

PPG MEETING 15 November 2018 AT THE CLIFT SURGERY

1. Apologies for absence

None.

Attendees were:

Dave Gent (DG) <davidgentj16@hotmail.com>,
Dr. Roisin Ward (DRW) <roisinward@nhs.net>,
Antonia Dewhurst (AD) <antonia@imhappy.to>,
Mike Davis (MD) <mikedavis600@btinternet.com>,
Nick Hutton (NH) <nick@stonehutt.com>,
Claire Berry (CB) <claire.berry5@nhs.net>,
Richard Wood (RW) <rjwood@btinternet.com>,
Keith Oborn (KO) <keith.oborn@keble.oxon.org>,

2. Welcome to David Canham and Angela Kerswell as observers

David and Angela are interested in joining the PPG. David is the local Age Concern representative.

3. Membership of the Group

4. Minutes of the previous meeting to be approved (enclosed)

Approved

5. Matters arising from these minutes not considered elsewhere on the Agenda

6. Items for discussion:

a) The new website by Margo and Billie

New website is a vast improvement. David and Mike will liaise with Margot on any future PPG needs and suggestions for updates.

b) Magazine articles ideas and how related to surgery news on the website

Surgery-authored article is to go into the next Bramley magazine about the new development. Now that the surgery changes are complete, Roisin intends that regular articles now focus on specific health issues

c) Staffing changes at the surgery and how this is indicated to patient

Constant changes and struggle to maintain required headcount due to staff leaving.

d) The Walking Group

Established one regular route, with landowner's permission. We now need to recruit patients: the doctors are key to this. Once we are running regularly we can look at changing the route, but the key is to establish a regular and reliable meeting point. To ensure PPG/Surgery cover Mike will set up a whatsapp group: please send your mobile number to him. We need to be able to be sure that there are always at least two PPG/surgery people present.

e) Art in the surgery premises up-date

Antonia will organize the new arrangement. She will contact Lillian Willis (Claire to provide contact details) to arrange removal of the existing pictures. Antonia and students will change pictures every six months, Lillian to have equal space with all others. Agreed to ask the primary school to have work in spring. No prices on pictures. Website to have a list of currently displayed artists with direct contact details.

f) Surgery notice boards and salads

Antonia is putting up photos and recipes of simple healthy meals. Propose these also go on the website.

g) Age concern village agent

David provided a briefing on Age Concern structure, activities and services. AC is not a care provider, but a source of advice on available services and information, assistance with benefit applications etc. Discussion of opportunities for surgery to liaise with AC on specific issues, starting with frailty nurse, loneliness. David covers Bramley, but the boundaries are not hard and fast.

h) Depression issues

Roisin has no updates since the magazine article, which generated several new patient contacts.

7. CCG issues

Surgery partnership group is providing benefits in terms of longer appointment hours and sharing of ancillary staff and other resources.

Surgery is not currently resourced to implement eConsult

8. Raised by patients or lay Group members

Nick raised items for newsletter, in particular communicating the changes in patient access (longer hours, etc), and items from the CCG report.

- 9. Raised by the Practice - Dr Roisin Ward / Claire Berry**
- 10. CCG/ PPG Membership – as noted above**
- 11. NAPP Membership – information sent out previously by email**
- 12. Best practice from other PPGs**
- 13. Wider NHS and health matters**
- 14. Date, time and place of next meeting. 6th Dec.**