NEW FEATURES - V28

CGM MEDISOFT is a trusted and affordable practice management solution that simplifies the way you run your practice.

With each release, **CGM MEDISOFT** gets better. More powerful. Every year, we add new layers of functionality and usability.

Discover some of the benefits of upgrading to **CGM MEDISOFT** v28.

Fully integrated patient statements with eMEDIX

By using eMEDIX for your patient statements, your practice management software and clearinghouse can come together under one roof with CompuGroup Medical. Patient statements are fully integrated with CGM MEDISOFT v28—no more logging in to third-party websites!

Designed to be familiar and easy to use, providers can preview statements before transmission and review them from within CGM MEDISOFT v28 to quickly answer any patient questions.

With eMEDIX, you can access reports including statement confirmations and undeliverable or changed patient addresses. Adopt the eMEDIX online payment portal and a QR code will appear on your statements to direct patients to the portal.

Combine your integrated patient statements with our industry-leading eMEDIX clearinghouse and consolidate your operations under one trusted vendor.
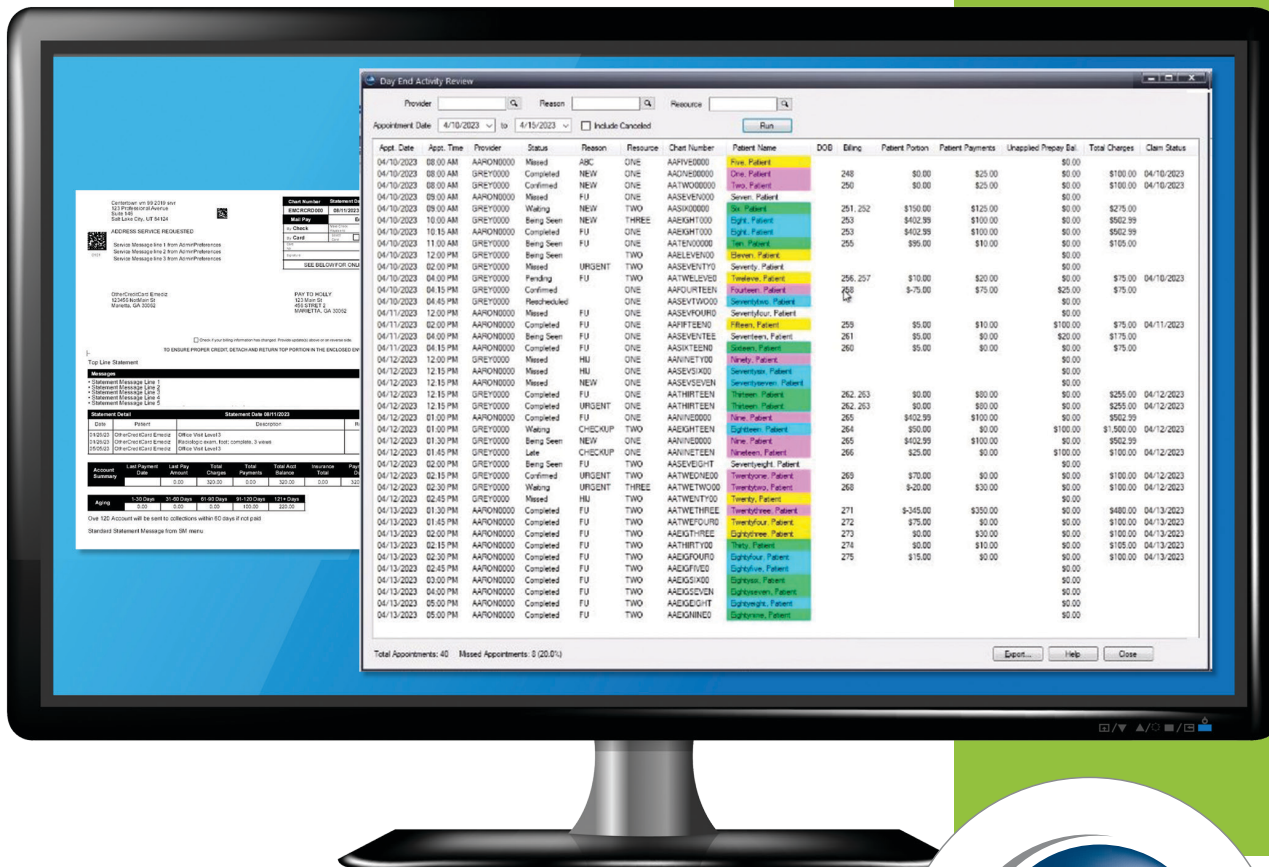
Daily appointment and activity review

With this new review of charges, patient payment and collection activity, providers and practice managers are quickly alerted to possible oversights such as appointments without charges, missed copays, and claims that were not billed.

Providers can measure several core metrics to quickly identify if their practice is meeting collection goals such as expected copays at the time of service or billing for missed appointments.

Practices can identify their percentage of missed appointments and discover if the CGM CONNECTION Patient Relationship Management option could help reduce that no-show rate.

Run this user-friendly appointment and activity review daily or whenever they routinely enter payments and charges.

