



THREE BARK
PET HOTEL & DAYCARE
IN LOVING MEMORY OF DONNIE

(817) 718 -6004



(817) 718 -6004



<https://threebarkpethotel.com/>
Threebarkpethote@hotmail.com



8940, County Road - 604
Alvarado, TX 76009



(TBPH) Agreement

PLEASE TAKE YOUR TIME TO READ THE AGREEMENT FORM

This Agreement and the Supplements referred to herein apply to any and all visits involving your Pet(s) to the Pet Hotel, Doggie Day or any other Services provided by Three Bark Pet Hotel (TBPH) as identified below and listed on the Service Card/Pet Evaluation.

- **Services:** We agree to provide the specific services to your Pet for each visit as indicated on the Service Card/Pet Evaluation you will be provided and completed by you for each of your Pet(s) visits ("Services"). You are obligated to provide complete, truthful and accurate information and agree to inform TBPH of any changes or new information. TBPH will exercise reasonable judgment on the suitability of Services we provide to your Pet based on commercially reasonable standards and the information you disclose to us.
- **Payment for Services:** You agree to pay TBPH for the Services we provide to your Pet during each visit at the rates set forth at the start of such visit (collectively the "Charges"). Prices are subject to change without notice and seasonal rates may apply. Charges begin on the day you leave your Pet. Hotel check-out time is (9:00 a.m.) on the departure date. You may incur additional Charges for late check-out. You understand that if you do not pay for your bill in full at check-out, you will remain liable for all Charges incurred during your Pet's stay, and TBPH reserves the right to collect any unpaid balance, including but not limited to transferring responsibility for collecting the unpaid balance to a debt collection agency after 30 days. (Pet Parent Initials _____).
- **Reservations:** Reservations are accepted but not guaranteed without verification of TBPH.
- **we will need credit card and ID to hold your reservation - even if you plan to pay cash, we will not run your card until time of check-out**
- **Cancellations:** If you need to cancel your reservation, you must do so at least (2) days prior to your scheduled arrival date. TBPH reserves the right to charge 10 Dollars a late cancellation fee.
- **Your Agent:** You must designate an Agent for TBPH in the event you are unable to be reached in case of emergency. Your Agent must be an adult, over the age of 18, and be someone other than the primary Pet Parent(s). If you are traveling, the Agent should not be someone traveling with you. If we cannot reach you, you authorize TBPH to contact your Agent. You agree that your Agent shall have the right to pick up your Pet and shall have authority to make any and all decisions for your Pet, including health-related decisions, as well as approving the expenditure of funds for, or on behalf of, your Pet.
- **Emergencies:** In the event of an emergency or natural disaster, every effort will be made to contact you or your Agent to retrieve your Pet. You agree that TBPH, at its sole discretion, is authorized to transport, and/or to make temporary alternative arrangements to house and care for your Pet until you or your Agent can retrieve the Pet. You understand it may not always be possible to safely evacuate your Pet despite our best efforts.
- **Check-in and check-out:** The lobby is open for check-in and check-out as posted at TBPH. We may require government issued identification prior to receiving or releasing your Pet to verify the information provided and to ensure that we only release your Pet to you or your Agent.

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 @threebarkdogpethotel



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- Personal items: Do not bring or leave items with your Pet that are valuable or irreplaceable. TBPH is not responsible for loss or damage to any personal item or toy left with your Pet.
- Pet Health and Behavior: We reserve the right to refuse to accept a pet at check-in for any reason, including without limitation, if it appears to us your Pet is sick, injured, in pain, or that its behavior could jeopardize the health or safety of our staff.
- No pet can stay with us unless the pet is healthy and approved designee that the pet has received all vaccinations required by TBPH.
- If, at any time, your Pet is found to have fleas or ticks, we will require the appropriate flea or tick removal treatment, and you authorize TBPH to provide appropriate treatment, and you agree to cover the cost of such treatment.
- You represent that your Pet has no illness, injury, or behavior problem (including aggressive or biting behavior) that has not been disclosed to TBPH.
- While we may accept senior pets and pets with chronic conditions that require long-term medications, we will not accept pets that are in frail health or decompensating from either their age or condition.
- You represent and affirm that your Pet has not been exposed to rabies, distemper, or parvovirus within 30 days prior to beginning its stay with TBPH.
- If your Pet has recently been treated for a contagious illness, we will not accept your Pet(s) for at least two (2) weeks after treatment has been completed and a statement of health from a licensed veterinarian is provided at check-in.
- You acknowledge and agree that in the unlikely event your Pet becomes ill or injured, or if your Pet has a preexisting condition which is aggravated by its stay and requires professional attention, we will attempt to notify you or your Agent at the telephone numbers you provide. If we cannot reach you or your Agent, TBPH, at its sole discretion, may engage the services of a veterinarian and/or administer medicine or give other necessary attention to your Pet, and you authorize us to seek treatment and provide any such service, and you agree to reimburse TBPH for the cost of the medical care and treatment. In cases we believe to be critical or medical emergencies, we may take your Pet to the veterinarian before trying to contact you. If at any time you refuse medical treatment for your Pet, TBPH may, at its sole discretion, engage the services of a veterinarian and/or administer medicine to make your Pet as comfortable as possible until picked up by you or your Agent, and you authorize us to provide any such service and agree to reimburse TBPH for the cost of the medical care and treatment. You understand and agree that if we cannot reach you or your Agent, TBPH will make healthcare decisions for your Pet based on the recommendations of available professionals.

