

# Community Supports

g agencies can help you!

**Rehabilitation Services: (VRS)**  
can help people with disabilities keep it. This is a State program. 785-229-8630

**Independent Living: (CIL)** If you are disabled, and need some help with daily living, need to be more independent, need help with transportation (learning to stand up for yourself), need a peer support person, need someone who has been there, need someone who can help you sort through options, need some info and referral to services in the community: call these numbers:

listed above for Vocational Rehabilitation and the Centers for Independent Living are **FREE** services!!

Franklin and Osage Counties

and referral Specialist at: 785-229-8630

Franklin county

Agency, Inc.

Phone: 785-841-0333, ext.121

Send us out to your home if you need services there instead of at their office.



Visit our website

<https://eckaaa.org/complete-list-of-services-1>



Find us on Facebook

[facebook.com/ECKAreaAgencyOnAging](https://facebook.com/ECKAreaAgencyOnAging)

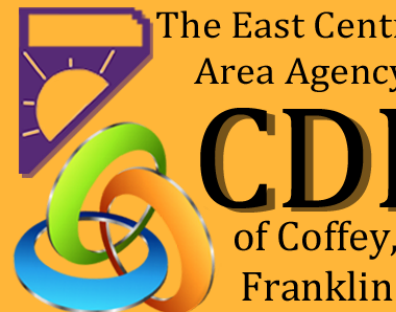
Located at:

117 South Main - Ottawa, Ks 66067

800-633-5621 or 785-242-7200



WHO WE ARE  
And what we can do for you



COMMUNITY DEVELOPMENTAL ORGANIZATION (CDDO) SERVING COFFEY, OSAGE AND FRANKLIN COUNTIES

# Assessments ▪ Gatekeeping ▪ Provider Choice Quality Assurance ▪ Rights & Responsibility

## ARE AND WHAT WE YOU!

Developmental Disability Or-  
CDDO) is an agency that helps a  
Intellectual and/or Developmental  
get services that are funded (paid  
and Federal money. In order to  
ices paid for this way, a person  
to our office and get an applica-  
to see if he or she qualify for  
Our staff can sit down with you  
fill out this paperwork, if you

in your application, if the CDDO  
at you meet the criteria for ser-  
n what the State of Kansas has  
them, then the CDDO will con-  
an assessment to see what level  
need for these services. This is  
and is done every year for peo-  
funded services.

ts as a 'gatekeeper' or agency  
want to access/get services that  
me and Community Services  
(services that are funded  
and Federal money). We also  
eper (to go in or out) for institu-  
-like Parsons, KNI and ICF-IDs  
Care Facilities for people with  
abilities).

### CHOICE IN SERVICES

Once you get services of your choice, you have a right to choose the providers at any time. To make a change, contact the CDDO staff at 785-242-7200, and let us know that you want to change your services. We will walk you through the choices that are available and how to make an informed choice. After you have made your choice, we will contact your Targeted Case Manager and your Care Coordinator with your Managed Care Organization (MCO: Sunflower, Amerigroup, United) to let them know that you have changed providers. If you want to change your Targeted Case Manager, the CDDO can assist you with that decision as well.

### QUALITY ASSURANCE

Once you get funding/services, the CDDO watches over the services to make sure that your services keep you safe, watch out for your health, keep you free from abuse, neglect and exploitation (to keep people from taking advantage of you), and make sure that your rights are protected. This monitoring is called: Quality Assurance, or making sure that the services that you get are quality services. All CDDO staff are mandated reporters.

### RIGHTS AND RESPONSIBILITIES

You have the same rights and responsibilities as everyone else. These rights can only be limited by law or court order. Your rights are protected by law.

You have the right to be protected against abuse (someone hurting you by words or actions), neglect (someone who is supposed to take care of you who is not doing their job) and exploitation (someone taking advantage of you, your money or your things for their own use).

The CDDO has information on all of the rights that you have. Along with these rights comes responsibilities to take care of yourself, your living space, and your belongings, along with the responsibility to respect other people's rights.

## APPEAL RIGHTS

How to change something that  
with in your services

If there is something about your  
you do not like, please talk with  
to see if you can work it out. If y  
you are unable to do so, you ca  
case to be heard by the Council  
ty Members (CCM). The CCM is  
people who get services, family  
community members, and provi  
listen to your situation and give  
advice to help solve the issue.

If you do not like the CCM decis  
appeal (say that you do not agr  
a different decision) to the gove  
the CDDO. If you do not like wh  
says, you can appeal the decisio  
State. You can appeal (disagre  
change) anything that has to do  
vices, your PCSP, or how you fe  
were treated. You can appeal a  
you can't get resolved from pro  
issues to issues with how you fee  
CDDO handles your case.

To get started in an appeal, write  
person of the Council of Commu  
c/o the CDDO  
117 S. Main  
Ottawa, KS 66067

EMPOWERING ALL  
THROUGH INFORMED  
RIGHTS, RESPONSIB  
QUALITY SERVICE  
SELF-ADVOCACY