



Boarding, Daycare,  
Grooming, Training,  
& Melendez Puppies!

### Grooming Agreement

Owner's Name: \_\_\_\_\_ Email: \_\_\_\_\_

Full Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

Pet's Name: \_\_\_\_\_ Birth-date: \_\_\_\_\_

Pet:  Cat  Dog Breed(s): \_\_\_\_\_

Sex: \_\_\_\_\_  Spayed  Neutered Weight: \_\_\_\_\_ Color: \_\_\_\_\_

#### Pet Medical Records Requirements:

**Dogs:** Rabies, DHLPP, Bordetella, Negative Fecal Test, Heartworm, Flea & Tick Prevention

**Cats:** Rabies, FVRCP, Negative Fecal Test, Heartworm, Flea & Tick Prevention

Kat's Kennels LLC will not provide grooming for your pet without updated vaccination documentation.

Because of tampering, we request that you contact your veterinarian and have them email your pets records to us, Katskennels3@gmail.com.

**Please Read and Initial \_\_\_\_\_**

#### Health Information:

Please describe any medical or physical conditions, including any medications or allergies.

\_\_\_\_\_  
Please list names of medication and how often given to your pet.

\_\_\_\_\_  
Do you give permission for a member of Kat's Kennels LLC to administer the prescribed medication?

\_\_\_\_\_ Yes \_\_\_\_\_ NO

Has your pet been ill in the last 30 days?  Yes  No

Is your pet displaying any unusual symptoms such as coughing, sneezing, or upset stomach?  Yes  No.

Has your pet ever bitten, attacked or shown aggressive behavior towards people or other pets?  Yes  No.

If yes, explain: \_\_\_\_\_

Has your pet ever been bitten or attacked by another pet, or been abused?  Yes  No

If yes, explain: \_\_\_\_\_

Please describe any behavioral problems, identify any dietary conditions, or other important information we should know: \_\_\_\_\_



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**Emergency Contact (other than owner)**

**Pet Pickup** – Kat's Kennels LLC will release your pet to the following person(s)

Name: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_ Relationship: \_\_\_\_\_

**Kat's Kennels LLC Grooming Policies & Legal Stuff**

**\*\*\* Please Read and Initial Each Section \*\*\***

1. \_\_\_ Kat's Kennels LLC reserves the right to immediately change your pet's type of grooming if we believe it is necessary to protect the health and well-being of your pet, other pets, or our staff, and Owner agrees to pay any additional costs associated with the change.
2. \_\_\_ Owner agrees to pay all costs and charges for special services requested and provide updated vaccination records from your vet before starting grooming.
3. \_\_\_ Owner agrees that the pet shall not leave the kennel until all charges are paid in full to Kat's Kennels LLC.
4. \_\_\_ Owner agrees to be solely responsible for any and all acts or behavior of Owner's pet while it is in the care of Kat's Kennels LLC.
5. \_\_\_ Owner specifically represents that they are the lawful and valid owner of the pet, free and clear of all liens and encumbrances.
6. \_\_\_ Owner specifically represents that the pet has not been exposed to rabies or distemper within 30 days prior to grooming.
7. \_\_\_ Owner agrees that in the event the grooming charges are not paid when due in accordance with this agreement, Kat's Kennels LLC may exercise its lawful rights upon fourteen (14) days written notice by delivering such notice via first-class mail to Owner's Address. A pet that is unclaimed at Kat's Kennels LLC for fourteen (14) days beyond its scheduled discharge date is considered abandoned and will become the property of Kat's Kennels LLC. Every effort will be made to contact Owner if abandonment becomes an issue. If for any reason the pet is not going to be picked up on the scheduled dismissal date, Owner shall contact Kat's Kennels LLC to make arrangements to extend the animal's stay and will pay the additional charges based upon the aforesaid daily rate.
8. \_\_\_ If the pet becomes ill or if the state of the animal's health otherwise requires attention, Kat's Kennels LLC at its sole discretion, is authorized to engage the services of a veterinarian or arrange for other requisite attention to the animal up to and including \$500.00. If a veterinarian determines that emergency treatment, which Exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the Emergency Contact, we may authorize the veterinarian to perform the emergency treatment. Owner agrees to be responsible



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for all veterinary costs provided to your animal.

9. \_\_\_ It is expressly agreed by Owner and Kat's Kennels LLC that Kat's Kennels LLC liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.

10. \_\_\_ Owner agrees to release, indemnify, and hold harmless Kat's Kennels LLC from any and all manner of damages, claims, loss, liabilities, costs or expenses, including reasonable attorney's fees and related costs, arising out of or related to Kat's Kennels' LLC services, except which may arise from the gross negligence or intentional and willful misconduct of Kat's Kennels LLC, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to Kat's Kennels LLC (ii) your dog or cat, including but not limited to destruction of property, dog or cat bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.

11. \_\_\_ Owner warrants and represents that Owner's pet is not a "show dog" or "show cat" and does not participate in dog shows or cat shows. Owner further represents that Owner generates no revenue or income from the pet's performance. Owner does not intend, plan or anticipate that its pet will generate revenue or income in the future.

12. \_\_\_ This Agreement shall be governed by and construed in accordance with the laws of the State of Virginia. Each party consents to the exclusive personal jurisdiction of the state and federal courts of the State of Virginia. Owner and Kat's Kennels LLC must negotiate and mediate in good faith prior to either party filing a cause of action.

