**CAMPUS SAFETY COALITION**

**CAMPUS SAFETY COALITION INCIDENT REPORTING LINK:**

**<**[**CHIRP-360 INCIDENT REPORTING LINK**](https://360security.i-sight.com/external-capture/CSC)**>**

*\*Use the above link for reporting incidents or behavior of concern that impacts safety, security, and wellness on and around campus. Please carefully review the below information about the reporting link and related protocols, as well as alternate existing resources for reporting incidents on and around campus.*

**CAMPUS SAFETY COALITION MESSAGE ON CHIRP-360 INCIDENT REPORTING LINK/SERVICE**

In its mission to create safe university and college campuses…*for all* stakeholders, including students, employees, and the surrounding community, Campus Safety Coalition (CSC) has partnered with 360 Security Services (360) to provide a safety/security/wellness *incident reporting link* (known as [“CHIRP-360”](https://360security.i-sight.com/external-capture/CSC)) to the community in and around the University of Minnesota (Twin Cities). This is meant to provide an alternate reporting method for concerning behavior or incidents by stakeholders of the campus community. This is not meant to be a replacement to other methods of reporting already available to stakeholders by area law enforcement, school, or community reporting options. CHIRP-360 is a “community empowering” resource to build safe and secure environments.

[**“CHIRP-360”**](https://360security.i-sight.com/external-capture/CSC) **provides anonymous-capable reporting 24/7. However, this service *is not* for emergency or ‘911’ type emergencies, or for persons-in-crisis. CSC will utilize reported incidents through “CHIRP-360” to pursue SAFETY – ACCOUNTABILITY – ACTION of those entities whose responsibility is continually improving upon safety and security initiatives for all members of the community on and around campus. CHIRP-360 reports are only reviewed M-Fri (9A-5P).**

CSC recognizes that some people or entities may have hesitation to report concerning behavior, incidents, or wellness issues through current methods or to certain organizations for various reasons. As a result, CSC wants to offer this alternate ability to report anonymously (if wanted) to bring attention to concerns. As such, CSC will respect anonymity when requested, but will communicate all reported incidents to relevant law enforcement, school, business/residence, or other community stakeholders. CSC will utilize its voice and that of its supporters to ensure concerns are addressed and opportunities to mitigate problems or safety/security concerns are exploited. *Persons reporting incidents should know that if they report ‘anonymously’, it will not be possible for CSC or other stakeholders to follow-up and acquire additional information if necessary to resolve certain incidents.*

CSC would like to highlight other available reporting options that currently exist for stakeholders of the campus community:

**University of Minnesota Police Department (UMPD)**

Emergencies: 911

Non-Emergencies: 612-624-COPS (2677)

Email: [police@umn.edu](mailto:police@umn.edu)

Web: <https://publicsafety.umn.edu>

**University of Minnesota (UMN) Alternate Reporting Resources (for Students & Employees)**

UMN offers various reporting options directly. Information about these options can be located on the UMN website at: <https://eot.umn.edu/report-misconduct>

**Minneapolis Police Department (MPD)**

Emergencies: 911

Non-Emergencies: 311

Hearing Impaired: TTY: 612-263-6850

2nd Precinct: 612-673-5702

1911 Central Ave., NE

Minneapolis, MN 55418

Email: [police@minneapolismn.gov](mailto:police@minneapolismn.gov)

Report a Complaint: <https://www.minneapolismn.gov/report-an-issue/>

**Minnesota 988 Suicide and Crisis Lifeline**

Emergencies: 988

Resource Info: <https://www.health.state.mn.us/communities/suicide/mnresponse/988.html>

