DEVIN PIERCE SCHEEF, M.F.A.

Assistant Chair & Associate Professor of Theatre Arts Scenic Designer & Charge Artist scheefd@gmail.com 262-880-5240

Education

M.F.A. in Theatre Arts, Scenic Design University of Nevada Las Vegas Graduated May 19, 2013

Thesis: Deconstructing Equus: Realizing Peter Shaffer's Total Theatre in Scenic Design

B.A. in Theatre Arts
B.A. in Environmental Studies
Lawrence University, Appleton, WI
Graduated Cum Laude: June 12, 2005

University of Central Oklahoma

Assistant Chair, Department of Theatre Arts (2020-present) Tenured Associate Professor of Theatre Arts (2017-present)

Teaching

Courses in Progress and Student Learning Outcomes – Spring 2024

THRT 2243 Scene Painting / THRT 4900 Practicum in Advanced Scene Painting

- Identify multiple tools and materials used by the professional scenic artist, and demonstrate their proper use and care.
- Perform a variety of scenic painting techniques widely used in professional theatre and film, and develop a creative portfolio to showcase this work.
- Demonstrate the competency and skills required to lead a paint team as a scenic charge artist for theatrical productions.
- Employ the required procedures and protocols to maintain a safe and sanitary work environment in the scene shop.

THRT 3343 Development of Drama

- Perform scholarly research through the composition of a multi-part essay on the history and significance of a selected play script or production.
- Display best practices in educational public speaking by preparing and presenting a dramaturgical lecture on a selected play script or production.
- Debate the value of performing historically significant works of dramatic literature, both verbally and in written responses.
- Demonstrate artistic prowess and peer collaboration in developing an original short play that exemplifies the themes and/or styles across multiple play scripts addressed in the course.

Previous Courses and Student Learning Outcomes – 2016-2023

THRT 1311 Production & Performance – Scene Shop

• Complete a minimum of two hours per week in service to the Mitchell Hall scene shop by constructing and finishing the scenery and/or props for the semester's productions.

OR

- Fulfill a position on the stage or rigging crew for a single production, including diligent attendance of all rehearsals and performances, and dutiful execution of the assigned role.
- Demonstrate best practices in stage operations etiquette and scene shop safety.

THRT 1553 Foundations of Theatre Arts

- Identify the policies and procedures of the BFA Degree Programs in the UCO Department of Theatre Arts.
- Analyze the critical dramatic elements and structure of a play script.
- Apply scholarly research to debate and critique the merits of a theatrical performance, both orally and in writing.
- Demonstrate proper etiquette for auditioning at the college level.
- Collaboratively develop and present an effective concept and visual display for a production proposal.

THRT 2123 Stage Makeup

- Apply demonstrated theatrical makeup techniques to generate seven distinct characters for theatrical performance.
- Execute the process of makeup design for the theatre through applied research, written character analysis, and verbal presentation.
- Identify the critical tools used by the professional makeup designer, and the practices necessary to use them effectively and safely.
- Demonstrate best practices in stage makeup application, including advisement and instruction of less experienced performers and students.

THRT 2303 Script Analysis

- Deconstruct seven pieces of dramatic literature and critically analyze the techniques used by the playwright to tell their story and affect their audience.
- Explore, analyze, and verbally debate the various social issues addressed in both historic and contemporary play scripts.
- Present dramaturgical research of a play script through the performance of a verbal presentation or facilitation of a group discussion.
- Apply critical script analysis skills to compose an effectively argued, research-based production proposal.

THRT 2901 Portfolio Seminar

- Compile, design, and publish a professional quality digital portfolio showcasing the student's area of emphasis in the Theatre Arts Design and Technology program.
- Create and publish a hard copy rendition of this professional portfolio for use in direct interview and presentation conditions.
- Generate a complete work and production resume, formatted to current industry standards, for submission with future job applications.
- Generate a thorough, unique, and considerate artist statement for submission with future job applications.

THRT 2743 Computer Drafting for Theatre

- Identify and replicate global industry-standard drafting procedures for creating and interpreting technical drawings for the theatre.
- Digitally draft and print two-dimensional scale drawings of entire stages and individual scenic elements from multiple viewpoints.
- Build and record three-dimensional digital scale models of theatrical sets; and apply color, texture, and stage lighting to these renderings.
- Generate a light plot for an entire theatrical space.

