



# October 2017 Survey Results

- Bolli's Overall Approval Rating: 3.25 out of 5
  - As a result, the board has decided not to re-hire this landscaper next year.
- Affordable Dreams Overall Approval Rating: 4 out of 5
  - As a result, the board has re-hired the company for this year
- ACS's Overall Approval Satisfaction: 2.16 out of 5
  - As a result, the board is currently looking at replacing ACS, effective January 2018
- 28 of 36 respondents have had issue with receiving mail not addressed to them
  - As a result, the board is currently working with the Post Office to correct these issues
- 74% of those surveyed do not support a monthly dues increase to specifically extend the pool/hot tub season.
  - As a result of this survey the board will keep the regular pool schedule in 2018.
- 89% of those surveyed support a semi-annual homeowner meeting.
  - As a result, the board will consider this in their hiring decision of the new property management company.
- The majority of respondents agree with the current garbage can rules.
  - As a result, there are no proposed changes to the garbage rules for 2018.
- Of the 5 priorities, road repair, cosmetic/concrete driveway repairs, tree and bush replacement, building additional reserve funding, and tree fertilization and trimming they all scored between 2.6 and 3.3. We will be working with our new property management company to prioritize our needs.

The board appreciates everyone's participation in this survey. There were a total of 36 respondents to the October 2017 survey. We will be working with our new property management company to improve the participation with future surveys.