August 2022 Edition



Welcome our New TMO Manager



The Management Committee and staff would like to extend a warm welcome to our new TMO Manager, Isaac Essuman, who joined us in July 2022. We would also like to express our

gratitude to his predecessor, Owen Ramsay, who stepped in as Interim Manager following the resignation of Mary Powell in December 2021.

Isaac has brought with him a wealth of experience, having managed TMOs for over 15 years as part of his 25 year career in Housing. We are all looking forward to working with him, to advance Arden TMO's mission and expand on our already impressive accomplishments.

What we do

You may or may not be aware that the TMO has a Management Agreement with Hackney Council, which outlines what services we are responsible for.

Our Services includes;

- Tenancy management
- Repairs in Tenanted dwellings and communal areas
- Void Property Management
- Cleaning and Grounds Maintenance
- Anti-Social behaviour

Hackney Council still retains some services such as;

- Tree Maintenance
- Roof repairs
- Play areas
- Pest Control
- Heating and hot water

Annual General Meeting September 22nd September 2022

News

The TMO Board has scheduled this year's AGM provisionally for 22nd September 2022. Please look out for notices closer to the date. We will endeavour to share the meeting papers with Members, to include minutes of last year's meeting etc, prior to the date.

We would like to encourage all Share Members to attend, as this is an opportunity for all to express your opinion about the estate and be a part of the decision making process. It will also give you an opportunity to learn more about what it means to be a share member of the organisation, and possibly be nominated on to the Management Board.

Join the TMO

Membership to the TMO is open to all estate residents by paying ten pence to the organisation. The purchase of a share



provides a lifetime membership as well as the right to be nominated to be a Governance Board member. The purchase of a share also provides members with voting rights at general and special meetings.

Please Contact the TMO Office on; 0207 7397075 Email: <u>info@ardentmo.com</u> For more information.

TMO OFFICE Opening Hours; Monday to Friday 8am - 4pm Shut between 1pm and 2pm for lunch



Community Engagement

The TMO is considering hiring a Community Engagement Officer to take a leading role in resident involvement on the estate.

The individual will support the Board and the TMO manager in nurturing the Arden Community. They will manage and assist in organising future events and trips for the residents of the Estate.

Residents are also reminded that we have dedicated spaces for children on our estate, and parents must ensure that children only use these spaces for ball games. For more information please contact the office.

We still hold our Pensioner's Coffee Morning each Tuesday 9:30am to Midday, in our Community hall. Please join us for some snacks and enjoy some good company.

Residents Profile

We have not featured a resident profile for some months now.

Please let the office know if you would like to have your profile featured in a future edition of our newsletter.

If you know someone on the Estate who has been influential in some way, or has an interesting story to tell, please let us know and we will publish it. Also If you have any ideas about the content of our newsletters, please write to the office, and we will consider it.

Cyclescheme - Love to Ride Community



If you are interested in riding and would like to be apart of the cycling community, please find out more on the <u>www.lovetoride.net</u> website.

On the website, you can take part in all sorts of events, competitions and fun stuff. You can,

- 1. Register or join the community
- 2. Enjoy a ride and record it on your profile
- 3. earn Badges and set goals
- 4. Invite friends and colleagues to join in the fun
- 5. Get rewards and win prizes.