THRT 3133 Set Design

- Deconstruct a play script to critically analyze the playwright's intended themes as they pertain to space, architecture, and color.
- Perform historical, architectural, and visual research to inform a practical concept proposal for a set design.
- Produce written statements of design intent, and verbally present and defend the perspectives contained therein.
- Generate sketches, colored renderings, basic hand draftings, and scale models in realization of a complete design for a selected play script.

THRT 3633 Voice & Movement 3

- Analyze and deconstruct characters from a dramatic text.
- Demonstrate safe use of the body and voice to effectively conceive and communicate multiple characters.
- Employ theatrical skills necessary to professional performers: Promptness, preparation, physical warm-up, mental focus, collaboration, and peer support.
- Develop and track best practices in health and wellness of the individual actor.

THRT 4313 Advanced Set Design

- Deconstruct a selected play script to critically analyze the playwright's intended themes as they pertain to space, architecture, and color.
- Produce and present a complete design proposal package for a selected play script, including visual research, a concept statement, rough sketches, a colored rendering, construction draftings, and a scale model.
- Demonstrate adaptability of a set design for a variety of theater setups, including proscenium, thrust, and arena stages.
- Research, prepare, and present a course lecture in either historical practices or new developments in set design.

THRT 4873 Production Thesis

- Successfully fulfill the design or production role encapsulated by their track of focus within the Design and Technology Program.
- Execute the theatrical process to professional, employable standards through adherence to all necessary procedures and deadlines.
- Demonstrate critical thinking, problem solving, and collaboration skills befitting the unique circumstances of the production.
- Document the design/production process in a professionally formatted portfolio and website.
- Produce and present a display of their work at the regional festival level.

New Course Created:

THRT 1253 Intro to Design for Theatre (1st session pending)

As a parallel to the THRT 1523 Beginning Acting course, this course will provide foundational knowledge and training to all students pursuing their focus in the Design/Technology program. It will introduce students to the necessary skill sets shared by each of the technical theatre disciplines, including research methodology, design statement composition, conceptual sketches, painted renderings, and drafting in scale. This course will become the new prerequisite for all intermediate and advanced level design courses.

New Courses in Development:

THRT 2xx3 This Course is a Drag: History and Practices of Cross-Sexual Performance

This course will survey historical styles of theatre from the perspective of gender exclusion and inclusion, investigating the historical purpose and methods of "Drag" performance across cultures. It will culminate in a collaboratively devised performance that demonstrates some of these styles.

THRT 4xx3 Advanced Rendering & Modeling

This advanced course will allow students to expand their capacities to express their design concepts through both practical and digital artistic media. Exploration of practical techniques employing charcoal, watercolors, and oils to generate illustrative renderings will be supplemented with tutorials in image scaling and visual manipulation in Photoshop and Vectorworks programs.

THRT 4xx3 Design for Themed Entertainment

This advanced course will explore the practical requirements and artistic methodologies of designing immersive entertainment environments, including theme park attractions, restaurants, and interactive museum exhibits. Students will supplement their established theatrical design skills with research into the building and safety codes applicable to realizing their designs beyond the traditional theater structure.

Professional Development, Certifications & Affiliations:

National Association of Schools of Theatre Annual Meeting, 2023

Safe Zone Ally Program Certification, 2022

eLearning Facilitation Certification, 2022

Education Leadership Association Department Chair Academy, 2021-2022

Student Transformative Learning Record Certification

• Training Modules 1 & 2 completed August 30, 2019

Kennedy Center American College Theatre Festival, Region 6

- Student Display Respondent Allied Crafts, 2023, 2022, 2020
- Presenter "The Aesthetics of Theatrical Design," 2023, 2019
- Presenter "Set Design with Purpose," 2022, 2020
- Presenter "Art versus Design," 2021 (virtual due to COVID-19), 2018

United States Institute of Theatre Technology Conference & Stage Expo

- Queer Nation Round Table participant, 2023, 2018
- Commission on Education participant, 2018

Student Mentee Awards and Honors:

Skylar Selby-Mullins. Projection Design – *Rooster*. Kennedy Center American College Theatre Festival, 2023. Devin Scheef and Jamison Rhoads, mentors.