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- YOU HEREBY KNOWINGLY AND WITH INFORMED CONSENT AUTHORIZE THE RELEASE OF ANY AND ALL VETERINARY RECORDS TO TBPH IN CONNECTION WITH ANY AND ALL MEDICAL TREATMENT PERFORMED ON YOUR PET DURING, OR IN CONNECTION WITH, YOUR PET'S STAY. (Pet Parent Initials _____).
- In the unfortunate event that your Pet passes away while in our care, we will have your Pet held at veterinary facility until you or your Agent are able to pick up your Pet; or, if you wish, and at your sole expense, we will arrange to have your pet cremated. If we cannot reach you or your Agent in a timely manner, you authorize TBPH to engage the services of a veterinarian to perform a necropsy on your pet and to cremate your pet.
- Injuries Caused by the Pet. If your Pet injures any person, you will be solely responsible for any injury to the person, as well as your own Pet. In the event your Pet is involved in an incident (e.g. biting a person) ("Incident"), you acknowledge, that we may at our discretion, and hereby authorize TBPH to release your name and contact information to any party involved in the Incident and/or the appropriate governmental.

TBPH IS NOT RESPONSIBLE FOR ANY INJURIES, DEATH, ETC. THAT MAY OCCUR WHILE AT OUR FACILITY

- Sibling Pets: If, in the event that you bring sibling Pets for stay at our Hotel, we may, at our sole discretion, board the sibling Pets together unless you expressly request otherwise. It is your obligation to request that the sibling Pets not be boarded together. You acknowledge and agree that in the unlikely event that your pet(s) is(are) injured while sharing a room with your consent, YOU RELEASE AND DISCHARGE TBPH FROM ANY LIABILITY FOR SUCH INJURY.

Communicable diseases: Although all pets coming into the Hotel are required to be vaccinated, it is still possible for a pet to become ill with a contagious condition. You understand and acknowledge this risk and agree that TBPH is not liable for any expense related to illness suffered by your Pet during or after its stay, including, but not limited to Tracheobronchitis (Kennel Cough), Feline Upper Respiratory Infections, Parvo, Distemper, Leptospirosis, Giardia, or Canine Influenza.

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- Pets not picked up on Departure Date: If you or your Agent do not pick up your Pet at the designated date and time, you hereby authorize TBPH to continue to provide the Services as set forth in this Agreement at your expense. If TBPH determines, at its sole discretion, that an extension of Services is required, payment in full may be required prior to extending such Services. Notwithstanding the foregoing, if your Pet is deemed abandoned under local, state, or federal laws or regulations, or in TBPH's discretion as permitted by law, we will follow the Abandoned Pet Procedure. DDC guests may be converted to boarding services if your Pet has not been picked up within the lobby hours and you agree to pay the additional expense for this Service.

- Abandoned Pet Procedure: Unless otherwise required by applicable law, if you fail to pick up your Pet by the designated time:



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- AFTER 15 DAYS, WE HAVE THE RIGHT TO DECIDE WHAT TO DO WITH PET.
- All Services will stop, with the exception of the administration of medication necessary to ensure Pet health and safety and basic boarding services (food, water, relief time and shelter).
- We will attempt to contact you and your Agent by telephone and/or in writing using the information that you have provided, advising you that if your Pet is not picked up within a reasonable time period, your Pet will be deemed to be abandoned and that we will deliver the Pet to a third-party adoption partner, Animal Control or other similar government agency. **You understand that you may lose ownership of your Pet under these circumstances.** If you fail to pick-up your Pet for any reason, YOU RELEASE AND DISCHARGE TBPH FROM ALL FURTHER LIABILITY AND RESPONSIBILITY FOR YOUR PET.
- You shall remain liable to TBPH for all unpaid Charges, including without limitation the court costs and reasonable attorneys' fees incurred in the collection of the Charges.
- Sole Ownership. You represent that you are the owner(s) of the Pet(s) and that you are fully authorized to enter into this Agreement. All of the information about you and your Pet in this Agreement is true, accurate and complete. In a custody dispute, TBPH will require proof of ownership, a written property settlement agreement, or a court decree.
- You agree to indemnify and hold TBPH harmless, from and against all loss, damage or expense, including attorneys' fees, resulting from misrepresentations by you or your representatives or resulting from your Pet's stay including, without limitation, any person claiming to be the owner of your Pet and any person claiming damage or injury by your.

PetMiscellaneous Provisions: This written Agreement constitutes the entire and only agreement regarding your Pet's stay and there are no oral agreements or understandings whatsoever except as provided for in this

- Agreement.
- This Agreement shall bind TBPH assigns and you, and your heirs, successors, and assigns.

The law that applies to the Agreement is the law of the state or province and municipality where the Hotel is

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- We may take a photo(s) of your Pet while your Pet is receiving our Services or in our care ("Photos"). You hereby grant TBPH the perpetual, irrevocable, royalty-free right and license to publish, distribute, adapt, modify, or otherwise use the Photos, or any portion thereof, in any manner for any commercial or non-commercial purpose without notice to you or your review or approval.
- Definitions: The terms used throughout this Agreement, whether capitalized or not, and in either the singular or plural form, means as follows: "We," "Us," "DDC," "TBPH," "Puppy Play" and "Hotel" means Three Bark Pet Hotel LLC, its associates and its subsidiaries. "You" and "your" shall mean the Pet Parent(s) signing this Agreement. "Pet" or "your Pet" shall mean the dog(s) and cat(s) shall refer to the Pet(s) designated by the Pet Parent in this Agreement.

You have read this entire Agreement, you have had the opportunity to discuss it with us to your satisfaction, and you agree to its terms.

 PET PARENT(S) SIGNATURE

DATE:

 CHECK IN

TIME:

 PET PARENT(S) PRINTED NAME

 DATE

DATE:

 CHECK OUT

TIME:

 PET NAME