**Day One Services for: Sexual Assault, Domestic Violence, Trafficking**

Website: <https://dayoneservices.org/calling-the-crisis-hotline/>

Hotline (24/7): 1-866-223-1111

**CHIRP-360 ADDITIONAL FAQs**

**Q: What is CHIRP-360?**

CHIRP-360 is an incident reporting & case management service from 360 Security Services (360). 360 partners with Campus Safety Coalition to gather and analyze concerning behavior or incidents involving people or other important “assets” in support of the Campus Safety mission. 360’s experts review, analyze, and manage this information to proactively create risk mitigation strategies and/or investigate incidents or behaviors of concern. It is a platform for reporting concerning activity and/or vital information for the protection of others and in furtherance of Campus Safety Coalitions mission. **In the event of an emergency, always dial 911 first.**

360 SECURITY SERVICES METHODOLOGY

360’s operational methodology is to conduct a continuous cycle of analysis/assessment of concerning information, investigate and/or monitor further, intervene early to prevent further concerning behavior or incidents or help create risk mitigation strategies. These operational activities allow for the risk/threat assessment and management of risk involving five (5) key asset categories where many of our most concerning vulnerabilities and threats exist. These categories are what 360 refers to as our “CHIRP” model. The CHIRP model reflects the asset categories of: Cyber, Human, Information, Reputation, and Physical assets which require protection. 360 believes in a holistic approach to securing the organization’s environment based on specific needs, budget, and operational capabilities.

**Q: Who can use CHIRP-360?**

CHIRP-360 is meant to be a “community-based tool” inviting all concerned individuals internal & external to Campus Safety Coalition to report anonymously, if desired. In that vein, access to the CHIRP-360 reporting tool is made public on the Campus Safety Coalition website.

**Q: When should I use CHIRP-360?**

CHIRP-360 is one option that offers anonymous-reporting to report any concerning behavior or incident regardless of how big and whether you are correct or not. CHIRP-360 is being adopted as a proactive solution to further address and mitigate risk, vulnerabilities or threats to anything or anyone. Some examples include:

* Witness to, or victim of violence, bullying, harassment, etc.
* Personal threats &/or self-harm
* Concern for someone else’s wellness or mental health
* General concern for unsafe situations or behaviors
* Unknown individuals loitering on your property
* Notice of tampering to building security (locks, fences, doors, etc.)

**CHIRP-360 Intro Video:** [<CHIRP-360 INTRO VIDEO LINK>](https://www.youtube.com/watch?v=823wEh7ajcg&authuser=0)

**Q: How do I file an incident report using CHIRP-360**

Simply click on the report link to gain access and then follow the questions on the reporting form. Report as much information that you know, as possible. If you can’t answer certain things, don’t know, or don’t want to - that’s okay. If you report anonymously that is great, but just know we can’t follow-up with you if we need to inquire further for more helpful information. Your report is valued either way and will be acted upon. As a policy Campus Safety Coalition will be working with appropriate law enforcement authorities and/or social service entities to address reports of concern.

**Q: Who is 360 Security Services?**

The 360 Security Services (360) Team is comprised of a variety of experienced and trusted professionals and experts who have backgrounds in all kinds of relevant safety, security, and law enforcement disciplines. The 360 team has former U.S. Secret Service, FBI, IRS, local and state police, private sector security, U.S. Military, cybersecurity, forensics, and data professionals. 360 is a Minnesota licensed private investigative and protective agent firm specializing in investigations, cybersecurity, and risk management.

**360 Talking Points:**

360 Security Services (360) believes in **empowering "an organization's community"** to take responsibility for its safety, security, and wellness concerns. **Collaborating on incidents or behavior of concern is central** to a successful, comprehensive, and proactive safety / security / wellness program.

Whether you are a school, business, faith-based organization, etc., CHIRP-360 is a **unique *customizable & scalable* service allowing the 360 team to support you!**360 will receive, prioritize, and triage reports of concerning incidents, behavior, or threat information involving key asset categories (Cyber, Human, Information, Reputation, Physical). 360's subject matter experts review, analyze, and help manage this information in collaboration with the organization to proactively investigate, consult, and/or create risk mitigation strategies regarding concerning behavior or incidents. **Early intervention is key to reducing risk and liability!**

[**<CHIRP-360 REPORTING LINK>**](https://360security.i-sight.com/external-capture/CSC)