- Region 6 Commendation for Excellence in Projection Design
- Region 6 Barbizon Award for Projection Design (runner up)
- National Honor for Distinguished Achievement in Projection Design

Monica Tran (alumnus). Carnegie Mellon University, Pittsburgh, PA. August 2021. Granted a full-ride scholarship to pursue an M.F.A. in Production Technology and Management, Technical Direction. Matt Stuttgen, Patterson Allen, and Devin Scheef, mentors.

Gillian Andersen. Projection Design – *Radium Girls*. Kennedy Center American College Theatre Festival, Virtual, 2021. Devin Scheef, mentor.

- Stagecraft Institute of Las Vegas Award for Excellence in Technology and Design
- Don Childs Award for Cross Discipline Collaboration
- Doug Getzoff Award for Undergraduate Design Excellence
- Randy Lutz Award for Allied Design & Technologies

Trinity Aragon-Burton. *Cirque du Soleil*, Las Vegas, NV. May 7-11, 2018. Admission to the 2018 Cirque du Soleil Stage Management Elite Training Program. Angela Marks and Devin Scheef, mentors.

Trinity Aragon-Burton. *United States Institute of Theatre Technology Conference & Stage Expo*, Fort Lauderdale, FL. March 13-17, 2018. Invited participant in the 2018 USITT Stage Management Mentor Project. Angela Marks and Devin Scheef, mentors.

Additional Student Mentorship in Production Design:

Lorenzo Butler, Set Design – Everybody, directed by Kato Buss, April 2021

Jen Witcher, Set Design - Trojan Women 2.0, directed by Kato Buss, April 2019

Student Field Excursions & Educational Networking Events:

Cirque du Soleil: Amaluna. Dallas, TX, February 15-16, 2019. Students and I traveled by van to attend a performance of the production, receive a backstage tour, and participate in a talkback with the production's technical crew.

Walt Disney World Resort. Orlando, FL. March 18-20, 2018. Select students who attended the USITT National Conference remained in Central Florida during the first weekend of spring break to tour the Magic Kingdom theme park and participate in a networking dinner and talkback with park experts and technicians.

Cirque du Soleil: Kurios. Dallas, TX, March 22, 2017. Students and I traveled by van to attend a performance of the production, receive a backstage tour, and participate in a talkback with the production's technical crew.

Awards and Recognition - Teaching:

Vanderford Distinguished Teacher Award – University of Central Oklahoma, 2023

College of Fine Arts and Design Distinguished Teaching Award – University of Central Oklahoma, 2022-2023

Vanderford Initiative Award – University of Central Oklahoma, 2018

College of Fine Arts and Design Initiative Award – University of Central Oklahoma, 2017-2018

Research, Creative, and Scholarly Accomplishments

External Validation

Devin Scheef. "Scenic Designs for *Equus* (2013) and *A Streetcar Named Desire* (2011) for the Nevada Conservatory Theatre." Images of design artifacts and production photographs featured in the second edition of *Introduction to Theatrical Design & Production: A Collaborative Journey* by Judy Ryerson (Waveland Press, 2021).

Invited Guest Faculty in Scenic Design – University of Wisconsin La Crosse, 2019.

Set Designer and Scene Charge Artist for *The Country Wife*, directed by Greg Parmeter.

Guest Lecture Series: Art versus Design: Determining Creativity and Function Onstage
Audience Psychology and the Aesthetics of Theatrical Design
Introduction to Trompe L'oeil Techniques in Scene Painting

