



Tri-Com Central Dispatch

BOARD OF DIRECTORS

Regular Meeting Minutes from January 11, 2023

Chairman Swanson called the meeting to order at 8:00 A.M. in the Tri-Com Training Room.

Roll Call:

Members Present:

St. Charles: Chief James Keegan, Chief Scott Swanson, Alderman Ronald Silkaitis
Geneva: Chief Eric Passarelli, Chief Mike Antenore
Batavia: Chief Shawn Mazza, Chief Craig Hanson, Alderman Tom Connelly
South Elgin: None
Contracted Agencies: Chief Pat Rollins

Members Absent:

St. Charles: None
Geneva: Alderman Mike Bruno
Batavia: None
South Elgin: Chief Jerry Krawczyk
Contracted Agencies: None

Others Present:

Chief Joe Cluchey, Elburn Fire
Deputy Chief Erich Schlacta, Elburn Police
Rita Kruse, Finance Director, City of Geneva
Joe Schelstreet, Director, Tri-Com
LaToya Marz, Deputy Director, Tri-Com
Tammy Kleveno, CAD Administrator, Tri-Com
Kristina Rohrbach, GIS Analyst, Tri-Com

OLD BUSINESS

Consent Agenda:

Chief Swanson stated that Chief Moran requested a change to the minutes. On page two of the December 14, 2022 meeting minutes, he would like the minutes to reflect that he stated that the base fees should be reduced for all agencies with the surplus funds, not the usage fees.

Motion to approve the Board Meeting Minutes from the November 9, 2022 Regular Board Meeting and December 14, 2022 Special Board Meeting, as amended, was made by Alderman Silkaitis and seconded by Chief Passarelli.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

Motion to approve the financial reports from October 31, 2022 and November 30, 2022 was made by Chief Alderman Silkaitis and seconded by Chief Antenore.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

A motion to approve the total aggregate bills for October 2022 of \$144,177.95 (One Hundred Forty-Four Thousand One Hundred Seventy-Seven Dollars and Ninety-Five Cents) was made by Chief Hansen and seconded by Chief Passarelli.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

A motion to approve the total aggregate bills for November 2022 are \$78,155.17 (Seventy-Eight Thousand One Hundred Fifty-Five Dollars and Seventeen Cents) was made by Chief Hansen and seconded by Chief Passarelli.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

Update from Director Schelstreet:

Director Schelstreet reported that StarCom traffic from our main site on the tollway goes through the tollway's infrastructure. They have been working on their switches. This took out the tower that serves NIU. It then took down our sites. We were impacted for about an hour. No further issues. StarCom maintenance today.

One trainee will be on soft release at the end of the month. Another is progressing. Another former KaneComm employee has started. Another with experience will start on February 20.

Painting completed under budget. Quote for parking lot is \$10,000 under budget.

Last NG911 ECats issue has been corrected. We are going on round 3 of the AT&T switch maintenance. All NG911 agencies are on the same switch. 911 calls get routed to the administrative lines. Failed twice now. These leaves no back up. Circuit study has been completed to make us geo-diverse from KaneComm so we have back up.

Logan Street tower is being converted to fiber right now. It has been 6 weeks and we are still unable to get a technician to do the work for the last 800 feet.

ETSB grant documentation was approved. We can submit items for reimbursement prior to funds arriving from state. Have not received any funds yet. Payments are now coming electronically from Kane County.

CESSA has sub-committees now. We are involved in EMS Region 9 meetings. They still do not have any funding for 988. There is a sunset date on how surcharge money is dispersed. We need to keep an eye on this.

Update from Structural Document Committee:

Chief Antenore reported that they met on 11/14/22. The next meeting is on 01/13/23. They are looking at splitting the fire and police for funding. Fire is comfortable staying with calls for service. Police are still discussing what model would be best for them. The largest issue is the impact of future costs and

how to smooth it over more than a year. Hope to have a final decision in the next month or so to bring back to the Board. They hope to have a formula that will be fair, sustainable, and predictable.

PUBLIC COMMENT

None

NEW BUSINESS

Approval of Fiscal Year 2023-2024 Budget:

Director Schelstreet stated that there were some minor changes to calls for service. Fees did not change.

Chief Swanson stated that there will be an increase in wages if all 21 positions are filled. Alderman Silkaitis asked about reserves. Director Schelstreet stated that an increase is anticipated with the new funding formula. It will be up to the Board to decide on using reserves to smooth the increases.

Chief Cluchey asked for clarification on the resolution for budget. He asked on the reserves being used only if funds are needed. Director Schelstreet stated that this is referring to personnel costs. If we are not fully staffed, the budget amount for personnel would be less. Those funds would be used and reserves would not be needed.

Motion to approve the fiscal year 2023-2024 budget was made by Chief Antenore and seconded by Chief Mazza.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

Approval of Successful Parking Lot Re-Paving Quote:

Director Schelstreet stated that the quotes were receive. This would be re-paving and adding eleven parking spots. WBK Engineering drew plans, permits, and bids.

