



Terms and Conditions for Equipment Rental and Mirai Platform Program

By completing the ACH authorization form, you hereby agree to the following terms and conditions governing the use of the platform and any provided device(s):

- A. Cancellation: To cancel your rental agreement, written notice must be provided at least sixty (60) days in advance. Acceptable forms of notice include email, or a written letter sent via USPS first class mail.
- B. Billing: All billing will be conducted on a 30-day arrears basis.
- C. Equipment Return: The rented equipment must be returned in proper working order, without any physical damage to the device(s).
- D. Damage Responsibility: If the device(s) incur damage, you will be held responsible for covering the deductible based on the type of equipment that was returned damaged.
- E. Shipping Liability: Mirai shall not be held liable for any damages that may occur during the shipping process. It is the responsibility of the merchant to package all equipment, cables, and power packs securely and safely.
- F. Final Costs: The final costs, expenses, and taxes will be calculated upon the return of the device(s) and subsequent review and diagnostic testing conducted by our quality control team.
- G. UPS Return Label Expenses: The expenses associated with the UPS ground insured return label will be passed on to you based on the rates published by UPS at the time the label is created.

Fee Schedule

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| • Platform and device(s) one-time setup fee: | \$100 |
| • Monthly platform fee with one (1) device: | \$50 |
| • Additional Devices: | \$35/\$45 per device per month |
| • Annual platform PCI fee: | \$50 |
| • Device replacement fee due to theft/fire: | |
| ○ A920 | \$795 |
| ○ A920 Pro | \$895 |
| • Device deductible repair only: | \$125 per instance |
| • Non-return or damaged power supply/cables: | \$45 per item |
| • UPS shipping rates: | Published rates |
| • ACH reject fee: | \$35 per instance |
| • Bank update fee: | \$35 per instance |

The fees mentioned above do not encompass sales tax, which will be added during the payment process. Please note that all fees and terms are subject to modification, provided that a written notice is given via email at least ten (10) days in advance. Receipts and recurring payment schedules will be sent to you via email upon payment processing. It is your responsibility to keep your contact and banking information up to date to ensure timely and accurate transactions, and to avoid any associated fees or penalties.