

Website Privacy Policy

Thank you for visiting the Sidney Courier Ltd website (the "Website"). At Sidney Courier Ltd, we value your privacy and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal data when you use our Website or engage our courier services. By accessing or using our Website or services, you consent to the terms of this Privacy Policy.

1. Information We Collect

1.1 Personal Information: We may collect personal information, such as your name, address, email address, phone number, and payment details when you voluntarily provide them to us during the course of using our services or interacting with our Website.

1.2 Log Data: When you visit our Website, our servers automatically record certain information, referred to as "Log Data." This may include your IP address, browser type, operating system, referring URLs, pages viewed, and other similar information. We use this information to analyze trends, administer the Website, and gather demographic information for aggregate use.

1.3 Cookies and Similar Technologies: We may use cookies and similar tracking technologies to enhance your browsing experience on our Website. Cookies are small files stored on your device that help us recognize your preferences and tailor the Website to your needs. You may disable cookies through your browser settings, but please note that doing so may limit certain functionalities of the Website.

2. Use of Information

2.1 We may use the personal information we collect for the following purposes:

- To provide and maintain our courier services.
- To process and fulfill your requests for deliveries, bookings, or other services.
- To communicate with you, respond to inquiries, and provide customer support.
- To improve our services, Website, and customer experience.
- To send you administrative information, service-related announcements, or promotional materials.
- To enforce our terms and conditions and protect our rights, property, or safety.

2.2 We will not use your personal information for purposes unrelated to those described in this Privacy Policy without obtaining your consent.

3. Disclosure of Information

3.1 We may share your personal information with trusted third parties to assist us in providing and improving our services. These parties include:

- **Service providers:** We may engage third-party companies or individuals to perform services on our behalf, such as payment processing, data analysis, customer support, marketing or IT services. These service providers will have access to your personal information solely to perform these tasks on our behalf and are obligated to protect your information.

3.2 We may also disclose your personal information:

- To comply with applicable laws, regulations, or legal processes.
- To protect our rights, property, or safety, as well as the rights, property, or safety of others.
- In connection with a merger, acquisition, or sale of all or a portion of our assets, in which case your personal information may be transferred as part of the transaction.

4. Data Security

4.1 We implement reasonable security measures to protect your personal information from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

5. Links to Third-Party Websites

5.1 Our Website may contain links to third-party websites that are not operated or controlled by Sidney Courier Ltd. This Privacy Policy does not apply to these third-party websites. We encourage you to review the privacy policies of any third-party websites you visit.

6. Children's Privacy

6.1 Our services and Website are not directed to individuals under the age of 16. We do not knowingly collect personal information from children. If you become aware that a child has provided us with personal information without parental consent, please contact

us, and we will take steps to remove the information and terminate the child's account.

7. Changes to this Privacy Policy

7.1 We may update this Privacy Policy from time to time. We will notify you of any changes by posting the revised Privacy Policy on our Website, and the effective date will be indicated at the top of the Privacy Policy. We encourage you to review this Privacy Policy periodically to stay informed about how we collect, use, and protect your personal information.

8. Contact Us

8.1 If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at:

Sidney Courier Ltd
Unit 4, 9584 Hampden Road
North Saanich,
BC
V8L5V5

Thank you for taking the time to review our Privacy Policy.