

# Allworx Handyman Services

## AAA Satisfaction Guaranteed Lifetime Labor Warranty Request Form

The AAA Satisfaction Guaranteed Lifetime Labor Warranty is the Allworx Handyman Services Answer to a void in the Construction Industry: A Lasting Warranty That Actually Means Something.

While most labor warranties typically only cover the first year after completion, Ensuring the quality of the job only has to get to a year before the technician or company is off the hook, I had a different thought in mind as it relates to the quality of craftsmanship provided.

You can always bet that an Allworx completed project is going to be covered under a labor warranty for as long as it should be; for the expected life of it.

Wooden Fence with a finish? Looking at somewhere between 10-15 years.

No finish? A little closer to 3-5.

Labor on a drywall patch? I'd say 20 years or more seems realistic.

Labor on a lawn mowing, middle of summer? Okay now, we've got to be realistic.

And realistically, I will provide repairs in an honest failure in labor before the expected time for any project to fail. Honor system in place, and faith that the right thing is going to be done in any situation, I don't want anyone to be let down by quality or shoddy work.

So, if the outcomes the labor of your project doesn't last the standard expected lifetime, Allworx Handyman Services will do its best to remedy the failure and fix it to where it's right.

It's the labor warranty that states that you can expect "a no squeak, no leak, water tight, bright light, screwed quite, works right, tight lap, no gap, no guess, no stress, caulked in, win-win, gonna do-it's-job-and-perform-how-it's-supposed-to guarantee" on all labor provided on all projects completed by us. Some restrictions apply.

Please describe the reason you are seeking a warranty covered repair in the lines below.  
Include as much information as possible in the provided space

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Below is a copy of the guidelines that govern the AAA Satisfaction Guaranteed Lifetime Labor Warranty. Please read over these guidelines to familiarize yourself with the policy and its language so as to better understand the policy and what exactly it covers. Before you file a warranty repair claim, be sure to you know how the policy works and that you agree to all the requirements and details.

- The AAA Satisfaction Guaranteed Lifetime Labor Warranty offered by Allworx Handyman Services is the warranty policy that accompanies any work completed by a technician employed with Allworx Handyman Services.
- Some restrictions apply and some projects will be disqualified from the start. For these instances, a document waiving the standard AAA Satisfaction Guaranteed Lifetime Labor Warranty will be provided and signed by the client prior to work beginning.
- It is carried and upheld ONLY by Allworx Handyman Services.
- On projects where another entity provides labor, ONLY the work that was completed by Allworx Handyman Services will be covered, and ONLY if the work completed by Allworx Handyman Services was untouched by any entity completing work after Allworx completes their portion of the work.

Any work completed after that is linked to, directly touches or is a vicinity deemed close enough to be effected by the work that comes after Allworx's contribution of the project will NOT be covered under this warranty. Speak with your company contact about the possibility of drawing up a custom warranty for your particular project should you feel it should be covered.

- The AAA labor warranty shall ONLY cover the labor portion of any project it applies to. The warranty shall not cover things like materials, equipment, supplies, tools or personal belongings, or any collateral damage in relation to a successful OR failed project due to faulty or damaged materials after its completion. Any unexpected damages, situations, circumstances or injuries therein are not the responsibility of Allworx Handyman Services.
- Only the best stock of the best materials, hardware, equipment and tools available at the time the project is completed are used by Allworx Handypersons and any issues with materials shall be addressed prior to installation.
- After completion, if you have an issue with materials, hardware, equipment or tools, a fee that covers those listed physical supplies will be charged in order to adjust the project outcome to your satisfaction.
- A warranty request shall be accompanied by this document or shall be rejected until this document is made available to Allworx Handyman Services.
- You are, where possible, required to show proof of the failed labor or workmanship as it relates to the specific project you are seeking warranty repair on.
- Any warranty request approved will cover the workmanship of the designated project. Extra materials, supplies, hardware, equipment or other provisions necessary to complete the warranty covered repair are of the sole responsibility of the client requesting the warranty repair.

**ALLWORX OFFERS NO WARRANTY ON ANY MATERIALS PERIOD!**

Even on covered warranty repairs, materials will need to be covered by the client up front. Keep this in mind as there are **NO EXCEPTIONS!**

Client Signature \_\_\_\_\_ Date \_\_\_\_\_  
 Print Name \_\_\_\_\_ Phone Number \_\_\_\_\_  
 Project Address \_\_\_\_\_ Completion Date \_\_\_\_\_  
 \_\_\_\_\_ Project Cost \_\_\_\_\_  
 \_\_\_\_\_ Job # (if available) \_\_\_\_\_