



Events

Arun Saraf- Hotelier India Awards 2018, Lifetime Achievement Award



Wednesday 28 August 2019       

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Grand Hyatt Mumbai appoints Chris K. Franzen as general manager

Franzen will also be heading the operations for all Hyatt hotels in Western India in his role as Area Vice President for West India

27 Aug 2019



Chris K. Franzen, a Swiss national, hospitality industry veteran and a professionally trained chef and sommelier, has been appointed as General Manager for Grand Hyatt Mumbai and Area Vice President for Western India.

Prior to his appointment in India, he worked for six and half years as GM at the luxurious Grand Hyatt Doha Hotel & Villas in Qatar. He is a hard-core loyalist of the Hyatt group, having worked with the group for over two decades.

Franzen brings with him over thirty years of experience having worked in Europe, the US, Australia, Russia and the Middle East before joining in India. He has also worked for other global hotel operators and luxury boutique hotels over the years, that include the Gourmet Restaurant Glashof in Zug, the Hilton Hotel in Zurich, Kofler & Kompanie in

Germany, the luxury boutique hotel The Inn on Fifth in Naples, Florida, and the Hotel Kurrajong in Canberra, Australia.

Franzen has won several awards and honours over the years that include the Business Excellence Award 2017 and was also one of the candidates for the Jay A. Pritzker Award for Leadership and the same year his hotel team in Qatar was also a contender for the Donald N. Pritzker Award for Hotel Team of the Year.

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