Internal Validation

Set Design for the University of Central Oklahoma

- Our Town, directed by Erin Clemons, February 2024
- August: Osage County, directed by Collin Andrulonis, September 2023
- Much Ado About Nothing, directed by Ronn Burton Isenberg, February 2023
- Rooster, directed by Michael Page, October 2022 (World Premiere)
- The Consul, directed by Rob Glaubitz, April 2022
 (Winner of the 2023 American Prize in Opera Performance College/University)
- Puffs, directed by Alicia Tafoya, October 2021
- By the Bog of Cats, directed by Emily Heugatter, proposed for October 2021 (Production postponed & design suspended due to director on medical leave.)
- Rhinoceros, directed by Daisy Nystul, February 2021
 (Production cancelled, later restaged for film due to severe winter weather.)
- Radium Girls, directed by Alicia Tafoya, October 2020
 (Production filmed and streamed online due to COVID-19 restrictions.)
- The Ballad of Baby Doe, directed by Rob Glaubitz, May 2020 (Production cancelled due to COVID-19 outbreak, not restaged.)
- Peter and the Starcatcher, directed by Daisy Nystul, October 2019
- *Macbeth*, directed by Emily Heugatter, November 2018
- The Mousetrap, directed by Daisy Nystul, March 2018
- Eurydice, directed by Kato Buss, November 2017
- Leap of Faith, directed by Greg White, April 2017
- As You Like It, Directed by Emily Heugatter, February 2017

Scenic Charge Artistry for the University of Central Oklahoma

- Much Ado About Nothing, directed by Ronn Burton Isenberg, February 2022
- Meet me in St. Louis, directed by Billie Thrash, November 2016
- A Flea in her Ear, Directed by Daisy Folsom, October 2016

Awards and Recognition - RSCA:

Broadway World Oklahoma

- Nominee: Set Design of the Decade *Radium Girls* (UCO 2020)
- Nominee: Set Design of the Decade *Eurydice* (UCO 2017)

Kennedy Center American College Theatre Festival

- Commended Scenic Design: August: Osage County, 2023
- Commended Scenic & Props Design: Peter and the Starcatcher, 2019
- Commended Scenic Design: Eurydice, 2017

Internal Service

University Committees

• University Core Curriculum Committee, 2022-present

College of Fine Arts & Design (CFAD) Committees

- CFAD Tenure and Promotion Revision Taskforce, 2023-2024
- CFAD Tenure Committee, 2023
- CFAD Curriculum Committee, 2018 present
- Safety Council member, 2017 2020
- New Faculty Search Committees
 - Tenure Track Assistant Professor of Performance & Stage Management Spring 2022*
 - Tenure Track Assistant Professor of Media Design for the Theatre Spring 2021*
 - o Tenure Track Assistant Professor of Theatre Education Spring 2021
 - Temporary Visiting Assistant Professor of Lighting Design & Stage Management – Fall 2020*
 - Assistant Professor of Costume Design (Tenure Track), Fall 2019*
 - o Assistant Professor of Performance (Tenure Track), Fall 2019
 - Visiting Assistant Professor of Costume Design, Fall 2018, Spring 2019*
 - Visiting Assistant Professor of Performance, Fall 2018

(* denotes committees which I chaired.)

Department of Theatre Arts

- Assistant Chair of the Department, 2020 present
- Department Tenure Committee, 2023
- Head of the Design/Technical Program, 2018 2021
- New Website Taskforce for Department of Theatre Arts, Spring 2018

University Volunteer Activities

- Carnegie Branding and Marketing Campaign Focus Group Participant, 2023
- LGBTQIA+ Faculty Organization member, 2017 present
 - o Photo Station designer for Annual Gala Fundraiser, November 2017, 2019
- Student Alliance for Equality (S.A.F.E.) faculty mentor, 2017 present
 - o Guest Panelist: Queer Careers, September 2017
- National Conference on Undergraduate Research faculty volunteer, April 2018
- Labor for Mitchell Hall Scene Shop (unpaid and beyond designated release time)
 - o *Much Ado About Nothing*, directed by Ronn Burton Isenberg, February 2022 (set construction)
 - o *Puffs*, directed by Alicia Tafoya, October 2021 (paint support)
 - o *Rhinoceros*, directed by Daisy Nystul, February 2021 (set construction)
 - o Radium Girls, directed by Alicia Tafoya, October 2020 (furniture carpentry)
 - o *Peter and the Starcatcher*, directed by Daisy Folsom, October 2019 (props design and fabrication)
 - o *Macbeth*, directed by Emily Heugatter, November 2018 (set construction and paint support)

