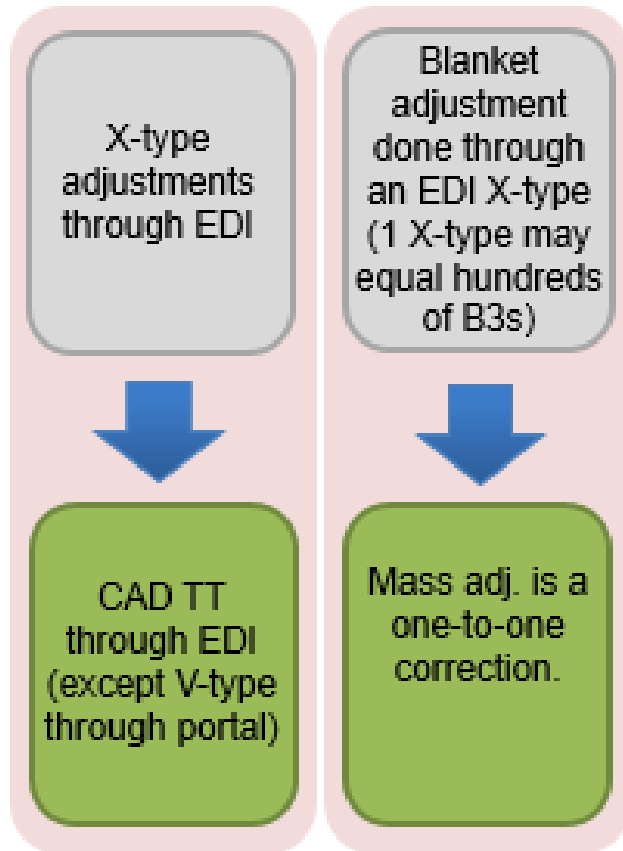


Accounting: Monthly Self-Assessment of B3s

- **Self-assessment of B3s & duties and taxes:** Currently, Importers submit a B3 through EDI and report their duties and taxes on a monthly RSF. With CARM, Importers will submit a CAD through EDI and CARM will automatically calculate the duties & taxes then generate an SOA with the totals.
- **Interest:** Interest is currently calculated by the client. CARM will automatically calculate the interest and report it as a total on the SOA.
- **Audit trails:** the client currently submits their own transaction by transaction data to reconcile with CBSA generated RSF totals. With CARM, there will no longer be a transaction by transaction breakdown on the SOA, therefore, the client will be responsible for reconciling their transactions against the total on the SOA.
- **Refund of duties** are currently taken as a credit in the month of adjustment. With CARM, Importers will be credited after CBSA processing.



Corrections/
Adjustments → Mass
(Blanket)
Adjustments



Adjustments: New TT CAD

The **corrections period** is a new measure that has been introduced as an early opportunity to correct mistakes and to reduce the number of adjustments.

Clients will be able to submit corrections up until the **current billing** date (or 10 working days after the 17th) however, the onus will be on the client to calculate this correction into their payment as it will not be reflected until the next SOA.

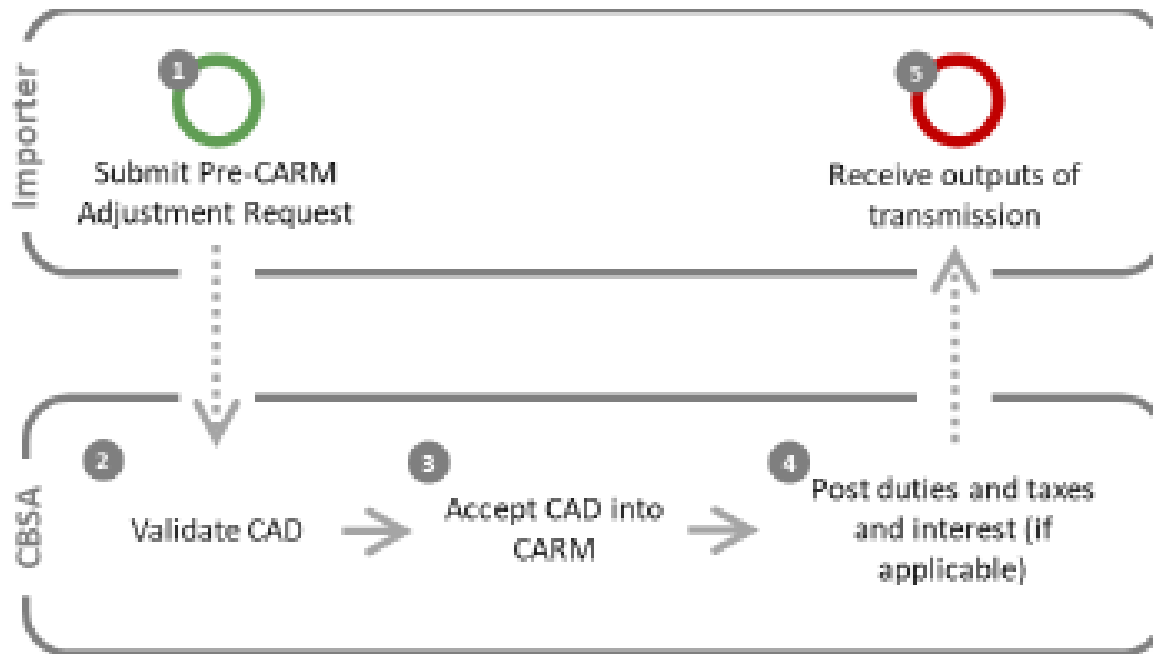
Corrections – changes up to the current billing date

TT CAD Adjustments – changes after billing date

V type adjustments will be done through the CARM portal (this is optional/voluntary)

Adjustments: Submitting Pre-CARM Adjustments

Process steps for submission of a pre-CARM adjustment via EDI by CSA members



CSA Importers or their authorized representatives will need to:

- Submit a Pre-CARM Adjustment Request via the CCP or EDI specifying the difference in value (delta values) incurred for duties and taxes.
- These requests are accepted by the CARM system so long as they pass the validation process and act as the “As Adjusted” CAD.
- May be required to make changes to the “As Adjusted” CAD as part of the adjustment process after the initial pre-CARM adjustment as a result of compliance reviews.



CARM portal

- All changes to personal information, documents, notices etc will be updated through the CARM portal.
- All corporate company changes to information will be updated through the portal
- With the CARM Client Portal (CCP), the client will only be able to see total of duties and taxes on the SOA (no transaction by transaction)



Modernization

- There is ongoing internal work on the modernization front however, the current priority is to support Industry as we transition into CARM.
- We have tiered modernization into two categories: internal and external

External Modernization

- External modernization includes changes that will affect external stakeholders and is being put on hold until after the implementation of CARM.

Internal Modernization

- We are continuing to push forward with internal modernization efforts behind the scenes.
- Our focus is on advancing internal priorities such as our new compliance framework as well as new minimum security criteria



Questions?

Email us at:

CBSA_CIA_Unit-Unite_MOAG.ASFC@cbsa-asfc.gc.ca

For ECCRD-related issues:

ECCRD Ch. 24 & 26 are available by emailing CARM Engagement at
[CBSA.CARM_Engagement-Engagement de la GCRA.ASFC@cbsa-asfc.gc.ca](mailto:CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca)

ECCRD Ch. 17 is managed by the TCCU. Email: tccu-ustcc@cbsa-asfc.gc.ca