



2019 Memorial Day Tornado Recovery Process

Miami Valley, Ohio

November 18, 2022

Laura Mercer

Former Executive Director
Miami Valley LTRG

Adam Blake

Vice President, Housing
County Corp

Two
Organizations
with Models
that
Grounded
and Guided
Our Recovery

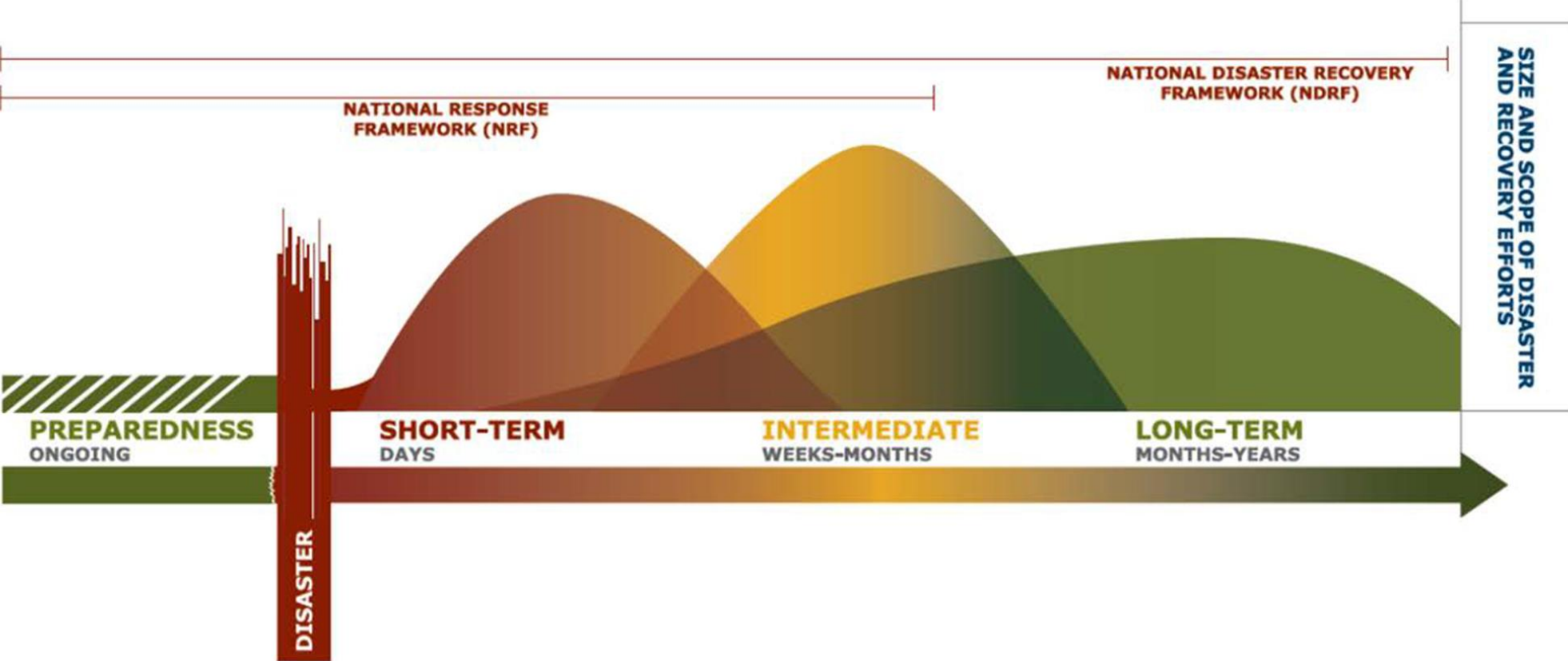
FEMA – Federal Emergency Management Agency

- <https://www.fema.gov/emergency-managers/national-preparedness/frameworks/recovery>

NVOAD – National Voluntary Agencies Active in Disaster

- <https://www.nvoad.org/>

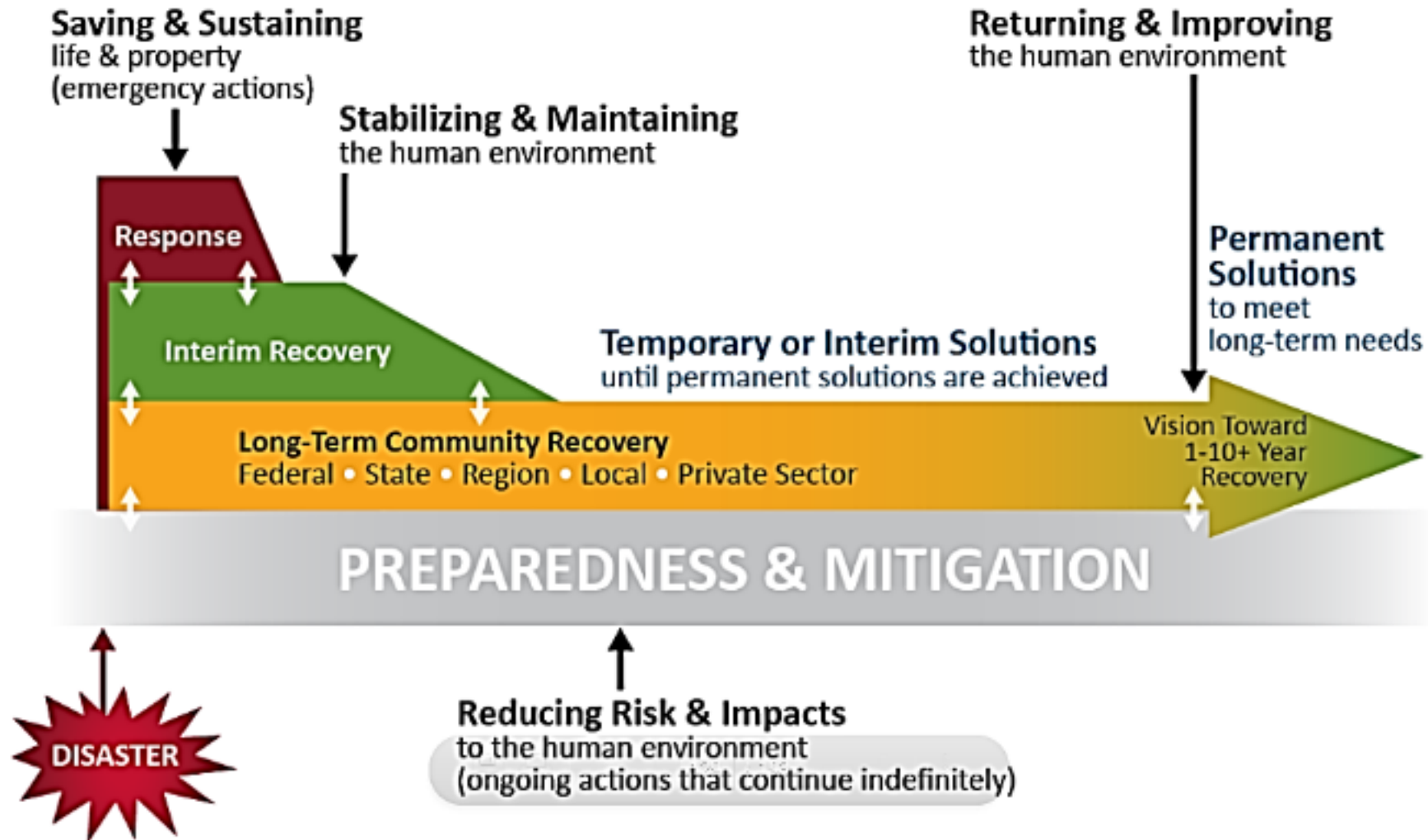
FEMA's National Disaster Recovery Framework





**National
Voluntary Organizations
Active in Disaster**

COOPERATION | COMMUNICATION | COORDINATION | COLLABORATION



National
VOAD
“Principle of
10s”

National VOAD partners developed the “Principle of 10s” to help communities estimate the length of long-term recovery operations.

