



Accessibility Guide for Anglesey Model Village

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Welcome

Our visitor attraction and cafe are located on the main A4080 road between the villages of Newborough and Dwyran and have been enjoyed by visitors since 1992.

We are accessible for wheelchair and scooter users – though the experience may vary according to the type of wheelchair or scooter you have. Indoor/shopping wheelchairs and scooters may not be able to access all areas of the model village. Please get in touch if you require any further information about specific access or need advice on planning your visit.

At a Glance

Level Access

- There is level access from the car park to all areas of the model village site:
 - Model Village & Ticket Office
 - Cafe
 - Toilets (of which 1 is disabled toilet)
 - Picnic area
 - Play Area
 - Scenic Walk

Visual

- There are no full height glass doors or windows.
- The walls and the doors have high colour contrast.
- Some parts of the venue have low lighting.
- Some model village displays have flashing lights.

Getting here

Our full address is:

Anglesey Model Village
Newborough
Llanfairpwllgwyngyll
Anglesey
LL61 6RS



Travel by public transport

- You can get to Anglesey Model Village by bus and train.
- The nearest bus stop is on the A4080 road that runs past the model village. The bus stop is 0.1 miles / 0.16 km from Anglesey Model Village.
- The nearest train station is Bodorgan Station, with trains to Holyhead and Bangor. The train station is 5 miles / 8 km from Anglesey Model Village.



Travel by taxi

- You can get a taxi with Joe's Cabs of Llangefni by calling 01248 722 328. This taxi company has a wheelchair accessible vehicle with a hydraulic lift. Please call for a quotation before confirming any booking. Anglesey and North West Wales area is covered. <http://www.joescabs.co.uk/>
- Accessible taxis should be booked in advance. To access the attraction please ask to be dropped off at the main building.



Parking

- There is a drop-off point at the front entrance near to the ticket office and café building.
- The car park has over 30 spaces for vehicles with three marked disabled parking bays. The disabled spaces are located near to the model village ticket office and café building.
- There are 3 additional spaces for large vehicle parking, suitable for coaches and camper vans etc.
- The surface from the car park to the ticket office and café building is a mix of compacted gravel.
- The lighting around the building is LED lighting. Note that there are no street lights to light the route to the attraction.

Arrival



Path to main entrance

- From the car park to the ticket office, there is level access.
- The path to the cafe is 1 metre wide, or more.
- The path has a slight slope.



Main entrance

- The area at the ticket office window has level access.
- The main gate is fixed in an open position during model village opening hours.
- The door is over 1.2m wide.
- Should you need to wait to approach the ticket window, a bench is available nearby.
- The walkway to the ticket office is level. The floor is made of compacted gravel.
- The gate to access the model village from the ticket office window area is approx. 1.2m wide. This is released by a member of staff and opens automatically. Once fully open, the gate remains open for 30 seconds, after which time a gate sensor will keep the gate open until it is clear. Note, staff are trained to monitor the movement of the gate and can also control the gate movements from within the ticket office.



Entrance Gate to Ticket Office Window



Gate entrance to Model Village from Ticket Office window

Getting around

Visual Impairment - General Information

- We have high colour contrast between walls and doors.
- There are no full height glass doors.
- Some parts of the venue have lower lighting.



Model Village Areas

- The model village paths have level access and are either slate stone or concrete. All paths are a minimum of 1.2m wide. A flat pedestrian bridge is also located within the model village, this has a minimum width of 1.2m with a slight slope either side of the bridge.
- Some displays have moving parts or flashing lights.
- Some display information is low, for wheelchair users.
- Water features and a pond are located within the model village.

- 5 benches are located within the model village gardens, 3 of which have space for wheelchair or scooter alongside.



Model Village path



Pedestrian bridge in Model Village gardens

Model Village Exit

- The model village exit is flat and min 1.2m wide.
- The exit gate is operated by the visitor by pressing a button whilst waiting in the waiting area. The exit gate then opens automatically. Once fully open, the gate remains open for 30 seconds, after which time a gate sensor will keep the gate open until it is clear. Note, staff are available to assist with exit to the model village area.
- The gate exit is located between the accessible toilet and the entrance to the cafe. Proceed through the exit gate to access these areas.



