



**Alliance Privilege  
Appointment Assistance Program**

The Alliance Privilege Program is a program designed to give seniors that live independently peace of mind and freedom to travel safely throughout the Village of Garden City. This program provides seniors with Appointment Assistance and support to help them to maintain their independence without putting a burden on their love ones who lead a busy life and have their own families.

PROGRAM BENEFIT(S)			
<b>GARDEN CITY SENIOR COURTESY TRANSPORTATION</b>	Seniors who lose their privilege to drive can get their independence back. On a schedule the Alliance Service Concierge Dept. will provide Appointment Assistance including one (1) round courtesy pick-up and drop-off to and from an appointment per week in the Village of Garden City. If traveling outside the Village of Garden City and or if a companion care professional is needed to accompany and assist, additional fees may apply.		
<b>OFFICE #</b>	(516) 373-1516		
<b>HOURS OF OPERATION</b>	Monday – Friday: 9:30am - 4:30pm Saturday & Sunday: Closed		
<b>TODAY’S DATE</b>			
<b>I AM</b>	<input type="checkbox"/> Veteran <input type="checkbox"/> Able to ambulate Independently <input type="checkbox"/> 55 years or older		
<b>I LIVE IN</b>	<input type="checkbox"/> Village of Garden City <input type="checkbox"/> Other		
<b>NAME:</b>		D.O.B	
<b>ADDRESS:</b>		MOBILE #:	
<b>ASSESSMENT:</b>	<input type="checkbox"/> Able to ambulate Independently <input type="checkbox"/> Cognitively stable <input type="checkbox"/> Need assistance		
<b>EMERGENCY CONTACT</b>		RELATIONSHIP:	
<b>ADDRESS</b>			
<b>E-MAIL:</b>		MOBILE #:	
<b>I hereby authorize to charge my credit card</b>			
<input type="checkbox"/> Visa <input type="checkbox"/> MC <input type="checkbox"/> Amex <input type="checkbox"/> Discovery #: _____ Ex. Date: _____ CVC: _____ No Cancellation or Refund. The following checks have been received			
Check no.		Bank	
		Date of Check	
		Amount	
_____ Client’s Signature <span style="float: right;">Date</span>			
_____ Representative’s Signature <span style="float: right;">Date</span>			
By signing above client agrees to terms and conditions of the agreement (see reverse side)			

**Alliance Privilege Appointment Assistance Program**  
**Terms and Conditions**

- A. The basic requirement to qualify for the Alliance Privilege Appointment Assistance: Must be 55 years or older; Able to ambulate independently; Cognitively/ physically stable; Reside in the Village of Garden City; If you reside outside the Village of Garden City, you must receive home care services from Alliance Services; Seniors pay \$365 on an annual agreement or pay \$155 on a monthly agreement.
- B. Hours of Operation: Monday to Friday 9:30am-4:30pm; Saturday & Sunday: Closed
- C. Benefit offered to clients of Alliance Services who qualify is Appointment Assistance, including courtesy transportation using the Garden City Senior Courtesy Transportation.
- D. The Alliance Service Concierge Dept provides Appointment Assistance including one (1) round courtesy pick-up and drop-off session to and from an appointment per week in the Village of Garden City. Any additional appointments the same day or same week within the Village of Garden City the pick-up and drop off session will be billed at a minimum of \$30.00 per session for the assistance.
- E. If anyone wants the Appointment Assistance including courtesy transportation and is going outside the Village of Garden City, they must complete an assessment to determine physical and cognitive ability to travel alone without a care companion. If you are deemed capable to travel alone, an Appointment Assistance fee will be assessed and disclosed at the time of scheduling. For example, an Appointment Assistance courtesy pick-up and drop-off session to the airport from the Village of Garden City is a 3-hour session to and from, which would cost \$180.00, plus expenses which does not includes tolls, parking and \$30 each additional hour. If you are deemed unable to travel alone and require additional assistance, you will pay a flat fee of \$265 for the same session. This includes an additional paid Care Companion from Alliance Services. The fee will be assessed and disclosed at the time of scheduling. The introductory service charges for the companion care professional start at \$25.95 and ends after 30 days of enrollment. After 30 days of enrollment, the charge for the companion care professional is \$27.95 per hour.
- F. The Alliance Privilege Program operates Monday to Friday 9:30am to 4:30pm. All Appointment Assistance sessions, including courtesy transportation that occur outside of the hours of operation and within the Village of Garden City will be billed at \$30 per session. If anyone wants the Appointment Assistance including courtesy transportation and is going outside the Village of Garden City, the fee will be assessed and disclosed at the time of scheduling.
- G. The Appointment Assistance, including courtesy transportation service will discontinue if the client delay's payment.
- H. Cancellation or refunds of the Alliance Privilege Program will be discussed between the client and Alliance Services. However, cancellations after three (3) days from the date this agreement is signed are at Alliance Service's discretion only.
- I. The Courts of the county of Nassau, and State of New York shall have sole and exclusive jurisdiction over any claims or actions made by the parties hereto arising out of or in connection with this agreement.
- J. At the expiration of the initials, or any renewal terms, this agreement shall renew for a term of one (1) year, unless either party sends the other party a notice via email, at least 30 days before the expiration of the current term of their intent not to renew the agreement.
- K. Appointment Assistance, including Garden City Senior courtesy transportation is done by appointment.
- L. The courtesy transportation service is available on first come basis and rides are not guaranteed.
- M. When the courtesy transportation service is not available, the Concierge Department 516-373-1516 will call the service recipient immediately and notify them of the transportation service unavailability. The Concierge Department staff will attempt to reschedule the ride on another date or assist with securing alternative transportation through other available options (i.e., Uber, Lyft, Taxi and Ambulate) at the service recipient's expense.
- N. If for any reason a service recipient must cancel the reservation, client must notify us at 516-373-1516 as soon as possible or within 24 hours so that we can accommodate other service recipients for that time slot.
- O. All service recipients must be aware that this is a communal service and other service recipients could be transported along with you to other destinations.