- If **EMERGENCY RELIEF** is needed for 10 days (emergency shelters in the Dayton area were open and occupied through the first week of June)
- Then the entire disaster **RESPONSE** phase of the event – debris removal, clean-up, etc. – will continue for approximately 100 days
- Then **LONG-TERM RECOVERY**, where most of home repair and rebuild activities and the public agency infrastructure reconstruction and resiliency improvements occur, will continue for approximately 1,000 days

Immediate Community Response

Immediate Cleanup Activities

Launch of Crisis Cleanup

FEMA & NVOAD assistance

Volunteer Reception Center





HURRICANE IAN

HOME CLEANUP HOTLINE: 800-451-1954

If you need assistance with damage from Hurricane Ian, call the number above to ask for help. We will connect you with volunteers from local relief organizations, community groups and faith communities who may be able to assist with:



- Cut fallen trees
- Drywall, flooring & appliance removal
- Tarping roofs
- Mold mitigation

All services are free, but service is not guaranteed due to the overwhelming need. This hotline will remain open through Friday, October 28, 2022.

PLEASE NOTE: this hotline CANNOT assist with social services such as food, clothing, shelter, insurance, or questions about FEMA registration. Volunteers work free of charge and provide the tools and equipment necessary to complete the work.

Crisis Cleanup

Navigation: About Us, Blog, Terms, Privacy Policy, Relief Organizations and Government Only, Register, Help

Map Legend:

| | | | | | | | |
|-----------|-----------|---------|-------------|-------------|--------|---------|------------|
| ALL CASES | UNCLAIMED | CLAIMED | IN PROGRESS | PARTLY DONE | CLOSED | OVERDUE | TOTAL ORGS |
| 2369 | 1050 | 1683 | 86 | 43 | 1570 | 1071 | 244 |

Eastern KY Flooding Jul 2022 Data Table:

| Organization | Incidents | Cases | Calls | Value |
|-------------------|-----------|-------|-------|-------|
| City of W... | 1* | 0* | 0 | \$0* |
| BCMD Baptist C... | 7* | 0* | 0 | \$0* |
| AWS Dis... | 10* | 0* | 0 | \$0* |
| United W... | 1* | 0* | 0 | \$0* |
| United W... | 3* | 0* | 0 | \$0* |

* Only includes Crisis Cleanup data. This organization may deploy to other disasters, and provide other services not documented here.

Call Volume Summary:

| Call Volume | Total Cases | Completion Rate |
|------------------|----------------|-----------------|
| Unclaimed (1050) | Claimed (1683) | Closed (1570) |

Timeline: Jul 28th 2022 - Sep 26th 2022

Leaflet | © OpenStreetMap contributors, © CartoDB

Immediate Community Response and Organization

- Immediate engagement of key community stakeholders
- Emergency Operations Center meetings
- The Dayton Foundation as a lead convener
- Breadth of stakeholders Involved
 - **Blue Sky Community Organizations** – Universities, Social Services Organizations, The Food Bank, Crayons to Classrooms, and many, many more
 - **Disaster Response Organizations** – American Red Cross, National VOADS, EMAs
 - **Government** – Local, State, Federal
- Longer term needs evident as we shifted from response to recovery - Formalized organization for long term recovery
- Government does **not** do long term disaster recovery for individuals and household



Moving from Response to Recovery

- The community defined and formalized an organizational structure, aligned to FEMA's National Disaster Recovery Framework, through which to manage recovery work
- Three components
 - Long Term Individual Disaster Recovery (LTRG)
 - Long Term Community Recovery (Impacted Jurisdictions)
 - Disaster Recovery Leadership Board (a high-level advisory group).

Development of the Long-Term Recovery Group (LTRG)

- A long-term recovery group is a cooperative body that is made up of representatives from faith-based, non-profit, government, business, and other organizations working within a community to assist individuals and families as they recover from disaster.
- Purpose is to coordinate
 - Identification of needs
 - Development and identification of resources
 - Connection of resources to needs through a holistic disaster case management process.

Elements of Organizing



Engaging stakeholders



Mission Statement



Organization of documents



Identification of resources



Financial management



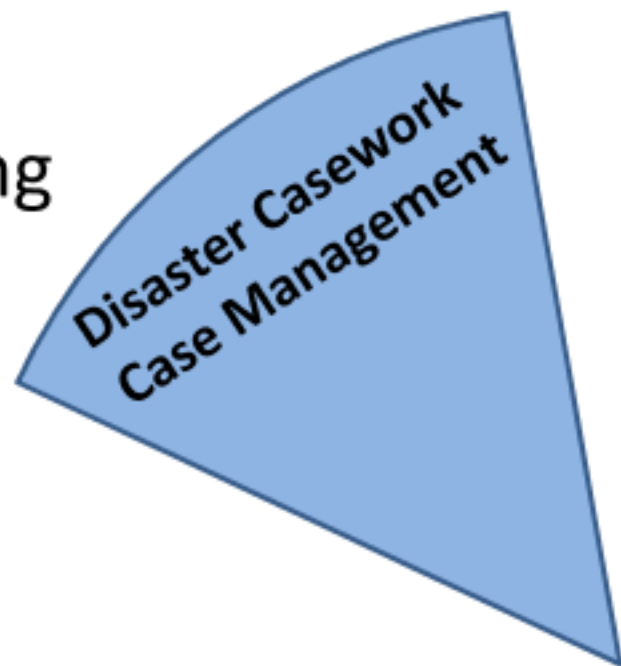
Long Term
Recovery
includes:





Disaster Casework and Disaster Case management

...are functions in support of empowering and of addressing the basic needs and recovery needs of individuals and families.





Construction Management

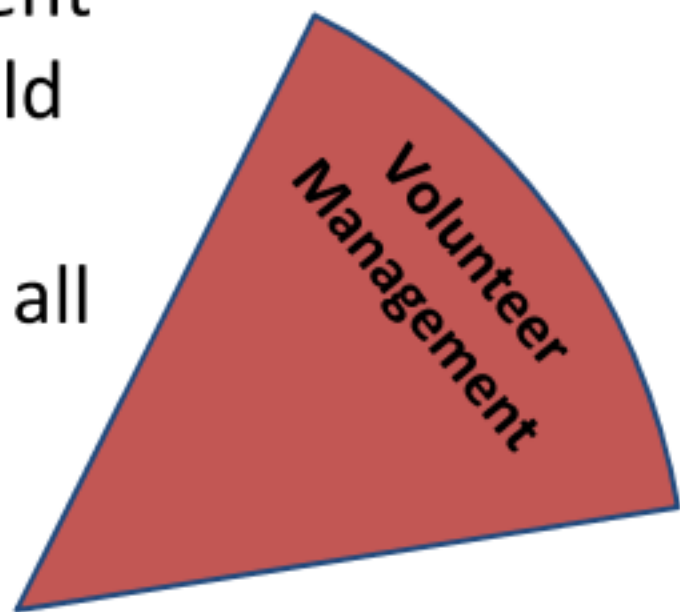
...consist of overseeing repairing or rebuilding homes to safe, sanitary, secure and functional condition.