13. \_\_\_ Force Majeure. Neither Owner nor Kat's Kennels LLC shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornados, thunderstorms, fire, floods, drought, riot, war or other acts of nature.

14. \_\_\_ Words "you" and "your" refers to the Owner. Conversely, "We" and "our" refers to Kat's Kennels LLC. Owner and Kat's Kennels LLC may collectively be referred to as "the parties", and singularly as a "party".

15. \_\_\_ Entire Agreement. This agreement, and any addendums attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of Owner and Kat's Kennels LLC.



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### **Grooming Agreement**

#### **Waiver of Liability and Assumption of Risk Agreement Use of Premises**

Waiver: In consideration of my use of the premises of **Kat's Kennels LLC**, I for myself, my heirs, personal representative or assigns, do hereby release, waive, discharge, and covenant not to sue **Kat's Kennels LLC**, its trustees, directors, officers, employees and agents from liability from any and all claims including negligence of myself \_\_\_\_\_ and/or my pet \_\_\_\_\_ resulting in personal injury, accidents, or illnesses (including death) and property loss arising from use of premises.

Assumption of Risk: **Boarding, Daycare, Grooming, and/or Training** carries with it certain inherent risks that cannot be eliminated regardless of the care taken to avoid injuries. I have read the previous paragraphs and I know and understand and appreciate these and other risks are inherent in the activity I am participating in. I hereby assert that my participation is voluntary and that I knowingly assume all such risks.

Indemnification and Hold Harmless: I also agree to indemnify and hold harmless **Kat's Kennels LLC**, its trustees, directors, officers, employees and agents from any and all claims, actions, suits, costs, expenses, damages and liabilities including attorney fees as a result of this use of premises.

Severability: The undersigned further expressly agrees that the forgoing waiver and assumption of risk agreement is intended to be as broad and inclusive as is permitted by the law of the State of Virginia and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.

Acknowledgement of Understanding: I have read this waiver of liability, assumption of risk, and indemnity agreement, and fully understand its terms. I acknowledge that I am signing the agreement freely and voluntarily and intend by my signature to be a complete and unconditional release of all liability to the greatest extent allowed by law.

**Health or Medical Problems & Senior Pets:** Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical problems or aggravate a current one during or after the groom. In the best interest of your pet this contract/agreement will give Kat's Kennels permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by Kat's Kennels. We will do our best to contact you first, then take your pet to your authorized Veterinarian, or to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement.

**Fleas/Ticks:** Kat's Kennels strives to be a flea/tick-free kennel. We do not offer chemical flea or tick dips or sprays. If your pet has a heavy flea or tick infection, we will ask that you reschedule your grooming appointment once the flea or tick problem is under control. Pets with a flea or tick infestation carry a risk of anemia, infections, tapeworms and other health problems. We recommend that you contact your



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veterinarian for advice on the best treatment for your situation. A topical monthly flea preventative, such as Frontline, Advantage etc. may be the most effective choice. Treating all pets in the family, as well as treating your home and yard will help in keeping fleas and ticks under control for the long term, and pets and family comfortable & healthy.

**Matted Coats:** Pets with severely matted coats need extra attention. Mats in a pet's coat grow tight, and can strangle the pet's skin, or eventually tear it open. Kat's Kennels will not cause serious or undue stress to your pet by removal. Mats can be very difficult to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can even harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to regrow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some case pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. If your pet needs to be shaved to remove matting, by signed below you acknowledge that you agree to this procedure, and any risk.

Hematoma of the ears as the ear(s) will feel different with removal of matted fur and may cause vigorously shaking of the head.

### SOCIAL MEDIA AND WEB RELEASE FORM

**Kat's Kennels LLC** has web. and social media accounts to be used as a space where we share photos and videos of our daily activities. Please fill out the form below indicating if you approve or disapprove of your pets being featured on our social media or web. pages.

\_\_\_\_\_ Yes! I give my permission for my pet's photography/video to be featured on the social media sites or web pages. You will receive 1 picture and 1 video during your pets stay with us.

\_\_\_\_\_ No, I do not give my permission for my pet's photography/video to be featured on the social media sites or web pages and forgo receiving pictures and videos during my pet's time at Kat's Kennels LLC.

Please provide your three favorite songs and/or artist for your pet's video.

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How did you hear about us?

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**Business hours, drop off or pick up, parking, & no call/no shows**

Business hours are Monday-Friday 6:30am-8:30pm and Saturday-Sunday 8:00am-8:00pm.

We are only available for drop off or pick up from 6:30 AM to 7:30 AM, 12 PM to 8 PM by appointments only. Drop off and pick up time in the morning would be 6:30 AM to 7:30 AM by appointment. We are providing time for all pets at Kat's Kennels LLC. We are working with our dogs from 8 AM to 12 PM.

When you come into the parking lot, please park horizontal where the parking bumpers are place. We had a situation where customers were arguing for parking. We don't want this to happen again, please park horizontal.

No call/no shows: If you need to cancel any of our services for any reason, please call us or cancel in advance. Because of the number of no call/no-shows, we are starting a non-refundable booking fee of \$37.00.

**Please Read and Initial \_\_\_\_\_**

**OWNER ACKNOWLEDGES AND AGREES TO THE ABOVE INFORMATION:**

**We accept cash, checks, & credit card with 4% Surcharges, and Please make all checks payable to Kat's Kennels LLC**

Owners Name: (Print) \_\_\_\_\_ Pet's Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_