

Pawprints in the Field

Terms & Conditions

Booking & payment

Bookings are made via our website www.pawprintspetboarding.co.uk on the 'Pawprints in the Field' page.

By completing a booking you are agreeing to the following terms & conditions.

Payment will be made at the time of booking and entry to the field can only be made once you have booked and paid for a time slot.

You may cancel or amend your booking up to 24 hours in advance.

Cancellations will be subject to a £1.00 admin fee. No refunds can be given after this time.

Professional dog walkers / trainers may rent the field at the normal rate subject to prior agreement but must have their own public liability insurance in place & forward a copy to us.

A maximum of three dogs are allowed in the field at any time when one adult is present and up to a maximum of five dogs in total when two or more adults are present per appointment (unless otherwise agreed). A maximum of 2 vehicles may attend per appointment.

Arrival & departure

If you arrive early please park in the waiting area with your dog secured in your vehicle leaving plenty room for the previous customer to vacate the field.

Entry to the field is via a wooden pedestrian gate or a metal vehicular rolling gate. Please ensure you secure the gates upon your departure.

During your booking time you may park your vehicle on the hard standing within the field but please ensure you do not drive onto the grass.

By the end of your booking you must have your dog secured in your vehicle and be clear of the field and the parking areas.

Cleanliness

You are responsible for picking up your dogs waste, but we also ask if you see any waste at all, please pick it up. As the field is large, there is a possibility you may miss your own dogs waste, but if you pick up any you see, others will hopefully pick up yours.

A waste bin is provided as are a limited number of poo bags but please try to bring your own.

If you carry out any grooming of your dog whilst in the field please collect & dispose of any loose hair.

No smoking is permitted on the grounds.

Please take any litter home with you and do not deposit it in the poo bin.

Security

No enclosed field can be guaranteed escape proof although we do everything in our power to make our field as secure as possible. Ultimately the responsibility lies with the person in control of the dogs using our field to ensure they do not escape. To this extent, we are not liable for any damage, injury or loss to the animal whilst being exercised or to any third party as a result of the animal owner or dog.

Dogs are to be held securely on a lead or secured in a vehicle until they are inside the field and the gate closed behind them.

Please do not allow your dog to dig, particularly anywhere near the fence line.

Equipment

A bowl and a water supply is available for your dog to take on water. The bowl is regularly washed and disinfected but please rinse out and leave empty after any use.

Obstacles are present for the use of dogs only they are not for humans to play on.

Do not encourage young dogs (under the age of 9 months) to play on any elevated equipment which they need to jump down from. Never push a dog to do something they are not physically or mentally capable of.

Please report any incidents with equipment, any defects, or any near misses.

Dogs subject to the Dangerous Dogs Act 1991 (DDA 1991)

Dogs subject to conditions under either s1 DDA 1991 (banned breeds), s3 DDA 1991 (dog dangerously out of control) or s2 Dogs Act 1871 are welcome to use our field under the additional conditions.

The terms of any Court Order or exemption must be continued to be followed.

Owners of dogs listed on the Index of Exempted Dogs must forward a copy of the IED certificate and a copy of the third party insurance to us prior to your first visit. These copies must be kept up to date at renewals.

The field is no longer considered a 'public place' once your dog is secured inside and access cannot be gained by other persons. Your dog must remain muzzled and on a lead (or secured in your vehicle) until this is the case. The internal locks and bolts on BOTH gates must be closed before you can unmuzzle and release your dog.

Only dogs from the same household may attend at any one time and there must be a dedicated handler for each dog which is subject to any conditions imposed under the DDA 1991.

A reminder that no enclosed field is 100% escape proof for all dogs. The law states that the owner or person in charge at the relevant time must ensure that the dog is secured and cannot escape. You

must make your own assessment based on your knowledge of the dogs capabilities. If in doubt use a long line attached to the dogs collar / harness.

H&S and Animal Welfare

We maintain the grounds as best we can weather permitting but it should be noted that it is a field and the ground may have hidden bumps and dips. During wet weather there may be slippery and muddy areas, please use appropriate footwear.

Children must be accompanied by an adult and supervised at all times.

Please ensure your dog is up to date with their vaccinations and worming regime, it is for as much benefit for you as it is other users. All dogs must have at the very least their first round of vaccinations.

After exercising your dog(s) on any field keep close inspection for ticks & grass seeds particularly around the eyes & in their paws

Never leave dogs tethered or unattended in the field. Likewise, dogs must not be left in vehicles whilst you exercise another dog.

Please be vigilant of other dogs around to help avoid any issues for nervous and/or reactive dogs. Please do not approach any dog without prior consent of the dogs' owner – and especially don't approach a dog with your own dog. Please remember that many of the dogs who use our fields are nervous/reactive and they require space – both from other dogs and from people in order to enjoy their freedom.

We do not permit use of any adverse training method or equipment at any time. Such methods and equipment include (but are not limited to) shock collars, prong / pinch collars, and Spray collars.

If your dog is unwell or suffering from loose stools please do not attend with your dog.

If you have any issues regarding the use of the field please report it to us directly by either:

Using the intercom on our reception sign,

Phoning us on 01946 329651,

Emailing us on enquiries@pawprintspetboarding.co.uk

We welcome reports of misuse of the field including non-collection of dog faeces to ensure the field is an enjoyable, clean and safe place for you and your dog.

Any persons accompanying you must also abide by these terms & conditions. It is the responsibility of the person making the booking to ensure other attendees are aware of the T&C and adhere to them.

Data protection

We only retain your contact details in the event of having to contact you regarding your booking. The information is held securely and is not shared to any other parties.