Volunteer Management

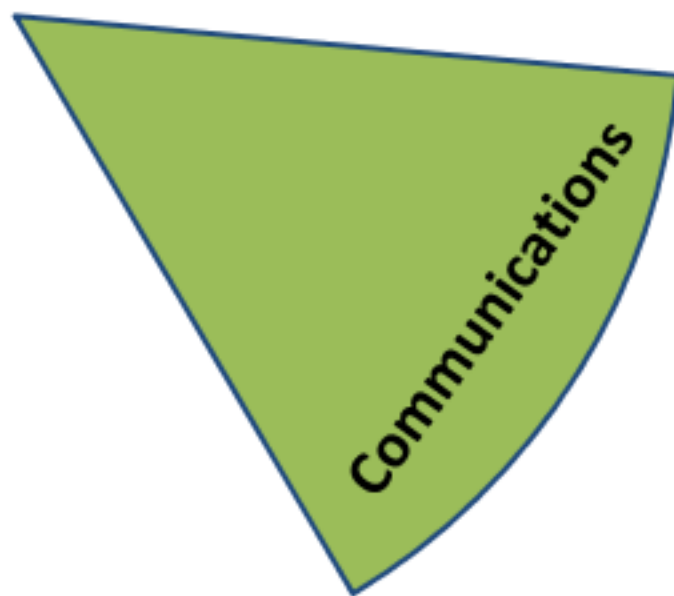
Volunteers are a key component to disaster response and should be managed and treated as a valuable resource throughout all the phases of disaster.





Communications

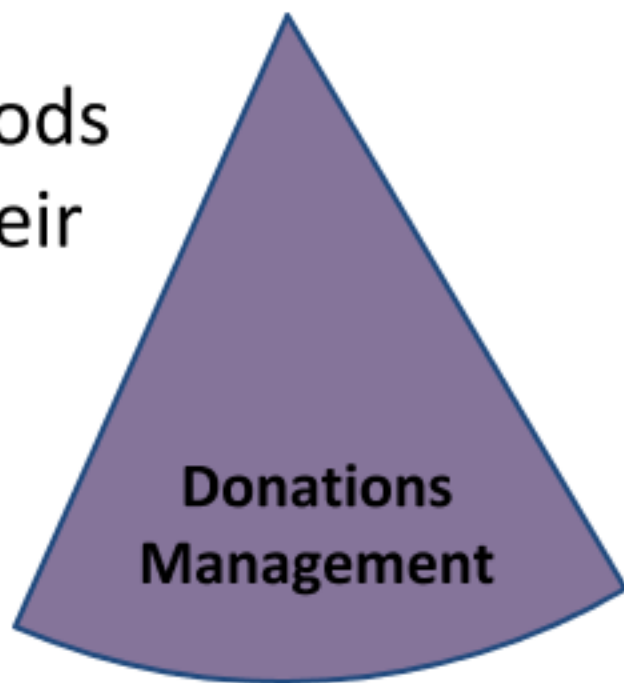
Having a good communications strategy is essential for the success of a long term recovery group.





Donations Management

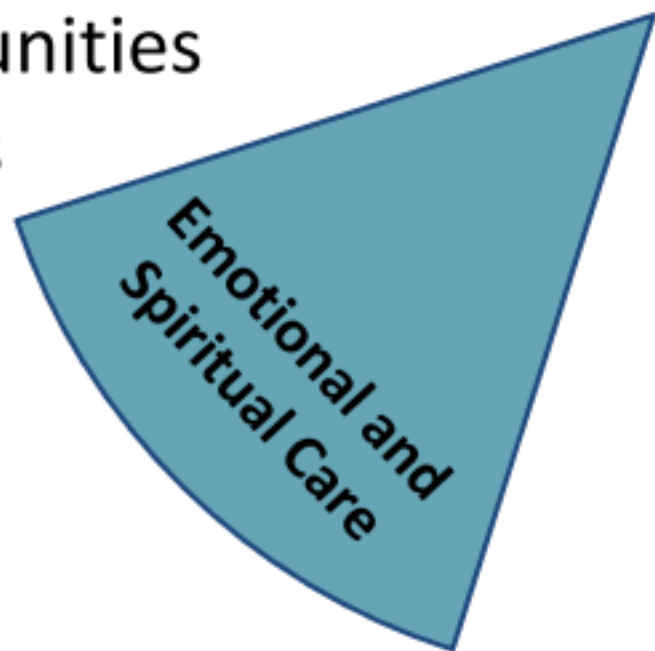
Responders who know how to effectively manage donated goods are more efficient at leading their community toward recovery.





Emotional and Spiritual Care

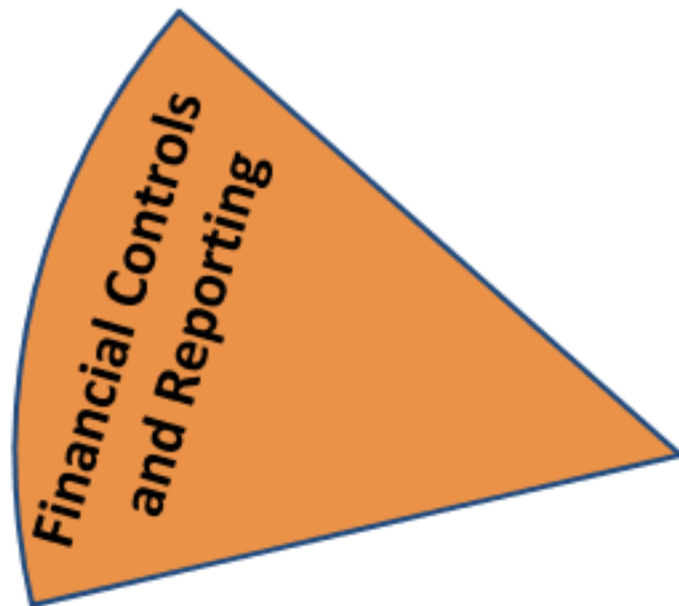
Assessing and providing for the emotional and spiritual needs of individuals, families and communities can kindle important capacities of hope and resilience.





Financial Controls and Reporting

It is the responsibility of the LTRG, along with its fiscal agent, to ensure that good financial controls are in place.



Mind the Gap

How can your community move from good intentions to effective action?



MIAMI VALLEY LONG TERM DISASTER RECOVERY

The Miami Valley will build a comprehensive, coordinated long term disaster recovery system using the National Disaster Recovery Framework (NDRF) to serve all impacted counties. The NDRF provides guidance to enable recovery by defining recommended roles, responsibilities, coordination and planning among all jurisdictions. Based on decades of disaster response best practices, it focuses on how to restore, redevelop and revitalize the health, social, physical, economic, natural and environmental fabric of community and build resiliency for the future.

| | | | | | | | | | | | | | | | | | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|------------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|----------------------------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------|
| LONG TERM INDIVIDUAL DISASTER RECOVERY NETWORK Miami Valley Long Term Recovery Operations Group <i>(Chair, Vice-Chair, Secretary, Fiscal Sponsor, At-Large Member)</i> | | | MIAMI VALLEY DISASTER RECOVERY LEADERSHIP BOARD | LONG TERM COMMUNITY DISASTER RECOVERY NETWORK Miami Valley Regional Planning Commission-Brian O. Martin, Executive Director | | | | | | | | | | | | | | |
| Recovery Director, Individual and Household – Laura Mercer | | | | Recovery Director, Community - TBD | | | | | | | | | | | | | | |
| RESOURCE TABLE: Consists of organizations that have resources to give individuals. Will come and go based on what they have to give. | | | | <table border="1"> <tr> <td style="background-color: #f1c40f;"> HOUSING (HUD, USDA, DOJ, FEMA) </td> <td style="background-color: #f1c40f;"> ECONOMIC RECOVERY (DOC, SBA, USDA, DHS, DOL, USTREAS) </td> <td style="background-color: #f1c40f;"> HEALTH & SOCIAL SERVICES RECOVERY (DHHS, CNCS, USDA, DOC, DHS, NPPD, DHS/CRCL, HUD, DOI, DOJ, DOL, EPA, FEMA) </td> </tr> <tr> <td> Affordable Housing Permitting & Zoning Strengthen Housing Market Land Use Planning Build Inclusive & Sustainable Communities Mitigation Measures Resilient Construction Implementation Homeownership Programs </td> <td> Business Recovery Economic Development Workforce Development Community Investments </td> <td> Restore and improve health care and social service capabilities Increase resilience and sustainability Promote independence and well-being of community members Build community networks </td> </tr> <tr> <td style="background-color: #f1c40f;"> COMMUNITY PLANNING & CAPACITY BUILDING (FEMA) </td> <td style="background-color: #f1c40f;"> NATURAL & CULTURAL RESOURCES RECOVERY (DOI, EPA, FEMA) </td> <td style="background-color: #f1c40f;"> INFRASTRUCTURE SYSTEMS RECOVERY (USACE, DOE, DHS, DOT, FEMA) </td> </tr> <tr> <td> Community assessments Planning, managing and implementing recovery post-disaster </td> <td> Historic Preservation Environmental planning Green Space Community well-being Resource Protection Arts/Culture/History </td> <td> Identify/prioritize critical infrastructure systems and assets Create an interagency, inter-jurisdictional recovery planning </td> </tr> </table> | | | HOUSING (HUD, USDA, DOJ, FEMA) | ECONOMIC RECOVERY (DOC, SBA, USDA, DHS, DOL, USTREAS) | HEALTH & SOCIAL SERVICES RECOVERY (DHHS, CNCS, USDA, DOC, DHS, NPPD, DHS/CRCL, HUD, DOI, DOJ, DOL, EPA, FEMA) | Affordable Housing Permitting & Zoning Strengthen Housing Market Land Use Planning Build Inclusive & Sustainable Communities Mitigation Measures Resilient Construction Implementation Homeownership Programs | Business Recovery Economic Development Workforce Development Community Investments | Restore and improve health care and social service capabilities Increase resilience and sustainability Promote independence and well-being of community members Build community networks | COMMUNITY PLANNING & CAPACITY BUILDING (FEMA) | NATURAL & CULTURAL RESOURCES RECOVERY (DOI, EPA, FEMA) | INFRASTRUCTURE SYSTEMS RECOVERY (USACE, DOE, DHS, DOT, FEMA) | Community assessments Planning, managing and implementing recovery post-disaster | Historic Preservation Environmental planning Green Space Community well-being Resource Protection Arts/Culture/History | Identify/prioritize critical infrastructure systems and assets Create an interagency, inter-jurisdictional recovery planning |
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| FINANCE (Dayton Foundation) | REBUILD & REPAIR (LSS) | DISASTER CASE MANAGEMENT (CSS) | This high-level advisory group will support both the individual and community long term recovery networks. It will be comprised of 17 community leaders. | | | | | | | | | | | | | | | |
| Financial Asset Map Fundraising Plan | Repair & Rebuild Construction Estimates Project Coordination Material acquisitions and distribution Code Compliance FHLB resources | Intake and Referral Develop Recovery Plans Coordinate w/ Recovery Partners in Delivery of Services and Resources | | | | | | | | | | | | | | | | |
| EMOTIONAL & SPIRITUAL CARE (LSS/PMV) | MATERIAL MANAGEMENT (SVDP) | VOLUNTEER MANAGEMENT (Volunteer Coordinator) | | | | | | | | | | | | | | | | |
| Crisis Intervention Develop faith based partnership network Collaborate with disaster case managers Canvas for unmet needs | In Kind Donations Warehousing Distribution | Identify Volunteer Opportunities Recruit Qualify & Skill Assess (for select assignments) Assign / Schedule Hospitality & Debrief | | | | | | | | | | | | | | | | |

RECOVERY TIMELINE FOR INDIVIDUAL NETWORK: 1-3 YEARS

Draft 02.13.2020

RECOVERY TIMELINE FOR COMMUNITY NETWORK: 5-10 YEARS



Work one-on-one work with survivors to:

- Understand and triage their disaster-related needs
- Help them build their individualized recovery plan
- Help them access resources and services
- Assist survivors as they execute their recovery plan to return to their new normal

Disaster Case Management

DISASTER CASE MANAGEMENT

- Centralized intake and online screening – United Way 211
- 11 disaster case managers
- Lead - Catholic Social Services
 - additional support provided by United Methodist Council on Relief, American Red Cross/FEMA and Salvation Army

Outreach to Survivors

The LTRG worked hand-in-glove with the impacted jurisdictions and leveraged a professional marketing firm's expertise to ensure that survivors were aware that help was available.

Outreach included:

- Print, on-air, and social media stories and ads
- Billboards
- Door-to-door canvassing
- Signage on repair/rebuild sites
- Outreach calls (3 attempts!) to every individual that sought FEMA and/or Red Cross assistance

Repair and Rebuild

Service Criteria

- Case managed survivor
- Owner occupied at time of disaster
- Disaster-caused damaged
- Uninsured or underinsured

Goal: Safe, Sanitary, Secure and Functional

Leverage available resources including skilled volunteer teams, donated materials and money

Ensure coordination with local jurisdictions and authorities



Repair & Rebuild Strategies

- Disaster caused damage assessment workshops
- Construction coordinator and construction manager roles
- Engage jurisdictional leads (zoning, permitting, inspections)
- Kickoff with rebuild team leads
- Secure volunteer housing venues



Materials Management

- Warehouse space
- Solicitation of *targeted* donations – both in terms of construction materials and skilled labor & services



Volunteer Management— Response & Recovery Phases



Recovery Phase

- Shift to higher skilled work
- Various rebuild teams were present from a week to year term
- Higher level of volunteer coordination required –
 - Skills assessment and job matching
 - Lodging and hospitality
 - Management before and during engagement

118,515 hours

**An investment equivalent to
\$3.3M!**

Emotional & Spritual Care

Engaging the community support infrastructure and supporting individuals

- Faith Leaders capacity & resiliency building workshops
- Stress relief workshops
- Camp Noah – trauma recovery and resiliency building for kids
- Mental Health First Aid workshops
- Worked with faith communities and mental health providers





