

Hot Tub Hire - Terms & Conditions

All bookings are subject to our Terms & Conditions. If you place a booking online or by telephone you are agreeing to JB Event Hire terms and conditions as set out below.

General

- You must ensure you have a suitable area to locate the hot tub. The area should be secure, flat and clear of any debris.
- A power supply is required to power the hot tub and must be within 7 metres. We do not supply or recommend the use of extension leads
- A water supply is required to fill the hot tub. You must inform us if you intend on using an inside tap so we can check its suitable. We carry various hosepipe and attachments.
- We will fill up and empty the hot tub. A drain must be close by for us to pump the water into.
- Its recommended you leave everything plugged in so when we collect, we can check the equipment.
- It is the hirers reasonability to maintain and check the chlorine levels throughout the hire period.

Rented Accommodation

- We must have email confirmation from the property owner if you are using a holiday let. This must confirm you have permission to have a hot tub and use the properties electric and water supplies.
- We must be informed of collection cut of points before next possible guest will arrive at the property. We are always happy to liaise with the property owner.

Deposit & Cancellation

- A £50 deposit is required when booking. This must be paid 2 weeks before your hire set up date or as instructed on your booking email. The balance must be paid when we set up by cash, card or bank transfer. The hot tub and all accessories must be as we left them. Any damages will be billed accordingly.
- You may cancel your booking 4 weeks before set up date
- You may postpone your booking 4 weeks before your set up date and re book to another available date.
- In forecast severe weather we may have to cancel your hire. We continuously monitor the weather on a weekly basis. If your booking is cancelled, we will rebook your hire to another suitable date for you or refund your deposit.

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Delivery & Collection

- Weekend hire (Thursday – Sunday) The hot tub will be delivered on the Thursday at the time stated on your booking email and collected on the Sunday at the time stated on your booking email.
- Weekday hire (Sunday – Friday) The hot tub will be delivered on the Sunday at the time stated on your booking email and collected on the Friday at the time stated on your booking email.

Disclaimer

- JB Event Hire Will not be held responsible for any damage, injury or death resulting in the misuse of our hot tubs, gazebos or accessories
- JB Event Hire takes no responsibilities for any reactions or injuries caused by the chemicals supplied with the hot tub.
- JB Event Hire takes no responsibility for any damage caused to grass, patios decking or water damage to anything else.
- If weather severe weather warnings have been issued for wind on any day during your hire, we will not be able to supply a gazebo for safety reasons
- Gazebos must be taken down in high winds. All of our gazebos are popup and collapse by pressing the buttons on the legs
- The hot tub cover is not a safety devise therefore you should take extreme caution keeping the hot tub secure.
- Children under 12 must be accompanied by a responsible adult at all times. Children over 12 must always be supervised at all times.
- Limit time spend spent in the hot tub. Long exposure can make you feel unwell.
- Consult you GP before using the hot tub especially if you suffer from a medical condition or are pregnant.
- A £50 cleaning fee will be charged if the hot tub requires significant cleaning so please try and keep it clean at all times.
- Running the bubbles for a prolonged period may result in a drop of the water temperature.
- The hot tub may take up to 24 hours to reach temperature in cold ambient weather.
- Avoid using the hot tub before it's reached the desired temperature.

Hen party & Birthday party packages

- Some our packages are supplied with extras such as prosecco glasses, Disco lights, Fairy lights, Bluetooth speaker, Bunting and Inflatable props. These must all be returned upon collection of the hot tub.
- Any facemasks or beauty products supplied with our Hen Parry Package are used at your own risk. We recommend you patch test the products before use.

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Hot Tub Rules

- DO NOT Allow children in the hot tub unaccompanied
- DO NOT Have any electrical items on or near the hot tub
- DO NOT Use the hot tub whilst under the influence of drink or drugs
- DO NOT Enter the hot tub wearing any clothes or footwear (only suitable swimwear should be worn)
- DO NOT Allow any animals into the hot tub
- DO NOT Remove any parts of the hot tub other than the air hose, the filter cartridge & Chem Connect if instructed by JB Event Hire
- DO NOT run the bubbles whilst the cover is on as this may cause a vacuum
- DO NOT Sit on the hot tub cover or sides
- DO NOT Try to relocate the hot tub once it's been set up
- DO NOT Use the hot tub alone
- DO NOT Allow any more than specified persons into the hot tub
- DO NOT Over fill the hot tub
- DO NOT Allow the hot tub water level to drop below the minimum line show on the inside of the hot tub
- DO NOT Leave the LED lights running when not in use
- ALWAYS replace hot tub cover and fully clip when not in use
- DO NOT Empty the hot tub unless previously arranged. We carry a pump to empty on collection

- DO Use chemicals as instructed
- DO Wash before using the hot tub. This will help keep the water clean
- DO Read through the user manual supplied
- DO Enjoy yourself

- Please take every care possible to ensure the hot tub and gazebo remain in an excellent condition. If you are unsure of something, then please contact us.

By paying deposit you agree to our terms and conditions and will ensure all the hot tub rules are followed whilst hiring this hot tub from JB Event Hire. You will ensure the hot tub is not misused and you will ensure the hot tub and all attachments are returned in same condition as delivered.