Model Village exit gate

Cafe

- From the car park to the cafe area, there is a slight slope.
- From the model village to the cafe area, there is level access.
- The café entrance door is wide for wheelchair access.
- There may be background music or a television in operation.
- Some seats and tables are fixed in position. Some seating is high backed benches.
- The table surfaces and plates have high colour contrast.
- We cater for vegetarian and gluten free (celiacs) specific diets. Please discuss your requirements with us when placing an order.
- With sufficient advanced notice, all dietary requirements can be catered for. We also provide lactose free and milk alternatives for coffee, tea and hot chocolate.



Entrance to Cafe from Model Village

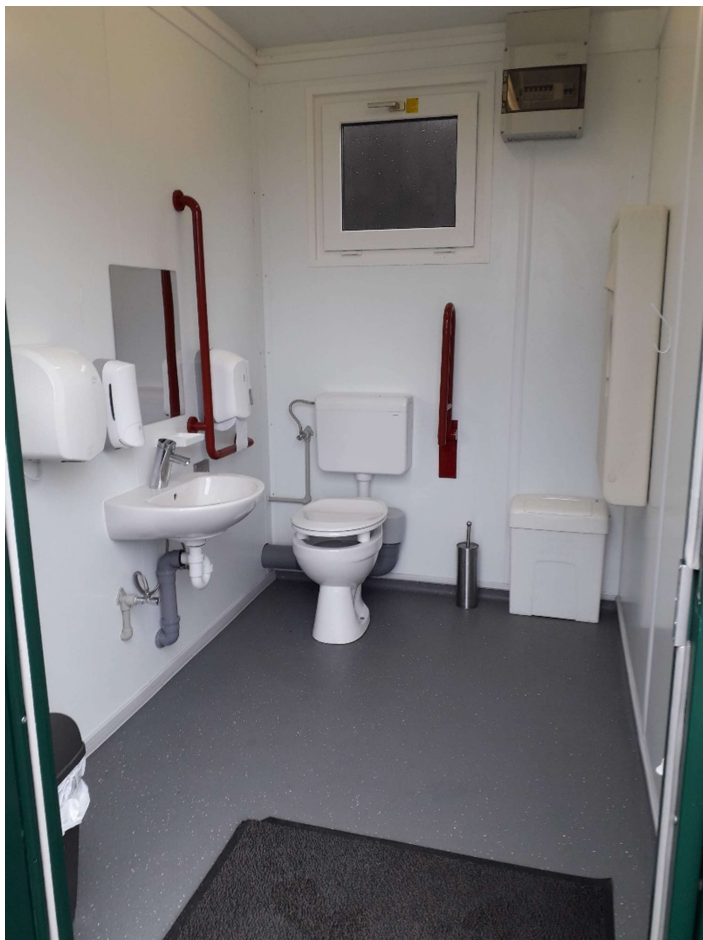
Picnic and Play Areas

- From the main entrance to this area, there is level access. There are seats.
- There are picnic benches with specific disabled seating positions for scooters and wheelchair users.
- The area is a mixture of gravel and grass.

Public toilet

Unisex Accessible Toilet

- There are two unisex public toilets of which one is also suitable for disabled visitors.
- From the main entrance to the public toilet, there is a slight slope. The door to the disabled toilet is 930mm wide.
- There is 1400mm in front of the toilet. The toilet seat is 470mm high.
- There are horizontal grab rails located to the left of the toilet. There are baby changing facilities within this toilet.
- There is another unisex public toilet in the same block.



Accessible toilet

Customer care support

Assistance Dogs

- We welcome assistance dogs and can provide water bowls for them. Please ask staff for assistance.
- The nearest toilet area for assistance dogs is located at the edge of the car park.

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- In the case of an evacuation, all customers inside the Attraction will be led to safety by a member of the team or by a member of the fire brigade.

Guide last updated: 12 November 2022