Finance

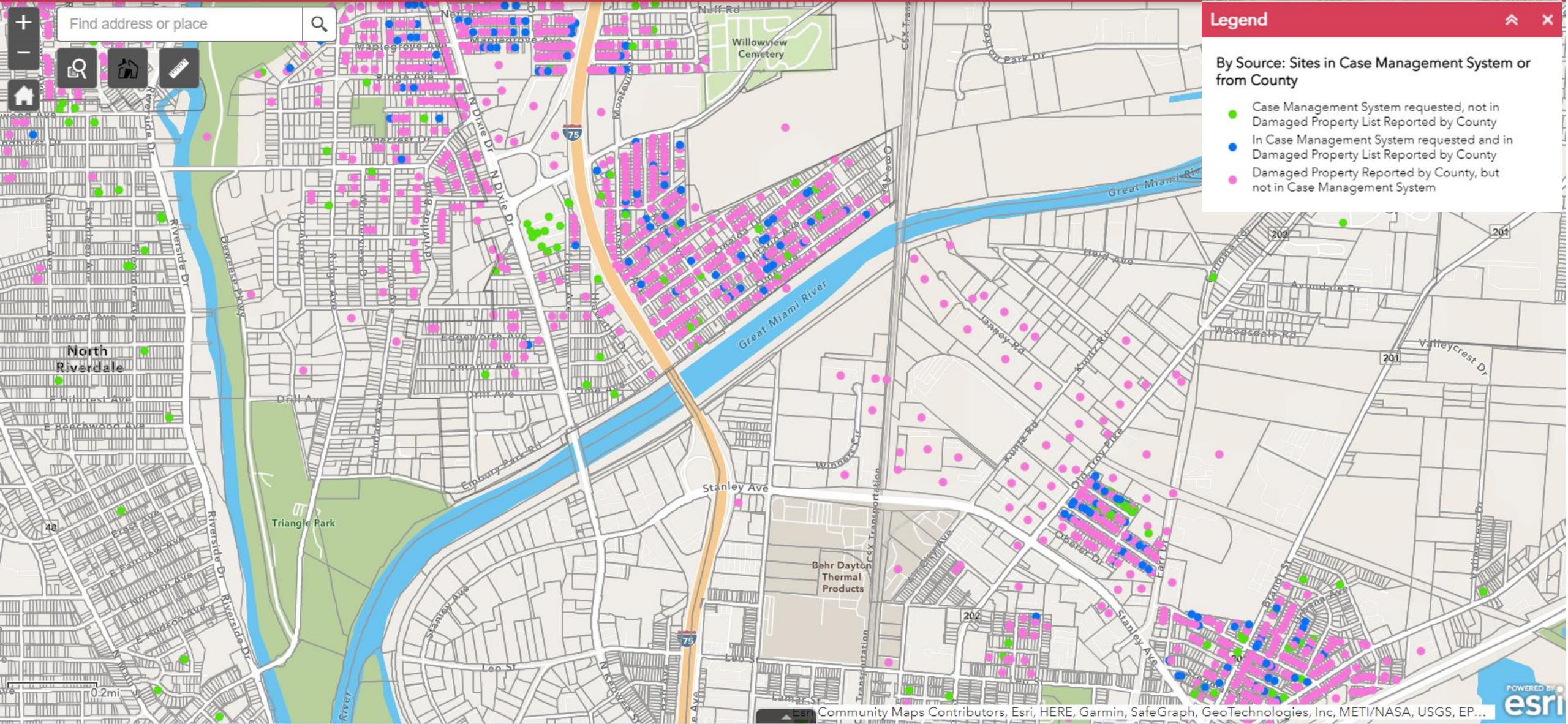
- **Building Capacity to Meet Needs**
- **Providing a Focus and Synergy**
- **Response Phase**
 - Funding distributed to front line agencies
- **Recovery Phase**
 - Individual - primary funding support directed to organizational infrastructure and meeting unmet needs at the Resource Table
 - Community - primary funding for matching grant requirements

Data and Tools

Red Cross Coordinated Assistance
Network (CAN)

Case Management GIS tool

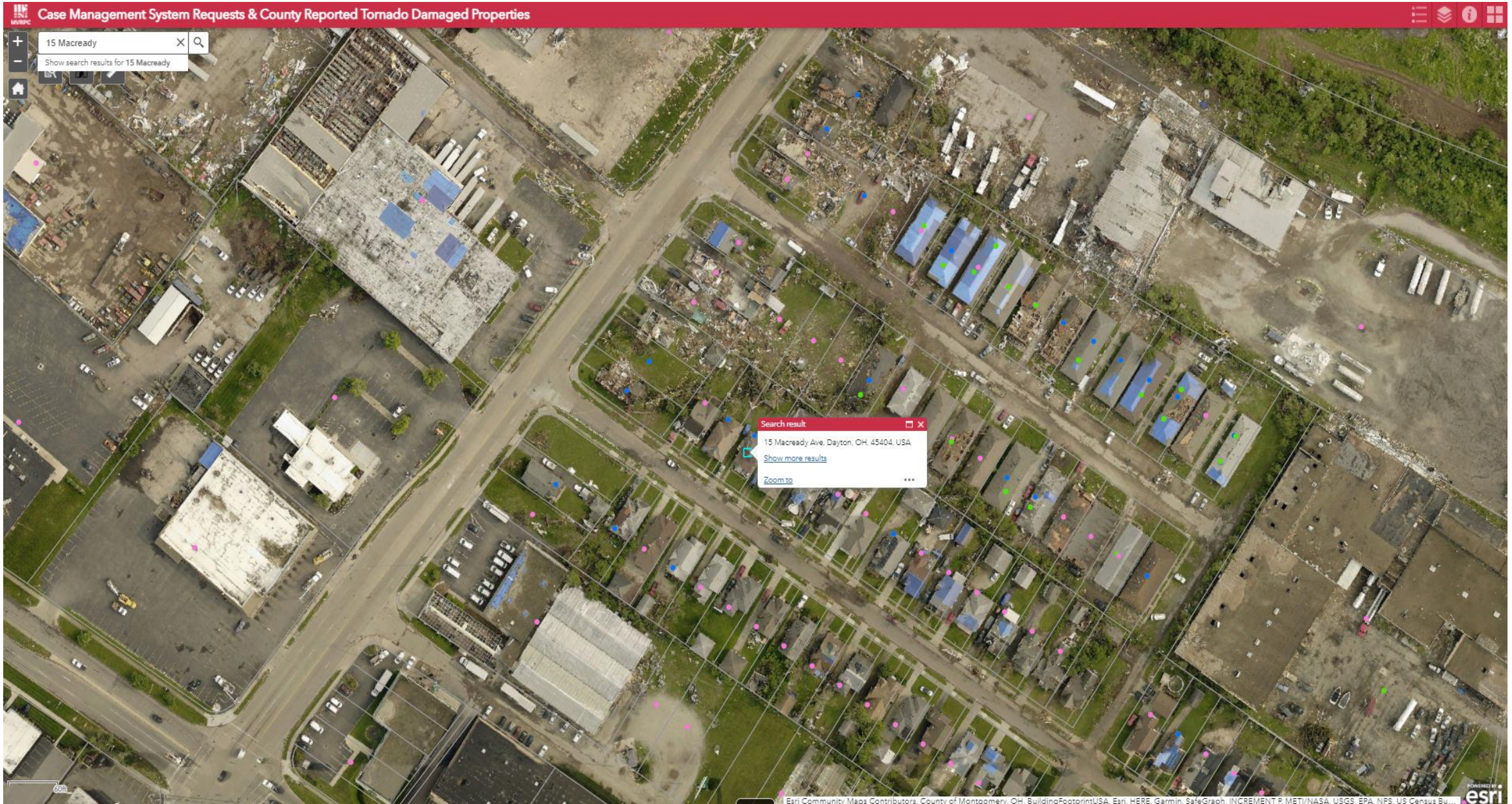
Public Dashboards – Case
Management & Property Recovery



Case Management Tool



Case Management Tool



Case Management Tool

The image displays an aerial satellite view of a residential neighborhood. A central popup window provides details for a specific property. The popup is titled '(1 of 2)' and '211CMS/County'. The data is as follows:

| 211CMS/County | |
|----------------------------------------|------------------|
| CMS Requested Address | 15 Mac Ready Ave |
| CMS Requested City | Dayton |
| CMS Requested State | OH |
| CMS Requested ZIP Code | 45404 |
| CMS Requested County | MOT |
| CMS Requested Living here Pre-Disaster | |
| CMS Requested Insurance Status | Uninsured |
| CMS Requested Residence Type | Owner |
| CMS Requested Dwelling Type | Single-Family |
| CMS Requested Parcel ID | R72 16706 0037 |

At the bottom of the popup, there is a 'Zoom to' link and a three-dot menu icon. The map background shows several houses, some with significant roof damage and debris scattered around. A scale bar in the bottom left corner indicates 20 feet. The bottom right corner of the map area contains the text: 'Esri, Community Maps Contributors, County of Montgomery, OH, © OpenStreetMap, Microsoft, Esri, HERE, Garmi...' and the 'esri' logo.

