

# Care and Maintenance Instructions

Maintaining your **Piano Life Saver System** is very easy. The LED panel tells you when you need to perform the only task that will be required of you; adding water. Filling the System is so simple, many users have their children do it. The technician who installs your System will walk you through the steps involved. If there is ever any uncertainty in your mind about what to do, call your piano technician. If he/she is unavailable, you can call our technical service department directly and we will be more than happy to assist you.

## Regular Responsibilities of the Piano Owner

### 1. Make sure the system is plugged in.

Always. Make sure the power cord is plugged into an outlet that is NOT controlled by a wall switch. Do not unplug if the weather seems "nice enough". The System requires a constant supply of power to do its job properly. It uses so little electricity, you probably won't even notice a difference on your bill. The green POWER light should always be on.



### 2. Add water when the YELLOW light blinks.

Just like when you're driving your car, OBEY THE LIGHTS. Do not fill this Friday just because you filled last Friday. Only fill when the light blinks. See below for how to fill the Humidifier tank.

## WHAT IF.....

### The YELLOW light is blinking?

This indicates that the water level in the System is getting low. You will need to fill it. The System comes with a watering can. Fill the can with water up to the red line on the side and then add one cap-full of the pad treatment. If you pour in the pad treatment first, you will get bubbles. Distilled or filtered water is best, but tap water will do. Tap water contains more minerals which means the pads may need to be replaced more frequently. To fill the Humidifier tank in the piano, unclip the filler hose from under the keybed on an upright piano or from the underside of the rim on a grand piano.





Slide the hose over the bulge in the neck of the watering can and tip the can down 90 degrees to allow the water to flow.

Make sure to hold the can above the level of the tank to ensure

proper filling. When the can is empty, place it on the floor before disconnecting the hose to allow any water that is still in the hose to drain back into the can. Reattach the hose to the clips under the piano and you're done!



### The RED and YELLOW lights are blinking?



The first step, in this case, is to fill the water tank as described above. Wait 10 minutes. If the red light has stopped blinking, you're done. The System was simply completely empty. If the yellow is off but the red is still blinking, the pads will need replacing. Contact your technician and let him/her know.

### The RED light is blinking?

If only the red light is blinking, not the yellow too, the pads need replacing. It is generally recommended that they be replaced twice a year. Please call your technician to have this done or you may change them yourself.

### A FEW WORDS OF CAUTION

Have your **Piano Life Saver System** maintained by your piano technician *at least* once a year. This can easily be combined with their regular tuning visit. As previously stated, the **Piano Life Saver System** is *not* intended to eliminate regular tuning and service by your piano technician. It is designed to be complementary to regular service and extend the life of your instrument and increase its playability between service visits. Don't stop going to the dentist just because you brush your teeth.

Use **ONLY Damp-Chaser Pad Treatment** in your **Piano Life Saver System**. Other brands that may be commonly available, contain acids or other chemicals which can be extremely corrosive to many parts of the System and to the piano itself.

*The use of any other humidifier water treatment solutions will void the warranty of the **Piano Life Saver System** and may void the warranty of the piano manufacturer.*

Prior to moving your piano, have your technician drain the Humidifier tank and prepare the System for transport. After moving the piano, your technician should re-install the System and ensure it is operating correctly. The System's warranty is voided in the event this procedure is not followed.

**Notice the FUSED PLUG on the Humidistat power cord.** Because pianos are heavy and often have metal casters, the power cord could be damaged if the piano rolls over it. In the event of damage to the cord, the fuse in the plug will "blow" and prevent the flow of electricity through the power cord, thus preventing any further damage. The plug head contains two 5-AMP, 125-volt glass fuses. If the green POWER light is not on, unplug the System and inspect the cord for damage. If there is no obvious damage, remove the fuse from the brass clips inside the plug and replace it with the spare fuse in the plug. If the cord is damaged, the Humidistat should not be plugged into an electrical outlet again. Call the piano technician who installed your System or Dampp-Chaser Corp., (828) 692-8271, to report the problem. **Only 5-AMP, 125-volt glass, 5 mm x 20 mm fast-acting fuses should be used in the plug. Never use a fuse with greater amperage than 5 AMPS.** These fuses are readily available at electronics stores. In the event you cannot find the fuses, Dampp-Chaser has a supply.