

SHAIFALI SINGH

TRANSFORMATION COACH | FACILITATOR | SOFT SKILLS TRAINER | PERSONAL BRAND ENABLER

Facilitating transformations through shifts in Behaviours, Communications, Performance & Appearance with executive coaching, behavioural skills training & image consulting.

Shaifali is a Certified Coach (Erickson Coaching), Soft Skills Trainer (NABET - QCI & SQA) & Image Consultant (ICBI). She has over 14 year's professional work experience & specialises in Human Resources & Organisational Development. She has conducted over 600+ training sessions & has coached, mentored & trained over 3000+ individuals. Shaifali is an avid learner, a fashion enthusiast & a Toastmaster

AREAS OF EXPERTISE

Behavioural Skills

- Executive Presence & Leadership
- Emotional Intelligence
- Developing a Growth Mindset
- Goal Setting
- Productivity & Performance Enablement
- Campus to Corporate Ready
- Customer Service Essentials
- Team Management Essentials
- Communication Skills & Public Speaking

Business Coaching

- Self Discovery & Self Management
- Vision Exploration, Goals Alignment & Solutions Enablement

Image Management

- First Impressions & Perception Management
- Dress for Success
- Business & Personal Etiquette
- Influencing & Networking Skills

Organisational Development

- Workplace Culture & Change Management
- Diversity, Inclusion & Equality (Culture Mapping)
- Decision Making, Problem Solving & Creative thinking Skills
- First Time Managers Development

PROFESSIONAL EXPERIENCE

The Image Works Consulting | Mumbai

Coach & Mentor | Soft Skills Trainer | Image Coach | Facilitator | January 2021 - Present

Capgemini India Pvt Ltd | Mumbai

Facilitator & Solutions Designer, Center Manager | Mar 2013 - Nov 2016

Omkar Realtors & Developers Pvt Ltd. | Mumbai

HR Business Partner for Recruitment, Learning & Development & Employee Engagement | July 2010 - March 2013

People Interactive Pvt Ltd | Mumbai

HR Specialist for Performance Management & Operations for Shaadi.com, Makaan.com & Mauj (People Infocomm Pvt Ltd) | July 2008 - July 2010

Unisource Worldwide, Inc. | Mumbai

HR Specialist for Performance Management | February 2008 - July 2008

OTI International | Jakarta

Consultant for pre-sales support | July 2004 - December 2007

