How is A Maven Maid prepared for COVID-19? From Our Cleaning Family to Yours

There has been a lot of scare with the Novel Coronavirus-19. According to WHO (<u>World Health</u> <u>Organization</u>), influenza saw an estimated 5 million cases in 2019 with approximately 650 thousand related deaths (13 %). Currently, the Covid-19 (3/13/2020) has seen 145,003 cases and 5,411 deaths (3.7%). Hand washing is the #1 recommended prevention.

We continue to closely monitor the potential impact of Coronavirus (COVID-19) on the communities that we serve. Our trained cleaning technicians will continue to clean and disinfect the community facilities that we service, following CDC recommendations.

Understanding the difference between cleaning and disinfecting

Cleaning refers to the removal of dirt and impurities from surfaces. But cleaning alone does not kill germs and viruses.

Disinfecting works by using chemicals to kill germs and viruses on surfaces. Most disinfectants do not clean dirty surfaces, so they must be cleaned first. By killing germs and viruses remaining on a surface after cleaning greatly reduces the risk of spreading infection.

Therefore, we provide a combination of both cleaning and disinfecting as a part of our cleaning services available.

As with the flu epidemic, we are already cleaning more frequently, common areas and touchpoints (doorknobs, tabletops, countertops, etc.). Typically, we recommend a combination of cleaning and disinfecting when cleaning a home

Disinfecting the less frequently used areas

In addition, we are increasing our cleaning and disinfecting efforts to include the less frequently used areas in addition to the high touch areas. Our trained staff are using products that <u>meet the criteria of the EPA</u> specifically for use against the coronavirus.

Upon request we can use electrostatic sprayers to disinfect your home. Our sprayers easily spread the disinfectant from ceiling to floor with only a short wait time before anyone is allowed back into the room. This will ensure a safe, affordable, and highly effective approach to cleaning.

Our commitment to keeping your home coronavirus free

As we said earlier, our staff is committed to keeping your home coronavirus free. Our team has also committed to staying home if they are sick to protect you, our other clients, and their co-workers.

We need your help as well to keep you and our staff safe. If there are symptoms of illness for any persons in your home, please give us a call so that we can follow certain protocols.

A clean and disinfected home is a healthy home. Now more than ever, it is important to be using a professionally trained cleaning service that will NOT cross-contaminate!

We will do everything that we can to ensure we meet or exceed your expectations for a healthy home. Please let us know if there is anything we can do to improve, enhance, expand, or increase our services to better meet your needs.

We will continue to follow the <u>guidelines</u> and expertise of national and local health officials to help protect our community from all communicable diseases. We also want to communicate to the community the importance of frequent handwashing, covering a cough or sneeze, not touching one's eyes, nose and mouth, and staying home when ill.

Continue your service for added services at no extra cost!

We know that things are uncertain now with how long businesses will remain open and we understand things may change at a moment's notice. Whether or not there are any more restrictions put in place, we want you to know your home is important to us.

At this time of uncertainty, we want to provide you the opportunity to get our touchpoint disinfecting services at no additional cost to you.

If you have any questions or concerns, please do not hesitate to call our office and know we are here for you!