



Certified Healthcare Workers Violence Prevention Specialist

24 Hours / 2.5 CEU's

Course Fees: \$695.00

Note: Refresher certification is required every three years to maintain professional credential. Renewal Fee: \$150.00

Course Information:

Healthcare workers are exposed to many safety and health hazards. Data indicate that healthcare workers are at high risk for experiencing violence in the workplace. In 1999, the Bureau of Labor Statistics identified a rate of 8.3 assaults per 10,000 workers in the healthcare industry. This rate is much higher than the rate of non-fatal assaults for all private sector industries, which is two per 10,000 workers. The prevention of workplace violence has emerged as an important safety issue in and around hospitals and other healthcare facilities.

Legal Training Requirements

OSHA has warned health care institutions that it has authority under federal law to require workplace violence training program implementation. Some states have passed laws requiring health care workplaces to develop plans to protect employees from violence. Obstacles to Violence Control Health care management may believe that violent incidents must be accepted as part of the job. Staff who report violence may be subject to management retaliation, due to fears that documenting violence will create negative customer service scores. Health care workplace violence training programs

can remove workplace culture obstacles to reporting violent incidents and reduce levels of violence in medical settings.

Course Objectives & Course Topics:

The purpose of this course is to help healthcare workers better understand the scope and nature of violence in the healthcare workplace. Participants will learn how to:

- Recognize the key elements of a comprehensive workplace violence prevention program,
- How organizational systems impact workplace violence,
- How to apply individual strategies, and develop skills for preventing and responding to workplace violence. Identify institutional environmental and policy risk factors for workplace violence.
- Recognize behavioral warning signs of violence in individuals.
- Employ communication and teamwork skills to prevent and manage violence.
- Identify appropriate resources to support injured healthcare workers.
- Take steps to implement a comprehensive workplace violence prevention program.

Audience

- Healthcare Workers
- Healthcare Safety, Health, and Environmental Professionals
- Healthcare Supervisors
- Safety Inspectors
- Training Managers
- Industrial Hygienists

Testing:

Students completing the course must take a proctored final exam. A score of 80% on the final exam is necessary to receive your professional credential. The student gets three (3) attempts to pass the course.