

Allied Life Partners Service Guide

Our allied health service and travel is benchmarked and billed in accordance with the NDIS pricing arrangements and price limits guide. Our services may include:

- Face to face consultation with you at your home or community location
- Telehealth services (phone or video conference)

Activities may also include non-face-to-face supports such as:

- Pre-assessment planning and preparation prior to your initial assessment by your allocated therapist
- Clinical Consultation: Discussions and correspondence with relevant stakeholders, such as other multi-disciplinary health practitioners, support coordinators (NDIS), care coordinators (aged care), lifetime care icare case managers, general practitioner
- Liaising with family (where relevant) to ensure a collaborative approach to services
- Case conference with multidisciplinary team for complex situations
- Phone and email communication with you, other health or support people involved in your support or care program to clarify and assist to progress your goals
- Arranging assistive technology trials (aids and equipment), modifications and quotations (at times on site trials)
- Liaising with home assessment modification providers, builders, suppliers about home modification recommendations
- Recording of allied health file notes which summarise actions, assessments, outcomes achieved and ongoing plans for service delivery
- Documenting assessment reports
- Community mobile travel to deliver support and services. As a regional allied health service, we will attempt to apportion travel time between consumers/ participants where possible.

We charge NDIS travel time in accordance with the NDIS Pricing Arrangements and Limits, this time will be charged at the same rate as the scheduled supports relevant to your [Modified Monash Model classifications](#) location.

- **MMM1 – MMM3:** up to 30 minutes to appointments, plus up to 30 minutes return where the therapist's journey is the last or only appointment of the day.
- **MMM4 - MMM5 (regional):** up to 60 minutes to appointments, plus up to 60 minutes return where the therapist's journey is the last or only appointment of the day.
- **MMM6 – MMM7:** we may enter specific arrangements to cover travel as required.

The allied health rate for all of our services and consumers is \$193.99 /hr for NDIS participants, aged care consumers, Lifetime Care and Support icare.

Cancellation Policy

At least 48 hours prior notice should be given for cancellations of scheduled service bookings. A Short Notice Cancellation (no show) Fee will apply if you make a short notice cancellation, less than 48hrs before the scheduled service. Allied Life Partners may charge 100% of the hourly rate of your scheduled service booking (NDIS plan) unless there are extenuating circumstances.

| | |
|--|------------------------------------|
| Allied Life Partners Service Fees Guide | Approved by: Allied Health Manager |
| Version : 1 (1 Oct 2022) | Responsible Officer: all staff |
| <i>Hard copies of documents are uncontrolled</i> | Review date: 1 July 2024 |

| Occupational Therapy Services: | Estimated Service Time: |
|---|---|
| <p>Functional (NDIS) Assessment:</p> <p>A Functional Assessment will determine your current abilities and independence, structured interviews, standardised assessments (where applicable) and functional observation. Will review personal care, domestic tasks, and community access/participation and include recommendations for therapy or interventions. Complexity of the individual situation will determine assessment hours required.</p> | <p>Time approx. 10 -15 hours</p> <ul style="list-style-type: none"> • Up to two home visits • Liaison with stakeholders • Interview and observational assessment • Report documentation • Travel time |
| <p>NDIS Pre-Planning or Progress Assessment:</p> <p>Assessment to provide recommendations regarding:</p> <ul style="list-style-type: none"> • The participants disability and the impact it has on independence and goal attainment • Assessment and evidence to inform NDIS Planning sessions & Plan Reviews • Evidence of a change to individual needs or goals | <p>Time required approx. 6 hours</p> <ul style="list-style-type: none"> • Liaison with stakeholders • Interview and observational assessment • Report documentation • Travel time |
| <p>Initial (Aged care) Assessment:</p> <p>An assessment to determine your current abilities and independence. Initial assessment and report only. Further hours may be required for implementation of report recommendations (trials of equipment, builder consultation for home modification, etc.)</p> | <p>Time required approx. 6 hours</p> <ul style="list-style-type: none"> • Liaison with stakeholders • Interview and observational assessment • Report documentation • Travel time |
| <p>Assistive Technology (AT) assessment: Trials and application (complex):</p> <p>Assistive Technology refers to any device or system which allows an individual to perform a task as independently as possible. AT will support ability to carry out everyday activities. Examples include:</p> <ul style="list-style-type: none"> • Manual / Powered Wheelchairs • Electric Scooters • Walking Aids such as walkers • Electric Beds • Recliner Chairs • Commodes and Over Toilet Frames • Mobile Hoists | <p>Time required approx. 10 -15 hours</p> <ul style="list-style-type: none"> • Initial appointment • Equipment trial • Report writing • Travel time |
| <p>Disability Housing Assessments</p> <p>Disability related housing assessments that may include:</p> <ul style="list-style-type: none"> • Individual Living Options (ILO) tailored to living arrangements that focus on the participant and individual housing support needs. • Supported Independent Living (SIL) • Specialist Disability Accommodation (SDA) a specialist housing solution that supports people with extreme functional impairment or very high support needs | <p>Time required - approx. 15- 20 hours</p> <ul style="list-style-type: none"> • Comprehensive assessment that includes interview with your current care supports • Comprehensive report with recommendations |
| <p>Home Modifications Assessment:</p> <p>A Home Modification Assessment will review your ability to access and move within your home environment. This assessment will consider your safety and independence. OT may make recommendations for minor, major or temporary solutions. Examples include:</p> <ul style="list-style-type: none"> • Fall risk mitigation • Ramps • Grab and Hand Rails • Bathroom / kitchen modifications • Ceiling hoists • Platform Lifts | <p>Time required – approx. 10- 20 hours</p> <ul style="list-style-type: none"> • Initial assessment • Liaison with builders • Completion of report • Travel to meet with builders, project manager • Final assessment post modifications |
| <p>Occupational Therapy intervention</p> <p>Intervention programs will be individually assessed, implemented, monitored and evaluated.</p> | <p>Time required will vary based on assessed function May include regular therapy or one-off intervention Delivered either face to face or via telehealth on request where appropriate</p> |

| | |
|--|--|
| Allied Life Partners Service Fees Guide | Approved by: Principal Allied Health Manager |
| Version : 1 (1 July 2022) | Responsible Officer: all staff |
| <i>Hard copies of documents are uncontrolled</i> | Review date: 1 July 2024 |