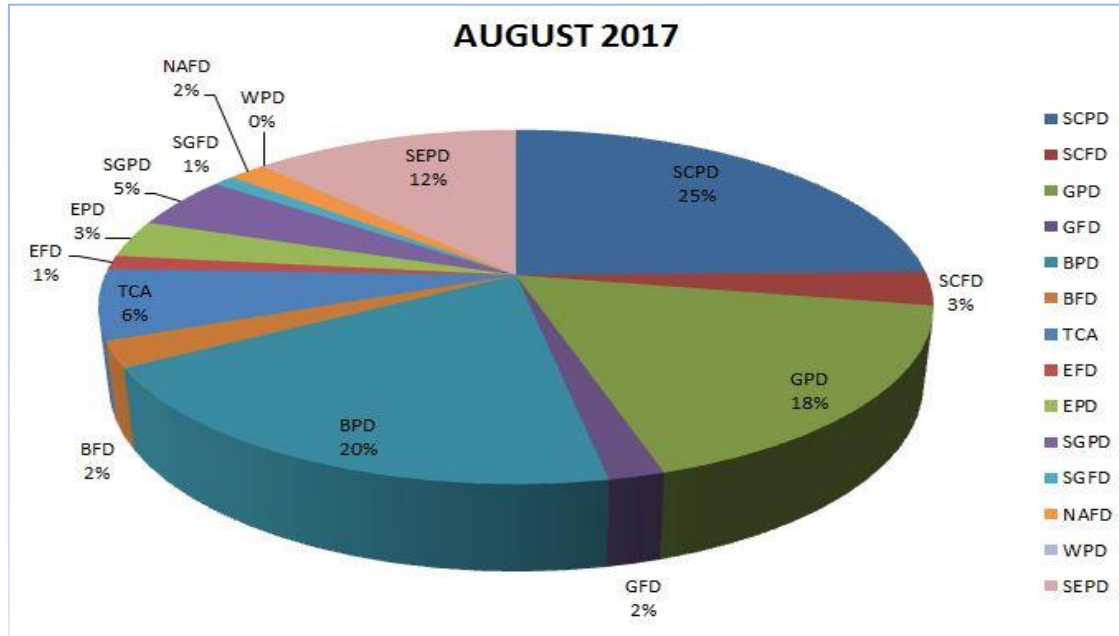


**Tri-Com Central Dispatch
August 2017 Performance Summary**



| | <u>2016</u> | <u>2017</u> |
|------|-------------|-------------|
| SCPD | 2494 | 2595 |
| SCFD | 352 | 321 |
| GPD | 1750 | 1831 |
| GFD | 179 | 194 |
| BPD | 2046 | 2075 |
| BFD | 290 | 251 |
| TCA | 663 | 674 |
| EFD | 158 | 133 |
| EPD | 426 | 358 |
| NAFD | 190 | 184 |
| SGPD | 524 | 500 |
| SGFD | 103 | 104 |
| WPD | 9 | 9 |
| SEP | 0 | 1280 |

Calls For Service Dispatched

| | <u>Aug-17</u> | <u>Aug-16</u> | <u>Difference</u> |
|--|---------------|---------------|-------------------|
| | 10509 | 9184 | 1325 |

| <u>Public Safety Answering Point</u> | | <u>Total Calls</u> | <u>Incoming Calls</u> | <u>Out Going Calls</u> |
|--------------------------------------|------|--------------------|-----------------------|------------------------|
| August | 2016 | 11,421 | 8,595 | 2,826 |
| August | 2017 | 12,377 | 9,609 | 2,768 |

| <u>Text to 911 Calls</u> | | | | | | | | |
|--------------------------|------------|------------|------------|------------|------------|-------------|-------------|------------|
| | <u>JAN</u> | <u>FEB</u> | <u>MAR</u> | <u>APR</u> | <u>MAY</u> | <u>JUNE</u> | <u>JULY</u> | <u>AUG</u> |
| Call for Assistance | 1 | 2 | 2 | 0 | 1 | 0 | 1 | 1 |
| Accidental Dial | 4 | 5 | 3 | 0 | 0 | 6 | 2 | 4 |
| Test Call | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 |