Motion to approve the parking lot re-paving quote was made by Chief Keegan and seconded by Chief Passarelli.

The motion passed by roll call vote. (9 yea, 0 nay, 2 absent)

CAD System – Discussion Only:

Director Schelstreet stated the goal is to get feedback from everyone. A group visited Aurora PD (Hexagon CAD). No updates in four years. Any updates would be considered making a new purchase. No map updates in two years. They have a Hexagon employee on site to work on their CAD. No interfaces to RMS or FireHouse. They are available, but do not work.

Also visited KaneComm (NewWorld). Their CAD does not allow for multiple contacts. Have a good dashboard and map. Have a test and training environment that they use this each time there is an update. Does not work well on the fire side. Lacks flexibility. Former Tri-Com employee that works at KaneComm has experience with both and prefers Tri-Com's. Kane County pays for the CAD. Price is

similar; however, unsure of accuracy because Kane County pays for the product. Maintenance seems to be in line, but cannot guarantee accuracy.

Asked if there were any questions regarding Central Square or other products. Chief Keegan asked if looking at two centers was enough. Director Schelstreet stated that they have spoken to Elgin. Ms. Kleveno stated that KaneComm and Elgin were given their CAD systems a bonus for purchasing other products. DuComm's system requires all changes to go through the ETSB. Chief Rollins stated that DuComm is suing Hexagon. Chief Keegan just wants to be sure that we are looking at everything.

Chief Rollins stated that he thinks we need to check outside more. Concerned that NewWorld scored low. May need to look at the records management system. Ms. Kleveno stated that the CAD system did not talk to the records system. Director Schelstreet stated that if we need to look at others, we need to move quickly to bring out different companies due to the age of the system.

Chief Keegan stated that it is nice to be able to connect to other agencies. Would like to have information sharing count in the scoring as well. He asked if this system could work with NewWorld to take CAD information and store it. Ms. Kleveno will look at the scope of work. She believes that the system can work with multiple records management systems. She will verify.

Chief Keegan believes that information from CAD is critical. Would be nice to have it as part of their records management. Chief Rollins stated that notes, time stamps, etc. are not importing to RMS. Ms. Kleveno believes that is a NewWorld limitation. Chief Rollins stated that it used to work. Director Schelstreet stated that they were told that the information is limited in how much can be imported. Chief Keegan stated that back in 2013 all the information was importing. Ms. Kleveno will check into it because there may be a setting that is incorrect. She will check on that.

Chief Swanson stated that we need to follow-up with the data imports. Proposes that we bring Central Square and NewWorld out to present and answer questions. Director Schelstreet stated that NewWorld would benefit police. He has great concern on how NewWorld would work for fire because of the limited functionality for response plans, etc. RED Center and Chicago went to Enterprise CAD.

Chief Passarelli stated that his officers like Central Square. There are benefits to having the records system. NewWorld has a cost with everything you add. He would be comfortable staying with Central Square.

Director Schelstreet would just like to move forward with Standard of Work to form the base of the contract. We need to get further with funding formula to proceed with any CAD purchase. Motorola is saying they are discontinuing the MCC7500 last software update will be in 2026. It was \$500,000 in 2012. They are moving to a subscription-based service. In addition, the state could change the wireless surcharge funding.

Chief Swanson asked what the Board would like to do. Chief Antenore asked if we can do some research into data sharing. We need a system that works well for both police and fire.

Chief Keegan asked if we were the only ones in Kane County that does not use NewWorld. Director Schelstreet stated that it evolved that way because the fire agencies were busier and the NewWorld product did not work for them.

Chief Swanson asked for direction of Board. The consensus was to direct staff to look into questions raised today. Chief Rollins suggested speaking to the IL/WI user group for more information. Chief Keegan stated that we spoke about consolidation in the past. Discuss with vendors on how the systems would work if there were a forced consolidation.

Chief Keegan asked how long the system would last. Either a subscription or maintenance. Right now, we pay about \$88,000/year for maintenance. With the same model, maintenance would jump to \$164,000 with a subscription.

Chief Swanson suggested that everyone, including IT, submit questions to Director Schelstreet by January 31st. If you have specific items, you need to be in the Standard of Work also let him know. Tri-Com will follow-up. If a special meeting is needed, we will call one. If not, it will be on the March agenda.

Adjournment:

With no further business to discuss, Chief Passarelli motioned to adjourn the meeting. Alderman Silkaitis seconded the motion, which then passed by unanimous voice vote. The meeting adjourned at 9:26 A.M.

Next Meeting:

The next regular meeting of the Tri-Com Board of Directors is scheduled for Wednesday, March 10, 2023 at 8:00 A.M. at Tri-Com, 3823 Karl Madsen Dr. in St. Charles.

Respectfully submitted,

Kristina Rohrbach

Tri-Com CAD Analyst