

# Frequently Asked Questions



## ● Do you offer Refunds?

We do not offer any refunds. All Rentals are a (1) month minimum.

## ● Do you prorate rent at the time of move out?

We do not prorate rent at the time of move in , so we do not prorate rent at the time of move out. It is a month to month rental.

## ● Is insurance a requirement?

We **DO NOT** insure your contents. It is the occupant's responsibility to obtain such insurance and is required as part of the rental process. If you already have insurance on your goods, you are required to list your insurance carrier. If not , we offer Safestor Tenant Insurance at a low monthly rate that can be added to your monthly rent.

## ● Do you offer autopay?

Yes ! We offer autopay for our tenants convenience.

## ● Do I have to provide a move-out notice?

A minimum of (1) week move-out notice is required. Autopayments will not be refunded if tenant failed to notify us with a move-out notice.