SEMCO DOUBLE HUNG WINDOW REPAIR INFORMATION GREYHAWK CONDOMINIUMS OCTOBER 2021

Greyhawk Condominium sliding wood clad double hung windows were originally manufactured by Semco Windows ("Semco") and installed in 1997.

Semco subsequently liquidated its business in 2019 and sold its assets to Sierra Pacific Corporation. However, Sierra Pacific choose not to continue the manufacturing and or support of Semco windows, so replacement parts when needed have become difficult if not impossible to find. Generic parts will not integrate with Semco windows, so the only other option is to replace the Semco windows with new ones. The most common problem is damage to the window jamb system so windows will not stay in place. Other smaller parts and or glass replacement can be purchased at hardware or window repair stores.

Recently a large window aftermarket supplier has entered the market and has made available Semco replacement parts which are manufactured on order (original manufactured parts are no longer available). The information below deals specifically with the large living room Semco windows which are the same size in all units, but all other smaller window sizes are available for purchase. Delivery time from order is 2 to 4 weeks. Orders are processed online by GoWindowGo. They have excellent support and a fast response time.

GoWindowGo by Diamond Wholesale

Website: <u>www.gowindowgo.com</u>Phone number: 715-218-5715

Dimensions of large living room windows (as noted in GoWindowGo website)

Part Name: Semco Jamb Liner for Semco Easy Tilt Latch System, Part Number: 2832

Size: 27 by 31 inch (the interior of window glass)

Color: taupe

Cost: approximately \$250 for pair and approximately \$200 for professional installation

• Installer: Cristian Berindean (a professional window and door install and repair)

o Phone number: 435-496-0186