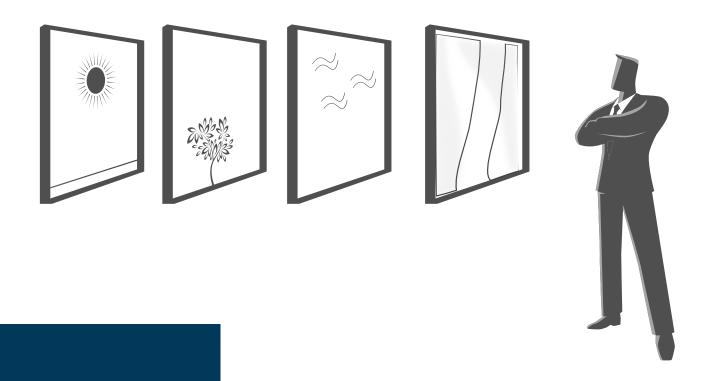


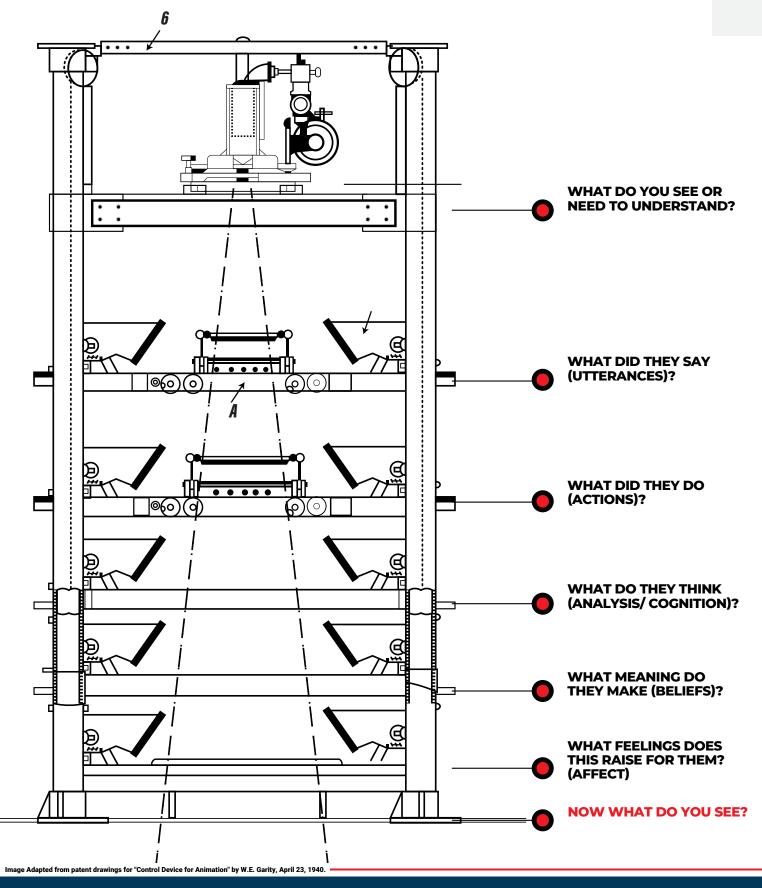
MULTIPLANE MODEL OF EMPATHY-BASED PROBLEM SOLVING

The Art of Everything

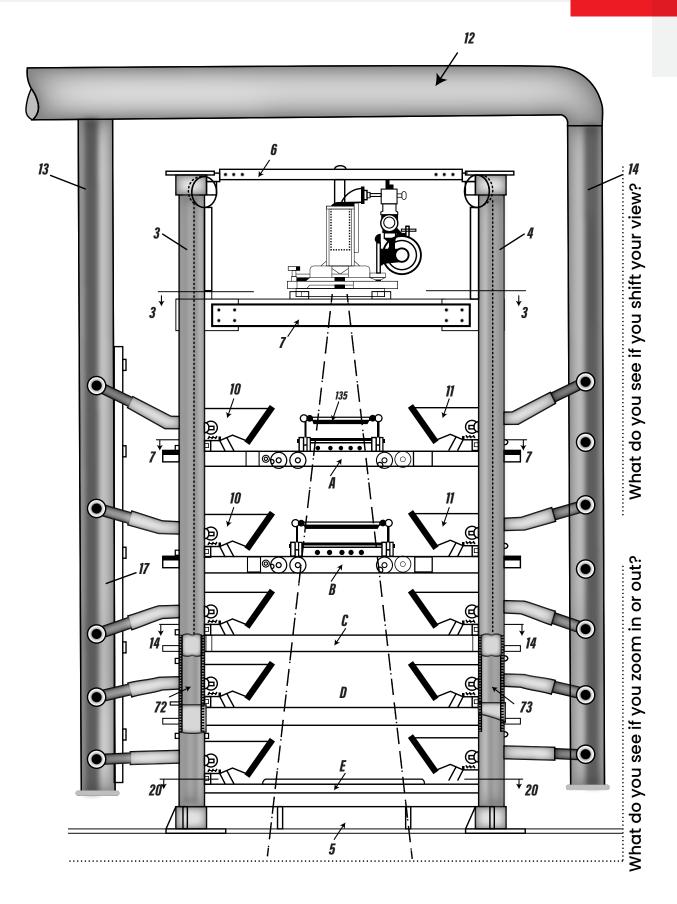
Dr. Gary Waddell



MULTIPLANE MODEL OF EMPATHY-BASED PROBLEM SOLVING



MULTIPLANE MODEL OF EMPATHY-BASED PROBLEM SOLVING



Analyze Your Observations

SELF-CHECK

CHECK YOURSELF FOR BLIND SPOTS (IMPLICIT BIAS, ASSUMPTIONS) THAT MIGHT ALTER YOUR VIEW.

DRAINSTORM

WHAT SOLUTIONS ARE POSSIBLE?

- **♦** GENERATE WITHOUT JUDGEMENT
- ◆ THINK OUTSIDE THE BOX
- DON'T WORRY ABOUT WHAT IS POSSIBLE/THINK BIG
- **♦** BUILD ON PRIOR IDEAS
- ◆ THE MORE THE BETTER

SYSTEMS CHECK

AS YOU SELECT A SOLUTION, ANALYZE:

- ♦ WHAT ASSETS ARE IN THE SYSTEM THAT WILL SUPPORT THE TRIAL?
- ◆ WHAT MIGHT GET IN THE WAY?
- HOW MIGHT THE SYSTEM SHIFT/GROW AS A RESULT?
- WHAT RELATIONSHIPS EXIST/COULD EXIST TO SUPPORT THE TRIAL?
- WHO HOLDS THE NECESSARY INFORMATION?
- ♦ WHO FI SE NEEDS TO BE PART OF THE SOLUTION?
- ♦ HOW CAN THE SYSTEM MAKE SPACE FOR A SMALL SCALE TRIAL?

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WHAT WILL YOU DO?

- TRY A SOLUTION ON A SMALL SCALE AND ANALYZE.
- ◆ WHAT HAPPENED?
- WHAT DID YOU SEE/OBSERVE?
- ◆ HOW DID OTHERS REACT? (REPEAT THE MULTIPLANE MODEL, AS NEEDED)
- ◆ TINKER AND REVISE.
- ◆ REPEAT THE PROCESS UNTIL READY TO SCALE UP OR ABANDON.
- **♦** EVALUATE