External Service

Regional & Community Engagement

- OSSAA One-Act Festival, Tulsa, OK
 - o Production Adjudicator, September 2023, October 2022
 - o Festival Attendee & Recruiter, October 2021
- Oklahoma State Thespians Competition, Oklahoma City
 - o Workshop Presenter & Tech Olympics Adjudicator, January 2022
- Classen Fine Arts Festival, Oklahoma City
 - o Festival Attendee & Recruiter, October 2023, 2022, 2021
- High School Workshops:
 - o Mustang High School, Mustang, OK, November 2022, January 2018
 - o Edmond North High School, Edmond, OK, February 2018

Miscellaneous Volunteer Activities

- Fence Construction & Installation, Racine, WI, July 2022
- Wedding Arch Designer & Fabricator, and Custom Cornhole Set Designer for Matthew & Kaitlyn Arellano, Fort Lauderdale, FL, June 2022
- Treehouse Deck Designer & Builder, Racine, WI, July 2021
- Wedding Arch Designer & Fabricator for Brandon & Elizabeth Dawson, Orlando, FL, May 2021
- Stage Makeup Design Consultant for *Geezers*, Lusetta Fennell, director. Lincoln County Onstage, March 2019
- Scene Painting Consultant/Trainer for *Wait Until Dark*, Daisy Folsom, director. Lincoln County Onstage, June 2018

Additional Production Experience

American Heritage Center for the Arts (AHCA), Plantation, FL Maine State Music Theatre (MSMT), Brunswick, ME Nevada Conservatory Theatre (NCT), Las Vegas, NV Lawrence University (LU), Appleton, WI

D 1 4	D. I	D' 4	T 4*	X 7
Production	Role	<u>Director</u>	<u>Location</u>	<u>Year</u>
Into the Woods	Scenic Charge Artist	Johnpaul Moccia	AHCA	2016
The Wizard of Oz	Set Designer/Charge	Brian Lovejoy	AHCA	2016
Elemeno Pea	Scenic Charge Artist	Christina Wright	AHCA	2016
	a 5	*		2015
Next to Normal	Set Designer/Charge	Johnpaul Moccia	AHCA	2015
Falling	Scenic Charge Artist	Christina Wright	AHCA	2015
But Why Bump Off Barnaby?	Set Designer/Charge	Brian Lovejoy	AHCA	2015
Young Frankenstein	Asst. Props Master	Marc Robin	MSMT	2015
The Music Man	Asst. Props Master	Marc Robin	MSMT	2015
Sister Act	Asst. Props Master	Donna Drake	MSMT	2015
Little Shop of Horrors	Set Designer/Charge	Johnpaul Moccia	AHCA	2015
Little Women	Set Designer/Charge	Brian Lovejoy	AHCA	2015
	5	3 3		
Baby	Set Designer/Charge	Johnpaul Moccia	AHCA	2014
Completeness	Set Designer/Charge	Christina Wright	AHCA	2014
The Odd Couple (Female)	Set Designer/Charge	Brian Lovejoy	AHCA	2014
Jake's Women	Scenic Charge Artist	Christina Wright	AHCA	2014
Once Upon a Mattress	Set Designer/Charge/TD	Brian Lovejoy	AHCA	2014
Merrily We Roll Along	Scenic Charge Artist	Jim Usher	AHCA	2014
Merrity We Koll Along	Seeme Charge Artist	Jiii Oshei	AIICA	2014
A Catered Affair	Set Designer/Charge/TD	Johnpaul Moccia	AHCA	2013
The Miracle Worker	Set Designer/Charge/TD	Brian Lovejoy	AHCA	2013
Nora's Lost	Scenic Charge Artist	Christina Wright	AHCA	2013
Mary Poppins	Props Journeyman	Marc Robin	MSMT	2013
	Props Journeyman	Dominic Missimi	MSMT	2013
Gypsy Les Missashles	Props Journeyman			
Les Miserables		Marc Robin	MSMT	2013
Dreamgirls	Props Journeyman	Marc Robin	MSMT	2013
Gemini	Scenic Charge Artist	Michael Lugering	NCT	2013
Equus	Set Designer (Thesis)	Todd Espeland	NCT	2013
Arcadia	Set Designer	Chris Edwards	NCT	2012
Romeo and Juliet	Scenic Charge Artist	Paul Barnes	NCT	2012
42 nd Street	Props Apprentice	Charles Repole	MSMT	2012
Sunset Boulevard	Props Apprentice	Marc Robin	MSMT	2012
Legally Blonde	Props Apprentice	Marc Robin	MSMT	2012
A Chorus Line	Props Apprentice	Donna Drake	MSMT	2012
A Funny Thing Happened	Scenic Charge Artist	Rick Pessagno	NCT	2012
Seven Guitars	Props Master	Chris Edwards	NCT	2012
The Seagull	Set Designer	Michael Lugering	NCT	2012
A Christmas Carol	Props Master	Brad Carroll	NCT	2011
Miss Julie	Scenic Charge Artist	Ann-Marie Pereth	NCT	2011
A Streetcar Named Desire	Set Designer	Jeff Koep	NCT	2011
Noises Off!	Props Master	Kenn McLeod	NCT	2011
Dead Men Don't	Set Designer/Charge/	T 115 1 1	Adelaide Fringe	2011
Carry Handbags	Props Master	Todd Espeland	Australia	2011
The Taming of the Shrew	Scenic Charge Artist	Todd Espeland	NCT	2011
The Fantasticks	Scenic Designer	Glenn Casale	NCT	2011
	8			
Spring's Awakening	Scenic Charge Artist	Kenn McLeod	NCT	2010
Count Dracula	Props Master	David Ivers	NCT	2010
Fool for Love	Scenic Charge Artist	Michael Lugering	NCT	2010
4.5	G . D		TEL G. II TE	
Adaptations: A Broadway	Set Designer/	Rakia May	The Studio Theater	2006
Musical Revue	Scenic Charge Artist	•	Orlando, FL	
Laughing Wild	Set Designer/Charge	Zack Johnson	LU	2005
Little Shop of Horrors	Scenic Charge Artist	Jacob Allen	LU	2004
Children of Eden	Set Designer/Charge	Brad Behrmann	LU	2003

