



# LAVENDER COTTAGE BOOKING FORM

Please return your completed form to:

Mrs A Bailey, Caerglow, Lords Moor Lane, Strensall, York, YO32 5XF  
or email – [angela@lavender-cottage-pickering.co.uk](mailto:angela@lavender-cottage-pickering.co.uk)

PERSONAL INFORMATION
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TITLE		FIRST NAME	
SURNAME			
Address			
Tel No (Home)		Email	
Mobile			

DETAILS OF COTTAGE
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Dates	From 3pm on	To 10am on
Size of Party	Adults (over 16)	Children
Dog Name	Breed & Size	
Cot	High Chair	
Special Requirements		
Where did you hear about Lavender Cottage?		
Are you celebrating during your stay		

PAYMENT
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Price	
Deposit (30%)	

(Full amount due if stay is within 6 weeks)

Balance to pay	Date Due	By Return
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We accept all major debit/credit cards (**2.5% added**) – please ask for details Cheques should be made payable to **Angela Bailey**. If you prefer to pay by Bank Transfer, the bank details are as follows: Angela Bailey, Starling Bank, 60-83-71, 83414900. (Please indicate your preferred method of payment: Debit/Credit Card Y/N, Cheque Y/N, Bank Transfer Y/N)

**Refundable Damage/Cleaning Fee of £50 (Fully Refundable if no damage or extra cleaning required) Refunded within 7 working days.**

I have read and agree to abide by the terms and conditions of the booking.	Signed	Date
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Lavender will be available from **3pm** on the day of your arrival.

**TERMS AND CONDITIONS OF BOOKING**

This contract is between you and Mrs. A Bailey (referred to as 'we' or 'us') for the provision of holiday accommodation. We reserve the right to refuse any booking without giving a reason. Your statutory rights are not affected by anything contained in these terms and conditions.

**Lavender Cottage**

Lavender Cottage is privately owned, and we pride ourselves on the quality and standard we achieve. In the event that something is not exactly as expected then please let us know and we will try to resolve it. In the unlikely event that you have any cause to complain, please let us know as soon as possible and we will do our utmost to address and resolve the problem.

The reservation extends from 3pm on the day of arrival and departure time is 10am unless otherwise agreed. During off-peak times, we may be able to work around these times, please contact us and we will do our best to accommodate your requirements.

**Payment**

For bookings made more than 6 weeks prior to arrival, a deposit of 30% is payable to secure the booking and the balance is due for payment 6-weeks before the date of your holiday.

For bookings made less than 6 weeks prior to arrival, the full rental amount is payable to secure the booking.

Please make cheques payable to Angela Bailey, and send to Caerglow, Lords Moor Lane, Strensall, York, YO32 5XF. Or you can pay direct from your Bank, please see our bank details.

**Your Obligations**

**Damage and breakages arising during your holiday must be notified to us. Any serious damage or breakage will be charged at the cost of replacement.**

**We allow well behaved dogs in Lavender Cottage; however, you must take full responsibility for your pet, and they must not be left unattended in the cottage.**

Only the number of people detailed on the booking form will be entitled to occupy the cottage.

You are responsible for the insurance of your personal property whilst you are staying with us, please ensure that you are adequately insured especially for valuables.

You will be given the key to the cottage; it is your responsibility to keep the cottage safe and secure.

**Right of Entry**

Should we need to go into the cottage during your stay, we will where possible arrange with you in advance, but we reserve the right to enter the cottage at reasonable times to check and carry out essential maintenance.

**Car Parking**

There is on-road parking outside the cottage. All vehicles are parked at own risk.

**Cancellation**

**Your deposit is non-refundable.** Should you cancel your holiday within 6-weeks of your holiday commencing, then the full balance is **non-refundable**,

You may wish to consider holiday insurance to protect you against cancellation.

If for any reason beyond our control (e.g., fire, storm damage) and the property is not available on the date booked, a full refund will be made.

**Insurance:** We recommend that you take out insurance to protect you against any losses.