



COUNTER PRO, INC®

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GENERAL ORDERING INFORMATION & REQUIREMENTS

SPECIFYING A LAMINATE: Your laminate selection will be determined by the color number and finish code only. The color name may be included however Counter Pro, Inc® assumes no responsibility for cross checking color names with numbers.

****Please note: Orders containing color names only will be rejected.****

LAMINATE FINISHES: Many laminate colors are available in more than one finish, including the finish code with the color number (#) is imperative in the ordering process. It is also worth noting that some laminate companies use alpha characters to denote finish.

FACTORY ORDER LAMINATES: A “factory order” laminate is a standard color item requested to be made in a “non-stock” finish. Due to the potential delays, Counter Pro, Inc® **DOES NOT** accept orders for factory order laminates.

SUBSTRATE APPLICATIONS

PARTICLEBOARD

Suitable for most applications where the counter top is supported by cabinets or brackets underneath.

PARTICLEBOARD W/BACKER

Used for aesthetic purposes as well as adding stability and helps prevent warping.

PLYWOOD

Best suited for applications where high strength with lower weight and moderate moisture resistance is a factor. It is typically used in commercial applications.

MEDEX®

Medium-density fiberboard with good water resistance properties. Recommended uses include commercial bathroom counter tops and areas where exposure to moisture is an important consideration.

DRAWING/LAYOUT INFORMATION: When ordering, please be sure to include the following:

- (1) All lengths and depths of the counter top pieces should be in inches **ONLY**.
- (2) Arc, bullnose radius and clip corner *sizes and locations*
- (3) Angle end base cabinet *specifications and dimensions*
- (4) Bolted joint or laminate seam desired location. (Please note: This is subject to laminate & shipping restrictions).
- (5) Sink cutout location to the center of the cutout, size of the cutout and radius corner sizes for cutout. (Please note: Actual cutout sizes for stainless steel, cast iron, china and composite sinks differ. Always provide a template for cutouts that may not be standard.

As always, please contact Counter Pro, Inc® if you have any questions and our customer service department would be happy to assist you. Thank you for your cooperation.