

By-law & Regulatory Services

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Services des règlements municipaux



Ottawa

Serving Our Community • Au service de notre communauté

When should you call By-Law & Regulatory Services?

- Noise complaints
- Dog bites
- Property standards
- Fences
- Graffiti
- Parking violations

What happens when By-law responds?

- Officers respond and investigate.
- If determined there is a violation of the by-law, officers could:
 - issue a verbal warning,
 - written warning, or
 - charge depending on the type of violation and priors for the address.

Parking on private property?

- Parking Control Officers can issue parking tickets to vehicles that are not authorized to park on private property.

NOISE BY-LAW 2004-253

UNUSUAL NOISE, NOISE LIKELY TO DISTURB

No person shall cause or permit any unusual noise or noise likely to disturb the inhabitants of the City.

SOUND REPRODUCTION OR AMPLIFICATION DEVICES

- 11pm to 7am so as to disturb the peace and comfort,
- and not before 9am Saturday,
- 12pm Sunday or statutory or public holiday,

No person shall operate any sound reproduction device in any residence between 7am-11pm that is clearly audible and greater than 45 dBA

Graffiti Management By-law 2008-1

“graffiti” means one or more letters, symbols, etchings, figures, inscriptions, stains howsoever made or otherwise affixed to a property or other markings that disfigure or deface a property but does not include a mural sign permitted in accordance with By-law No. 2005-439, the Permanent Signs on Private Property By-law;

“owner” includes,

(a) the person for the time being managing or receiving the rent of the land or premises in connection with which the word is used, whether on the person’s own account or as agent or trustee of any other person, or who would receive the rent if the land and premises were let;

(b) the lessee or occupant of the property who, under the terms of a lease, is required to repair and maintain the property;

INTERIOR SPACE

This by-law does not apply to an interior space on a property or to a thing located entirely within the interior space on a property

GRAFFITI PROHIBITED

- No person shall place or cause or permit graffiti to be placed on property.
- No owner of property shall fail to maintain such property free of graffiti.

NOTICE TO COMPLY

An officer who finds a contravention of this by-law may give written notice to the owner of the property requiring compliance with this by-law within the time period specified in the notice but no sooner than 7 calendar days after the notice is given.

REMOVAL OF GRAFFITI

If the owner fails to comply with a notice, the Director of By-law and Regulatory Services or persons acting upon his or her instructions, may enter upon the lands at any reasonable time for the purposes of carrying out the work described in the notice.

Costs incurred by the City in doing the work required to be done by the notice may be recovered by action or by adding the costs to the tax roll and collecting them in the same manner as property taxes.

Property Standards By-law 2013-416

PART I OBLIGATIONS AND REPAIR STANDARDS

PART II RESIDENTIAL PROPERTY STANDARDS

PART III NON-RESIDENTIAL PROPERTY STANDARDS

PART IV VACANT BUILDINGS AND VACANT LANDS

PART V OPEN SPACE LAND

PART VI STANDARDS FOR PART IV and
PART V HERITAGE PROPERTIES

PART I

OBLIGATIONS AND REPAIR STANDARDS

The owner of property shall repair, maintain and keep the property in accordance with the standards and take immediate action to eliminate any unsafe conditions.

Every occupant of a dwelling unit, in that part of the dwelling unit that the occupant occupies or controls shall:

maintain all plumbing, cooking, refrigerating appliances and fixtures and all storage facilities and other equipment therein in a clean and sanitary condition;

keep all exits from the dwelling unit clean and unobstructed; and

maintain the dwelling unit in a clean and sanitary conditions.

PART II

RESIDENTIAL PROPERTY STANDARDS

- YARDS
- WALKS
- SEWAGE AND DRAINAGE

- SAFE PASSAGE
- FENCES AND OTHER ENCLOSURES
- ACCESSORY BUILDINGS AND OTHER STRUCTURES
- GARBAGE DISPOSAL

- VERMIN PREVENTION
- BASEMENT FLOORS
- FOUNDATIONS
- STRUCTURAL SOUNDNESS
- EXTERIOR WALLS

- ROOF
- DAMPNESS
- DOORS, WINDOWS AND MAIL BOXES
- STAIRS, PORCHES AND RAMPS
- ELEVATORS

- EGRESS
- GUARDS AND HANDRAILS
- WALLS AND CEILINGS
- FLOORS
- CLEANLINESS

- WATER
- PLUMBING
- KITCHEN, POWDER ROOM AND BATHROOM FACILITIES
- BATHROOM AND POWDER ROOM
- KITCHENS

- HEATING AND MECHANICAL SYSTEMS
- ELECTRICAL SERVICE
- LIGHT
- VENTILATION
- BASEMENT, CELLAR OR UNHEATED CRAWL SPACE

- OCCUPANCY STANDARDS
- STORAGE SPACE

Questions?

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