# FlipGive FAQs



## Join

On the app or at flipgive.com/join enter this code: 2NWYFM.



## Shop

Buy a gift card or shop online.



#### Earn

Receive up to 17% cash back on every purchase.

## How much time will it take?

It will take you a few minutes to join your team and get familiar with FlipGive, but it's a cinch from there! Just remember to visit FlipGive first anytime you shop.

### How much can I earn?

The average family of four earns \$1,000 in one calendar year of shopping.

# When do I get my earnings?

Typically, you'll see your earnings posted to your account within 48 hours. This varies by retailer, so be sure to look under the 'Shop Now' button when you click a retailer's link.

## What's the catch?

There is no catch! Retailers pay FlipGive a commission whenever you shop with them via our app or website, then we share that commission with you.

## What brands can I shop with? Do I have to shop with different brands?

FlipGive has over 700 brands, including all your favorites like Walmart, Esso and Mobil e-Gift Card, and Rexall

# **FlipCive**

## Is there a cost to use FlipGive?

Nope - it's absolutely free!

## Do I have to pay more when I shop via FlipGive?

Nope! In fact, you often pay less as we share deals and exclusive promotions with you.

## Can I still use coupons and promo codes?

You sure can! Be sure to use only what's shown in the yellow 'Deals' banner when you click a retailer's link. If you don't see a deal listed, it may void your cash back.

## Do I have to sell anything?

Never! We're just as tired of bake sales and car washes as you are.

# What if I forget to visit FlipGive before shopping?

For cash back to be eligible, all purchases must be linked to FlipGive. But don't fret - there are some easy ways to remember to shop via FlipGive:

- 1) Download the FlipGive app and put it on the homepage of your phone.
- 2) Download FlipGive Max for Chrome so you're reminded to activate your cash back when browsing a retailer's website.

## Do I have to wait to receive a gift card in the mail?

You can choose physical or digital delivery and redeem online or in-store.

## Are there complicated cards or points you have to keep track of?

Nope! Just visit FlipGive, find your favorite stores, shop as usual and see the dollars roll in.

## How do I invite my friends and family to support my player?

Grandparents, aunts, uncles, colleagues, and more can join FlipGive as supporters and their earnings will go toward your player! Once you've joined the team, click on your team name in the top left corner on desktop or on the More tab on the app, then click 'Invite Supporters'.