

CLUTTERBUCK

cricket academy

Client Terms and Conditions

These are the standard terms of Client Business of CLUTTERBUCK cricket academy ('CCA') of 45 Flixborough rd, Burton Stather, Scunthorpe, North Lincolnshire, DN15 9HB and all work undertaken by CLUTTERBUCK cricket academy shall be on these terms unless specifically varied in writing and agreed to by both parties prior to the event. An event consists of one to one coaching and technical group coaching.

1. Payment and/or your signature constitute your acceptance of these terms and conditions.
2. Following receipt of your booking form and/or payment, 'CCA' will send you an email to confirm your booking. An email address will be required to process the order.
3. Neither "CCA" nor any of its staff accepts liability for any losses or additional expenses incurred by any participant or their parents or guardians due to injury or sickness, strikes, war or any other cause beyond their control, whilst at the CLUTTERBUCK cricket academy.
4. Cancellations caused by adverse weather conditions will not result in any refunds. A replacement session will be organised by 'CCA', if this session can't be attended CLUTTERBUCK cricket academy will not be liable for any refund.
5. 'CCA' reserves the right to modify a programme due to adverse weather conditions, low attendance or other unforeseen circumstances.
6. If a parent or guardian would like to make a complaint to CLUTTERBUCK cricket academy then they should contact the office by phone, email or written post. The parent or guardian will be contacted within 48 hours of the complaint being lodged, but the complaints procedure may take up to 2 weeks. A full and detailed copy of our complaints procedure is available to parents or guardians on request.
7. Full payment must be received prior to the start of any event, failure to do so can result in the loss of the place at the event. Payment will be accepted via BACS transfer, cheque or cash – no card payments available
8. By making payment and/or signing the booking/consent form, you confirm that you are the parent or guardian of the child listed within the booking and have custody and control of him/her and you confirm that :
 - You have read and accepted all of our terms and conditions
 - You accept that we will only administer prescribed drugs, e.g. antibiotics or inhaler, to your child during the event with your verbal and written consent provided at the start of the coaching session
 - You consent that we may call upon emergency medical advice for your child if an incident requires it
 - You accept that there is an inherent risk of injury in our cricket programme
 - You irrevocably consent to: your child's participation in the cricket programme, your child being photographed/video whilst at the 'CLUTTERBUCK cricket academy', and that such photographs/video can be used in future promotional material produced by 'CCA', and data relating to your child collected by 'CCA' being used for the purposes of associated promotion with 'CLUTTERBUCK cricket academy'
 - You accept that you must inform us on the application form that your child suffers from anaphylaxis. We will then follow the procedure we have in place for this
 - You consent to trained first aid personnel caring for your child in the event of an accident.