Scheef Curriculum Vitae 10

Previous Employment

Oct 2016 – May 2017 Visiting Assistant Professor of Scenic Design University of Central Oklahoma, Edmond, OK

Duties: Provide scenic designs as assigned, and serve as scenic charge artist for productions mounted by the College of Fine Arts and Design, including musicals, operas, straight plays, and a variety of music and dance concerts. Supervise technical theatre students working onstage and in the scene shop. Develop and instruct an undergraduate course in Scenic Painting.

Skills: Sketching & Rendering, Computer-aided Drafting (Vectorworks and Illustrator), Model Building, Scenic Painting & Faux Finishing, Course & Syllabus Writing, Instruction

Aug 2013 – June 2016 Resident Scenic Designer & Technical Theatre Instructor American Heritage School, Plantation, FL

Duties: Provide scenic designs and produce all scenic art for a six-show season comprised of three musicals and three straight plays. Supervise technical theatre students working onstage and in the scene shop. Develop and instruct college-prep courses in Introduction to Technical Theatre, Scenic Design, Scenic Art, Playwriting, and Play Script Analysis.

Skills: Sketching & Rendering, Computer-aided Drafting (Vectorworks), Model Building, Stage Carpentry, Scenic Painting & Faux Finishing, Foam Sculpting & Carving, Basic Sewing, Fabric/Drapery Swaging, Upholstery, Course & Syllabus Writing, Class Instruction

May – Aug 2015, '13, '12 Props Artisan Maine State Music Theatre, Brunswick, ME

Duties: Assist the props master in shopping, pulling, fabricating, and finishing all stage properties to serve a four-show summer stock season. Participate in relevant duties at all show load-ins and strikes. Attend rehearsals and assist other technical departments as necessary. Supervise and instruct younger apprentices and interns in the props shop.

