CARM QUARTERLY

A Newsletter for Trade Chain Partners

CBSA ASSESSMENT AND REVENUE MANAGEMENT (CARM)

CARM Client Portal to Launch in Winter 2020/21!

CBSA is getting ready for the initial launch of the CARM Client Portal in winter 2020/21 for importers and customs brokers. Once launched, you will need to create a user account and set up your business on the CARM Client Portal.

Initially, the CARM Client Portal will be the means for you to:

- Create your portal user account and set up your business account
- Make payments online, either by debit/credit card or pre-authorized debit
- Submit and track ruling requests online
- Estimate duties and taxes
- Delegate authority to customs brokers to manage your import activities

To access the CARM Client Portal, you will need a valid business number (BN) and program account identifier (RM). If you do not currently have a BN or RM, you will need to contact the [Canada Revenue Agency](#).

Once fully launched in 2021, the CARM Client Portal will be accessible to all CBSA commercial clients with additional changes such as the ability to:

- Acquire a BN directly through the portal, enroll in numerous CBSA programs, and obtain a RM number
- Submit, correct, and adjust commercial accounting declarations (also available via electronic data interchange (EDI))
- Post and manage financial security to take advantage of Release Prior to Payment (RPP) privileges
- Delegate authority to third-party service providers to manage import activities

CARM Client Portal Key Benefits

- ➢ Provides visibility and control over the importing process
- ➢ Introduces tools that will help classify goods and estimate duties and taxes
- ➢ Allows for the ability to submit and track ruling requests electronically
- ➢ Provides a central location to access transaction history

KEY TAKEAWAYS

1. The CARM Client Portal will be accessible to all CBSA commercial clients in mid-2021.
2. Importers and customs brokers should plan to create their user account and set up their business on the CARM Client Portal beginning in Winter 2020/21.
3. Trade chain partners must determine who will have access to their account to conduct business on their behalf, such as employees and/or customs broker. Other third parties can be delegated in mid-2021.

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HOT TOPIC – COMMUNICATION and ENGAGEMENT

The CBSA is leveraging a variety of communication channels to engage with the trade community.

Upcoming engagements

Recorded Webinars will provide details on what the CARM Client Portal will offer in winter 2020/21, and how to prepare for the upcoming changes. These recorded webinars will be available in spring 2020 on the CARM section of the CBSA website.

Live Webinars will provide tailored information for customs brokers and other service providers, focusing on what is important to each group.
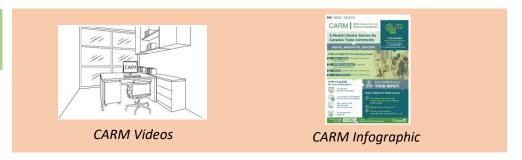
Open Mics will enable interaction between the trade community and CARM representatives. They will help the project team gather feedback and answer any questions in real time. Registration to attend these open mics in spring 2020 will be posted on the CARM section of the CBSA website. Check it often, and register.

Equipping you with CARM information

The following tools are currently available on the CARM section of the CBSA website to help communicate the benefits of CARM:

CARM Videos

CARM Infographic

STAY CONNECTED

➢ Refer to the CARM section of the CBSA website to stay up-to-date on CARM
➢ Register for CARM open mics and watch webinar recordings as they become available
➢ Join our CARM GCcollab group to download CARM materials
➢ Follow the project on LinkedIn (search CBSA Assessment and Revenue Management)

CARM wants to hear from you!

➢ If you would like to participate in the CARM conversation, contact us at CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca

CARM welcomes feedback and suggestions for future topics of the CARM Quarterly. Please send all questions/comments to CBSA.CARM_Engagement-Engagement_de_la_GCRA.ASFC@cbsa-asfc.gc.ca