Synchronizing Healthcare
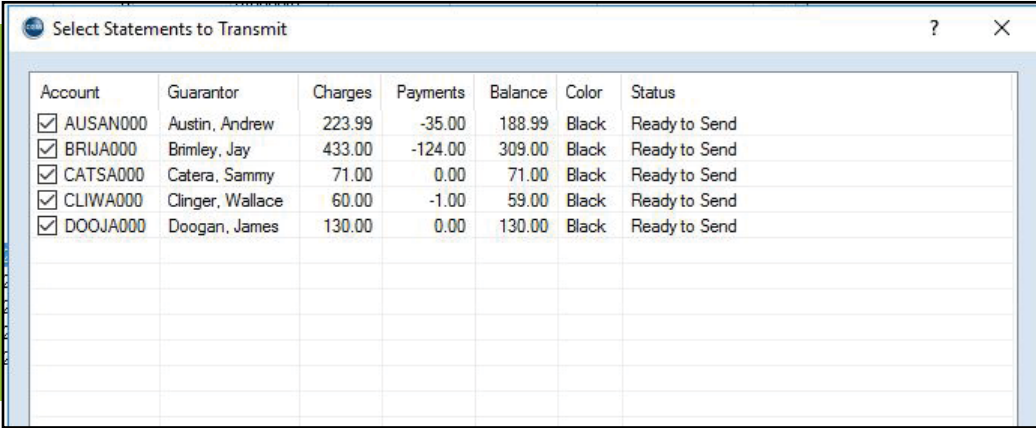
CGM CompuGroup Medical
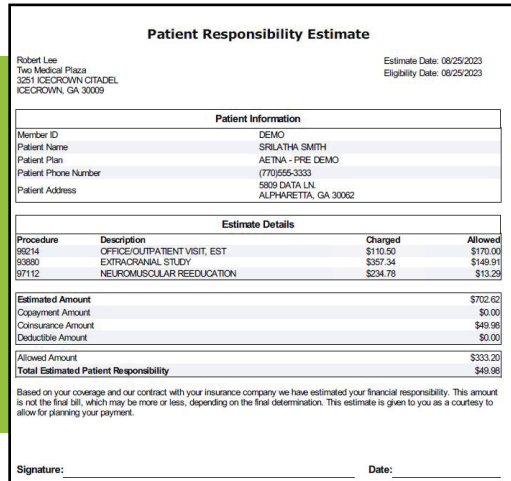
Patient responsibility estimate

Deliver better service at the point of care with the eMEDIX Patient Responsibility Estimate. Provide a good-faith cost estimate for planned procedures by quickly running a patient's insurance eligibility for the planned procedure codes. Save time with pre-configured MultiLink Codes for common procedure bundles.

This integrated feature includes an estimate display within CGM MEDISOFT v28 where the user can make any patient or insurance adjustments for coverage, copays, coinsurance, remaining deductibles, etc.

Past payments and charge histories are factored in to provide a more accurate estimate. Providers can print and save patient estimates and have the option to tailor them with customizable messaging.

Select Statements to Transmit

Account	Guarantor	Charges	Payments	Balance	Color	Status
☑ AUSAN000	Austin, Andrew	223.99	-35.00	188.99	Black	Ready to Send
☑ BRIJA000	Brimley, Jay	433.00	-124.00	309.00	Black	Ready to Send
☑ CATSA000	Catera, Sammy	71.00	0.00	71.00	Black	Ready to Send
☑ CLIWA000	Clinger, Wallace	60.00	-1.00	59.00	Black	Ready to Send
☑ DOOJA000	Doogan, James	130.00	0.00	130.00	Black	Ready to Send

Patient Responsibility Estimate

Robert Lee
Two Medical Plaza
3251 ICECROWN CITADEL
ICECROWN, GA 30009

Estimate Date: 08/25/2023
Eligibility Date: 08/25/2023

Patient Information

Member ID	DEMO
Patient Name	SRILATHA SMITH
Patient Plan	AETNA - PRE DEMO
Patient Phone Number	(770)555-3333
Patient Address	5809 DATA LN. ALPHARETTA, GA 30062

Estimate Details

Procedure	Description	Charged	Allowed
99214	OFFICE/OUTPATIENT VISIT, EST	$110.50	$170.00
93880	EXTRACRANIAL STUDY	$357.34	$149.91
97112	NEUROMUSCULAR REEDUCATION	$234.78	$13.29

Estimated Amount	**$702.62**
Copayment Amount	$0.00
Coinsurance Amount	$49.98
Deductible Amount	$0.00
Allowed Amount	$333.20
Total Estimated Patient Responsibility	**$49.98**

Based on your coverage and our contract with your insurance company we have estimated your financial responsibility. This amount is not the final bill, which may be more or less, depending on the final determination. This estimate is given to you as a courtesy to allow for planning your payment.

Signature: _____ Date: _____

Enhanced eligibility display

Practices with eMEDIX Eligibility will enjoy an updated, more detailed view of a patient's eligibility status.

Microsoft Windows Server 2022 support

CGM MEDISOFT v28 has been tested and approved for use with Microsoft Windows Server 2022. Practices should always use up-to-date, fully supported server systems to ensure security and regulatory compliance.

Synchronizing Healthcare

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Streamlined claim management

Managing rejected claims is even easier with CGM MEDISOFT v28.

Users can now add a resubmission code for the specific claims in question through the Claim Management screen.

The claim-specific resubmission code reduces the chance of being rejected for duplicate claims and could help them be processed even faster.

The old method of applying the code to an entire case is still available, so providers can go with the workflow that works best for them.

Upgrade to
CGM MEDISOFT v28.

Take advantage of these exciting new features, and see the host of other improvements we have made to better assist you in your revenue cycle operations.

Hard working practices. Powerful solutions.

Contact your representative to learn more

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