Skills: Stage Carpentry, Scenic Painting & Faux Finishing, Foam Sculpting & Carving, Basic Sewing, Fabric/Drapery Swaging, Upholstery

Aug 2010 – May 2013 Graduate Assistant – Scenic Design University of Nevada Las Vegas, Las Vegas, NV

Duties: While earning an MFA in Scenic Design, serve the Department of Theatre in rotating roles as scenic designer, scenic charge artist, and props master for a six-show season. Contribute a minimum of twenty hours per week in shop labor. Supervise undergraduate shop workers as needed. Provide additional service as a substitute design lecturer for the Department.

Skills: Sketching & Rendering, Computer-aided Drafting (Vectorworks), Model Building, Carpentry, Scenic Painting & Faux Finishing, Foam Sculpting & Carving, Fabric/Drapery Swaging, Course Lectures in Introduction to Scenic Design, Model Building, and Design Aesthetics.

Oct 2008 – June 2010 Guest Relations Host Walt Disney World Resort, Orlando, FL

Duties: As a front-line cast member and company representative, provide exceptional guest service to all visitors to the Walt Disney World Resort. Perform ticket sales and reservation fulfillment, place dining reservations, and provide knowledgeable property information and vacation advice. Provide guest service recovery when necessary.

Skills: Ticketing and Reservation System Software, Customer Service, Sales & Cash Handling

July – Sep 2008 Box Office Host, Cirque du Soleil *La Nouba* Walt Disney World Resort, Orlando, FL

Duties: Provide exceptional guest service to all patrons attending the production. Perform ticket sales and reservation fulfillment, provide knowledgeable show/property information and vacation advice. Provide guest service recovery when necessary. Assist with Front of House operations as needed.

Skills: Ticketing and Reservation System Software, Customer Service, Sales & Cash Handling

Oct 2007 – July 2008 Dream Squad Sweepstakes Host Walt Disney World Resort, Orlando, FL

Duties: Perform front-line tasks required to facilitate the packaging and distribution of prizes for the "Year of a Million Dreams" Sweepstakes. Identify and qualify potential winners, conduct any necessary interviews and paperwork, and grant prizes in accordance with the legal parameters of the sweepstakes. When not actively distributing prizes, provide exceptional guest service to all visitors to the Walt Disney World Resort.

Skills: Customer Service

Jan – Oct 2007 Ticketing/Admissions Trainer Walt Disney World Resort, Orlando, FL

Duties: Conduct admission procedures and assist in front-line security for all nightclubs at the Pleasure Island complex in Downtown Disney. Train newly hired or transferred cast members in ticket taking, ID verification, and wrist banding procedures. Provide exceptional guest service to all complex visitors.

Skills: Customer Service, ID Check Procedures

Scheef Curriculum Vitae 12

July – Sep 2006 Performer Disney Cruise Line, Celebration, FL

Duties: Perform in all main stage, floorshows, and deck events onboard the Disney Magic during its seven-day Caribbean cruise itinerary. Participate in character dining and meet-and-greet experiences. Maintain safety protocols for all performers, crewmembers, and passengers.

Skills: Voice, Dance, Acting, Pantomime

Aug 2005 – June 2006 Performer Walt Disney World Resort, Orlando, FL

Duties: Perform in various floorshows and special events across the Walt Disney World Resort. Participate in character dining and meet-and-greet experiences.

Skills: Dance, Acting, Pantomime

Aug 2004 – June 2005 Front of House Host, Cirque du Soleil *La Nouba* Walt Disney World Resort, Orlando, FL

Duties: Provide exceptional guest service to all patrons attending the production. Receive and process ticket media and assist guests in locating their seats. Maintain facility cleanliness and all show safety protocols. Provide guest service recovery when necessary.

Skills: Ticketing and Reservation System Software, Customer Service

July – Aug 2003 Front of House Host, Cirque du Soleil *Varekai* Chicago, IL

Duties: Provide exceptional guest service to all patrons attending the production. Receive and process ticket media and assist guests in locating their seats. Maintain facility cleanliness and all show safety protocols. Provide guest service recovery when necessary.

Skills: Ticketing and Reservation System Software, Customer Service

Additional Information

- Training in Commedia dell'arte and First Folio Shakespeare performance.
- Focus on theatre as an innately immersive and collaborative experience for both artists and audience.
- Desire to continue expanding and diversifying my career in educational theatre instruction and administration.
- Professional references available upon request.