Case Management Tool

Public Dashboard – Property Monitor

2019 Tornado Recovery Dashboard - Property Recovery Monitor

Filter By:
Recovery Status

Filter By:
Jurisdiction

Filter By:
Dwelling Type

All data is accurate as of
July 5th, 2022

Total Impacted Properties
5,745

Recovered
5,369

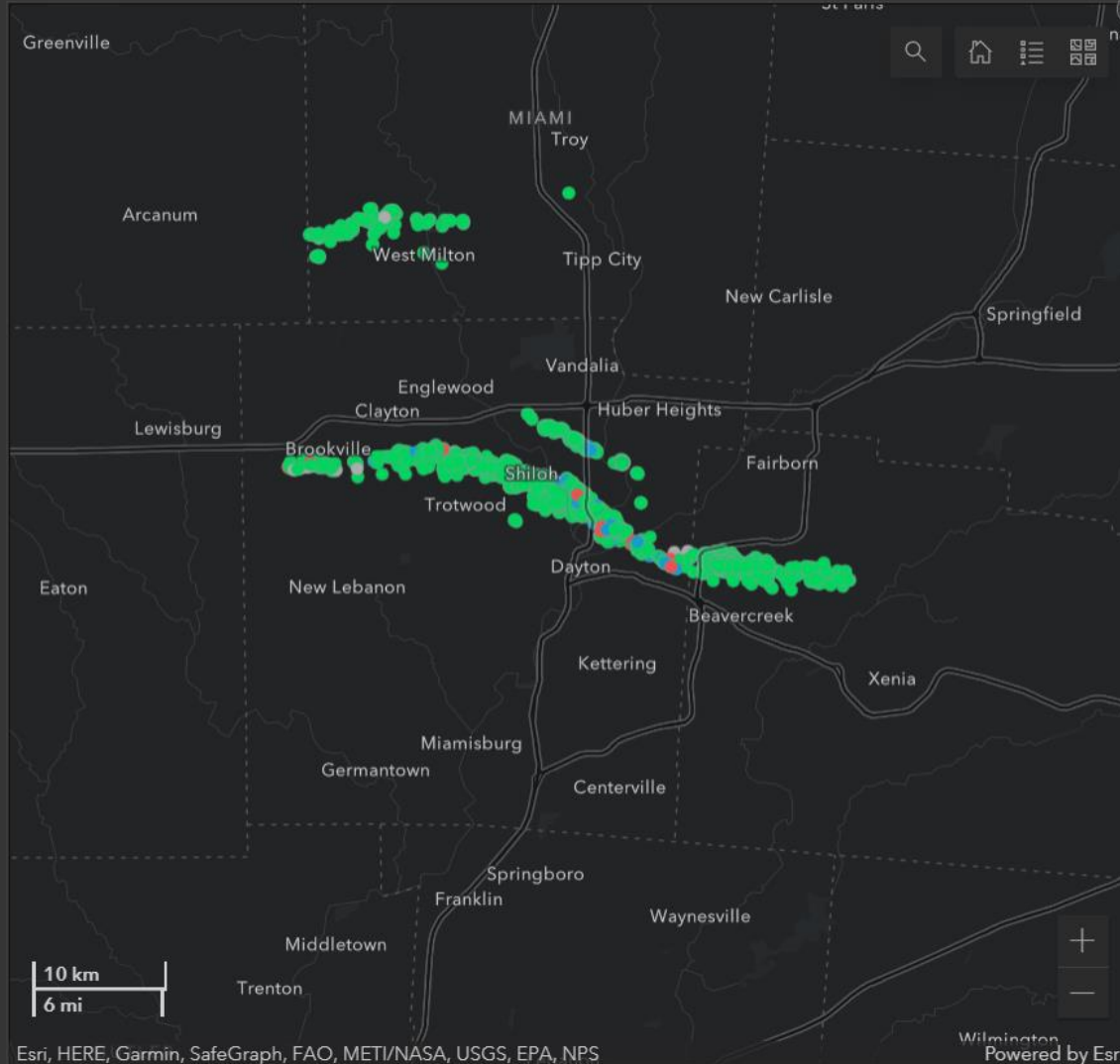
In Progress
147

No Progress
77

No Data
152

Regional Totals:

| Jurisdiction | Total | Recovered | In Progress | No Progress | No Data | Rec... |
|---------------|--------------|--------------|-------------|-------------|------------|---------------|
| Greene | 1,182 | 1,147 | 28 | 0 | 7 | 97.... |
| Miami | 139 | 132 | 0 | 0 | 7 | 94.... |
| Montgomery | 4,429 | 4,086 | 119 | 76 | 147 | 92.... |
| Total: | 5,750 | 5,365 | 147 | 76 | 161 | 93.... |

