## **Coffey County Transportation**

520 Cross St. Burlington, KS. 66839

Phone: 620-364-1935 Out of town Call: 877-364-1905

## **Mission Statement**

Provide quality service for all residents of Coffey County by doing our best to fulfill all requests for transportation.

# **Passenger Guidelines**

## When making reservations or to schedule a ride, please be ready to provide:

- 1. Name of passenger/passengers.
- 2. Pick-up address.
- 3. Telephone number.
- 4. Reason for trip.
- 5. Destination name and address.
- 6. Whether you use a wheelchair or other mobility device.
- 7. If you schedule a ride for shopping and also have an appointment, please let the dispatcher know so that time allowances can be made in advance.

Note: Drivers are not responsible for the scheduling of trips. All scheduling is handled through the dispatcher.

Reservations may be made Monday thru Friday from 8:00 a.m. to 5:00 p.m. by calling the transportation office at 620-364-1935 or 877-364-1905. A twenty-four [24] hour reservation before the trip would be appreciated. Same day calls are subject to space and time availability. CCT makes every effort to accommodate every request for transportation. On occasion, a request cannot be fulfilled. CCT will work with client to work out the scheduling conflict to the best of our ability.

Messages left during non-business hours on the answering machine will be returned on the next business day.

Our service is available to all passengers on a first come first served basis with equal access for all passengers.

Coffey County Transportation, does not discriminate on the basis of race, color, creed, religion, national origin, sex, age, handicap or disability. If you feel you have been discriminated against, you have the right to file a complaint, in writing with the transportation office.

This program funded in part by the KDOT Public Transit Program.

#### Set Fare

The following fare schedule will begin <u>September 1, 2022</u>. Be advised bus drivers will not issue change. Exact fare will be needed. Cash and checks are accepted. Passengers may not board the bus without paying the fare.

In Burlington	\$ 4.00 Per Trip**
In County	\$ 8.00 Per Trip**
Out of County within 20 miles(Yates Center/Hartford)	\$10.00 round trip*
Out of County 20-29 miles(Colony/Melvern/Madison/Lyndon)	\$12.00 round trip*
Out of County 30-39 miles(Garnett/Welda/Osage City)	\$14.00 round trip*
Out of County 40-49 miles(Carbondale/Pomona/Iola/Ottawa/Emporia)	\$18.00 round trip*
Out of County 50-69 miles(Humboldt/Chanute/Neodesha/Eureka/Topeka/Os	-
Out of County 70-85 miles(Lawrence/Fort Scott/Olathe/Lenexa)	\$30.00 round trip*
Out of County 86-90 miles(El Dorado/Overland Park/Leawood)	\$40.00 round trip*
Out of County 91-110 miles(Shawnee Mission/Westwood/Kansas City, KS/Pi	<del>-</del>
Out of County 111-140 miles(MCI/KCI Airport/Wichita)	\$70.00 round trip*

#### REDUCED FARE FOR COFFEY COUNTY RESIDENTS:

A reduced fare may be available to Senior Citizens (60 and older), children 8 to 18 years old, persons with disabilities, and low income individuals and families. The reduced fare will be half the cost of the regular fare. Children under 8 years old ride free with an adult. One personal care attendant may ride without charge. Additional personal care attendants will pay the reduced fare price. Reduced fares must be requested and approved through the transportation office or the full regular fare will be assessed.

\*Round trip is based off the vehicle. If the vehicle leaves the county, travels to the destination then returns to the county, it is considered a round trip. Example: A ride to the airport is a round trip then the ride home from the airport is a second round trip. The transportation vehicle has to make two trips to the airport, therefore two round trip fares will be assessed.

\*\* Local Trip is defined as "Origin to Destination(s) and return to origin or pre-planned destination on the same day."