## NORTHERN INDIANA PUBLIC SERVICE COMPANY

# **Job Description**

**Distribution Clerk** 

## **EntireCompany**

## **Gas and Electric Distribution Departments**

#### A. Duties:

Under direct supervision, receive and process customer orders pertaining to street and line department operation; prepare related reports.

#### Perform duties such as:

- Receive and process customer, contractor, and other utility company calls
  concerning running of services, lines and mains, and locating facilities ahead
  of construction work; prepare service tickets, job orders, damage claims, and
  city permits when required.
- 2. Prepare and process local purchase orders, check invoices and prepare field receiving tickets.
- 3. Receive and relay messages for assigned operating area.
- 4. Review and post daily time tickets to distribution of time forms; prepare related reports.
- 5. Prepare and maintain reports such as tree trimming, street light outage, leak, inclement weather, and pipe fitting.
- 6. Receive, disburse, and account for cash handled in the department.
- 7. Receive and relay messages.
- 8. Maintain neat and orderly records and files.
- Perform duties in accordance with the Company's procedures, practices, and safety rules.
- 10. Report irregularities and abnormal conditions.
- 11. Direct the work of one or two employes assigned to assist.

- 12. Assist in the training of other employes.
- 13. Perform similar or less skilled work in this classification or, when the diversity of work load requires, perform similar or less skilled work in equal or lower classifications.

#### B. Qualifications:

Meet the Company's requirements as to General Qualifications, and meet the following:

- 1. High school education or the equivalent, including courses in basic mathematics.
- 2. Six (6) months' experience as an Operating Utility Clerk, or the equivalent.
- 3. Have satisfactorily performed the duties of Operating Utility Clerk, or the equivalent.