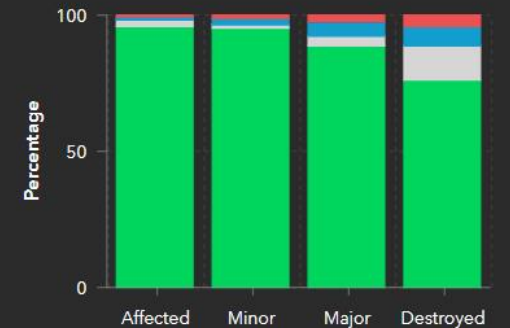


Recovery Details

Recovery Rate
93.46%

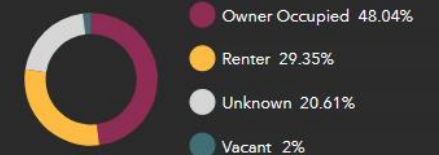
Recovery Rate

Recovery Over Time



Level of Damage

Dwelling Type



Occupancy Type

Insurance Status

Public Dashboard – Individual Recovery Monitor

2019 Tornado Recovery Dashboard - Individual Recovery Monitor

Filter By: Recovery Status

Filter By: Jurisdiction

Filter By: Dwelling Type

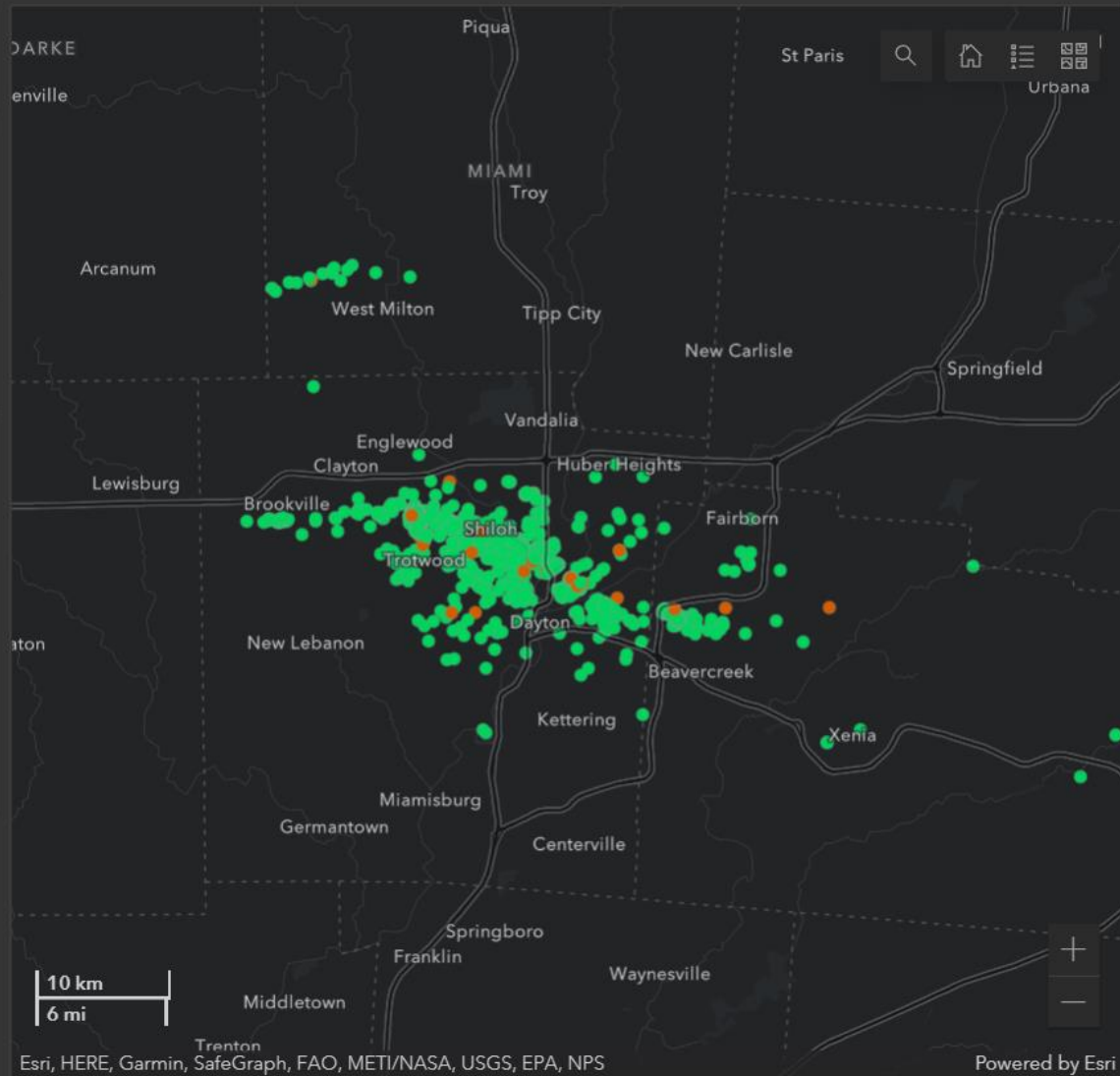
All data is accurate as of **November 11th, 2021**

Total Cases
2,073

Open Cases
65

Closed Cases
2,008

| Jurisdiction | Total Cases | Open Cases | Closed Cases | Closed Cases % |
|----------------------|--------------|------------|--------------|----------------|
| Greene Co | 100 | 3 | 97 | 97.00% |
| Bath Twp | 1 | 0 | 1 | 100.00% |
| Beavercreek | 81 | 2 | 79 | 97.53% |
| Beavercreek Twp | 2 | 0 | 2 | 100.00% |
| Clifton | 1 | 0 | 1 | 100.00% |
| Fairborn | 9 | 0 | 9 | 100.00% |
| Jamestown | 1 | 0 | 1 | 100.00% |
| Ross Twp | 1 | 0 | 1 | 100.00% |
| Xenia | 3 | 0 | 3 | 100.00% |
| Xenia Twp | 1 | 1 | 0 | 0.00% |
| Miami Co | 16 | 1 | 15 | 93.75% |
| Union Twp | 16 | 1 | 15 | 93.75% |
| Montgomery Co | 1,960 | 60 | 1,900 | 96.94% |
| Brookville | 22 | 0 | 22 | 100.00% |
| Butler Twp | 15 | 1 | 14 | 93.33% |
| Clay Twp | 1 | 0 | 1 | 100.00% |
| Clayton | 22 | 1 | 21 | 95.45% |

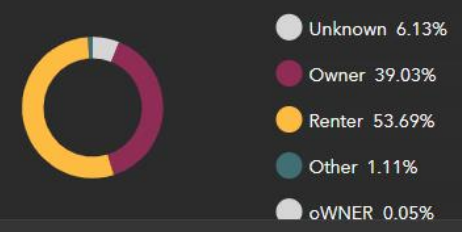


Recovery Details

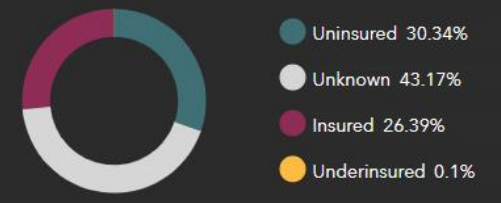
Recovery Rate
96.86%

Recovery Rate | Recovery Over Time

Occupancy Status



Insurance Status



Esri, HERE, Garmin, SafeGraph, FAO, METI/NASA, USGS, EPA, NPS

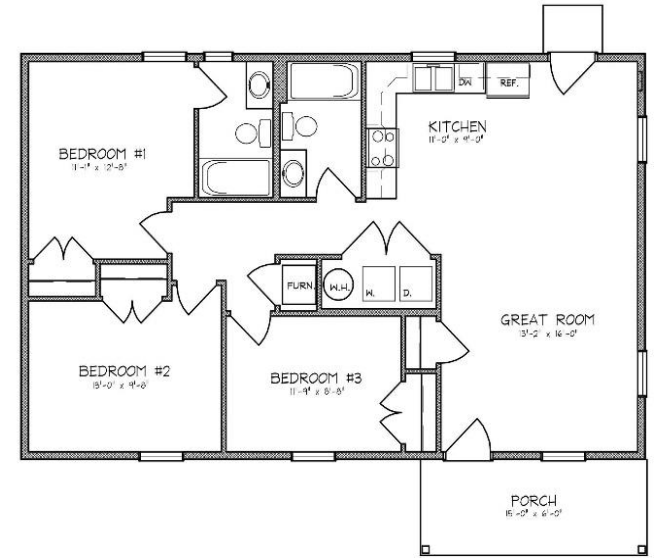
Powered by Esri

Best Practice Recommendations

- Establish a campaign and sound repository for funds immediately.
- Establish a centralized intake and basic disaster case management capabilities quickly.
- Find the right leadership and leverage partners' native best-in-class capabilities to optimize recovery work.
- Leverage data both to inform your work and to update stakeholders on your progress and needs.
- Communicate a LOT to communities, leadership, partners and survivors.
- Ensure that intake, case management, volunteer management, and construction processes are well constructed and strongly supported with appropriate tools, documented processes and standardized training.
- Choose the right tools.
- Be open to opportunities.

Lessons Learned

- Constructing a strong, thoughtful, collaborative executive committee is critical.
- Carefully consider the appropriateness, motivation and capacity of those you recruit or who volunteer for leadership roles.
- Carefully consider donations of material items.
- Consider the capacity and competition of non-profits.
- Beware of complicating factors that will impede your work.
- Secure early demonstration projects and models.



Tornado Survivor Pathway to Homeownership Program

Synergy



Leadership (Non-Profits)

- County Corp
- HomeOwnership Center of Greater Dayton

Financial

- Organizational and private donations (TDF Pathways Fund)
- Federal grants
- Montgomery County
- City of Dayton

Properties

- Jurisdictions
- Montgomery County Land Bank

Build Teams

- Faith Based
- Sinclair College
- AmeriCorps/Youth Build
- Career Tech Centers

Pathways Project Partners

City of Dayton
City of Trotwood/Trotwood CIC
County Corp
Crossroads Church
Dayton Foundation
Disaster Aid Ohio
Harrison Township
HomeOwnership Center
Miami Valley Long Term Recovery Ops Group
Miami Valley Regional Planning Commission
Mike Battaglia, Residential Design
Montgomery County
Montgomery County Land Bank
Old North Dayton Neighborhood Assoc.
Sinclair College
SouthBrook Disaster Response Ministry



Brethren Disaster Ministries*

Catholic Charities*

Christian Church (Disciples of Christ)*

Habitat for Humanity of Greater Dayton*

Lutheran Disaster Response*

Mennonite Disaster Service*

Presbytery of Miami Valley*

United Church of Christ*

* Indicates a relationship with a National VOAD Member.



Pathway Project Applicants

- 89 families, all low to moderate income, tornado impacted renters, have applied so far and we continue to receive applications for the program

Of the current applicants:

- 88% are people of color,
- 70% are female head of household
- 66% have children in the home

Transforming Lives and Communities

Before: Empty Lot on the left next to a vacant property.



After: New build raised on the left by Mennonite Disaster Service and rehab on the right completed by Brethren Disaster Ministries.



Home Sweet Affordable Home

The Tornado Survivor Pathway to Homeownership Program

Affordable Houses for
Tornado Impacted,
First Time Homebuyers



Building Houses. Building Opportunities.

The May 27, 2019 tornadoes were devastating for many Miami Valley renters. We built the Pathway To Home Ownership (PTHO) program to create **affordable, homeownership opportunities** in the cities of Dayton and Trotwood and in Harrison Township for tornado-impacted renters. New homes are available now. Let us help you build your future.

To be eligible for the PTHO program:

- 1) You must have been residing in a tornado-impacted residence on May 27, 2019.
- 2) Your household income should be at or below 120% AMI (Average Median Income.)
- 3) You must be a "first-time" homebuyer – Individuals who currently own, or have owned a home in the past three years, are not eligible for this program.
- 4) You must have the ability to become mortgage ready within one year.

SCAN TO LEARN MORE
AND **APPLY NOW**

[homeownershipdayton.org/
pathway-to-homeownership-
program/](http://homeownershipdayton.org/pathway-to-homeownership-program/)



PTHO Partners:



CountyCorp

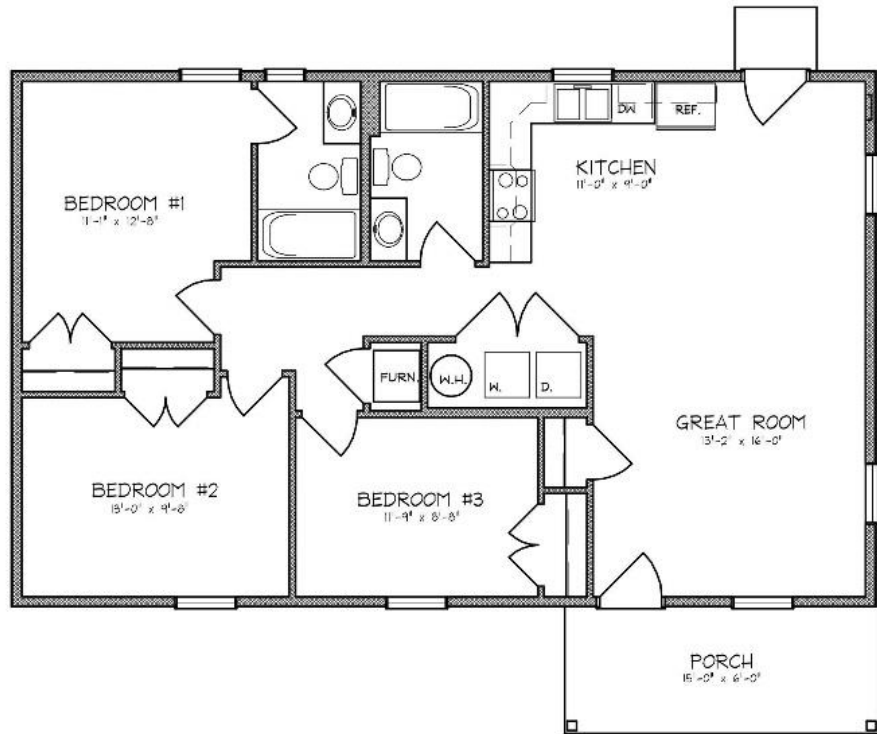
DAYTON



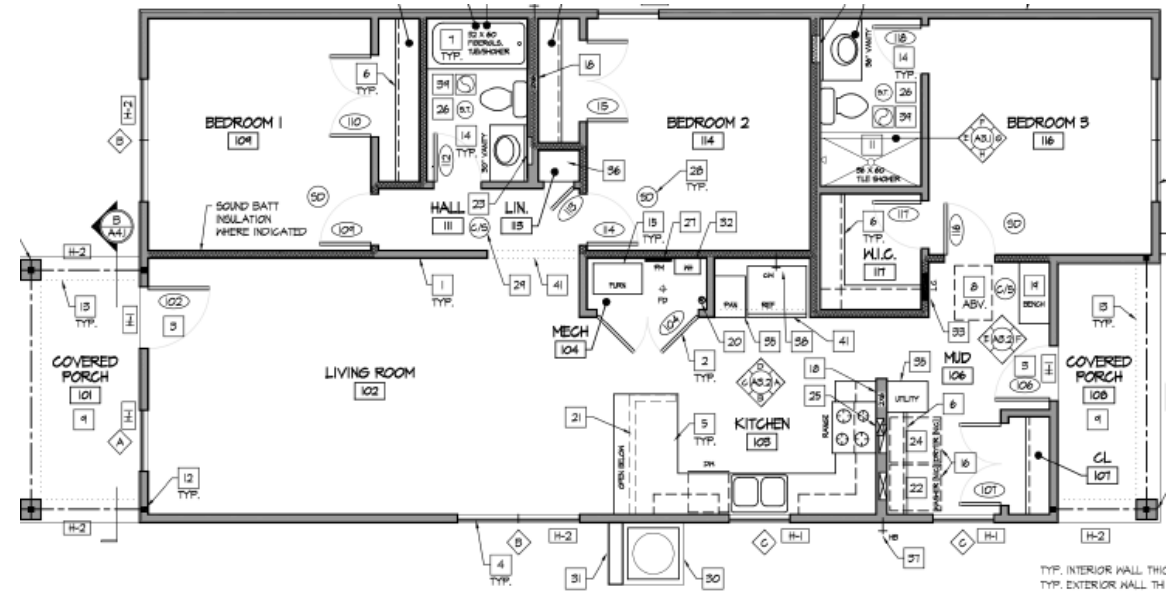
TROTWOOD
+ GROWING TOGETHER +



Redbud Model



Dogwood Model



4658 Marlin Avenue Rehab
Trotwood – BDM &
PMV/PDA



4125 Natchez Rehab - BDM



418 Smith Rehab BDM, Southbrook, Disciples





Disaster Aid Ohio Off Site Framing Build

Oct 15-16, 2021 - Millersburg, Ohio

Information Access and Contact Information

To access the MV LTRG Archives – Lessons learned, best practices and tools

- Contact Wright State University Archives
- Request: Miami Valley Long Term Recovery Operations Group Records
- Collection ID number is MS-694
- 937-775-2092 or library-archives-ref@wright.edu

Pathway to Homeownership Program Information

- www.homeownershipdayton.org/ptho

Laura Mercer & Adam Blake

- Laura@NautilusSG.com 937.265.0664
- ABlake@countycorp.com 937-531-7048