



Bring your entire team together—wherever they are

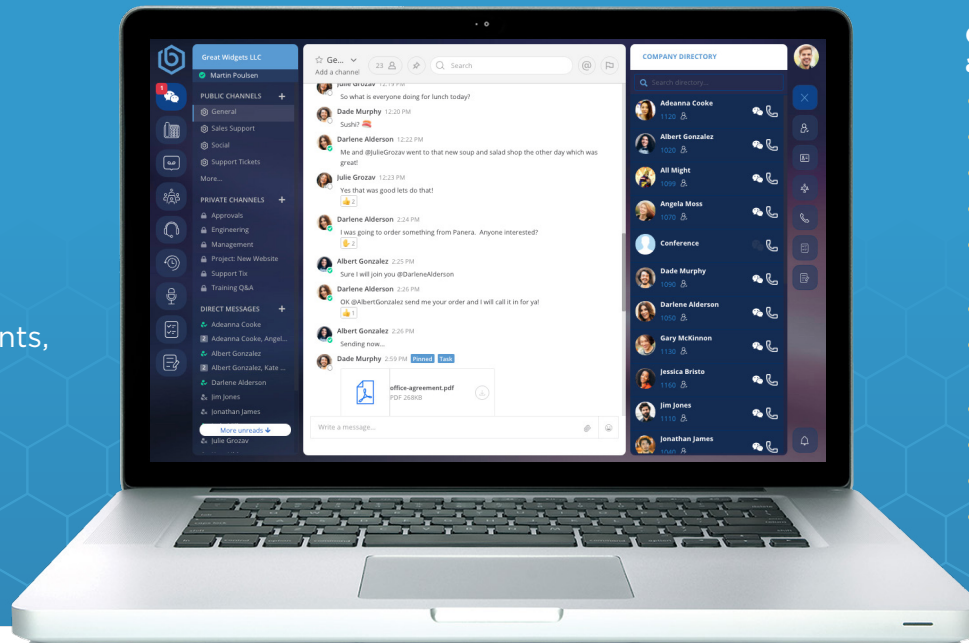
Boomea is a collaboration and productivity application that provides you and your team with the ability to manage people, projects, and performance, anywhere and anytime.



Open the Boomea app to chat, call, meet, and manage the team

Bring seamless communication and information integration to your business

You can be confident that you and your team will be prepared for any situation with the easy-to-use ability to chat, call, send attachments, manage schedules, take notes, conduct meetings, and more—all within the Boomea application.

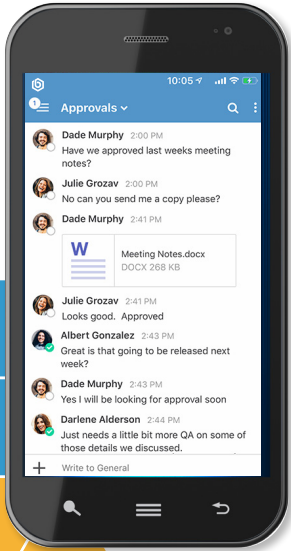


Get Boomea's multi-platform app for unified communication

- Chat
- Voicemail
- Meetings
- Webphone
- Call Routing, Recording, and History
- Call Center Console
- Contact Integration and Management
- Click-2-Call and Email
- Outside Communication
- Tasks and Notes
- Presence Group

Learn more about how we can help your business at acc-nc.com

Boomea simplifies and smooths communication and information management so you can focus on business



Chat

Send chat messages to users in your account—emojis included and file attachments supported.

Webphone

Make and receive calls right to your desktop app or browser.

Notes and Notes Mobile

Streamline personal note taking as well as share them with team members—and Notes Mobile supports your iOS and Android devices.

Call Routing

Manage your own call routing by defining which devices to ring, in what order and duration of time.

Call History

Call records from the Atlas platform are pushed to the Boomea application in real time so both missed and answered calls are up-to-date.

Outside Communication

Chat directly with your contacts who also use the Boomea UC client.

Contact Management

View and manage your contacts and avatars by syncing them with your integration point.

Contacts Integration

Integrate all your contacts with Boomea.

Get more detailed information about all these features at acc-nc.com

Meetings

Call in with our powerful meeting features: Screen Sharing, Video Conference, Start, Join, and Schedule Meeting.

Tasks and Tasks Mobile

Manage, delegate, and log your personal and organizational tasks directly—and Tasks Mobile supports your iOS and Android devices.

Voicemail

Get Voicemail directly within the Boomea application—the record appears automatically without the need to refresh.

Call Center Console

Access the Atlas platform call center console from the Boomea application—and monitor the status of your queues and agents in real time.

Call Recording

Record calls on the Atlas platform—which are automatically sent to the Boomea application.

Presence Group

Monitor, in real time, the phone status of other users and parking slots in your account.

Click-2-Call and Email

Click the phone icon to initiate a call to any phone number in your contacts list.

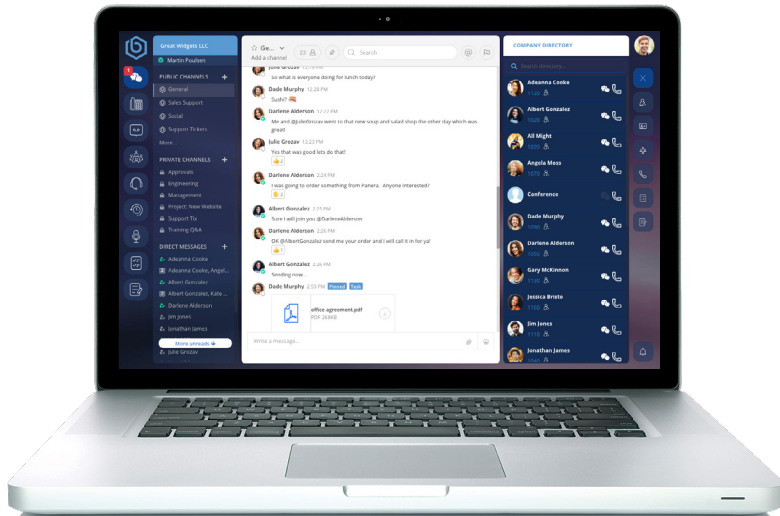




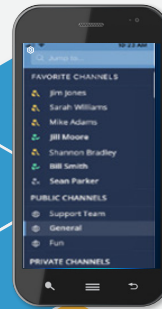
Stay fast and responsive—with chat integration

Boomea Chat is a business-driven chat application that's built from the ground up with unified communications in mind.

- Chat with coworkers and outside contacts
- Send photos, videos, and any other file type
- Enhance your messages with Emojis
- Use it across multiple platforms

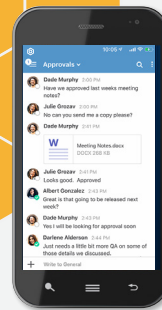


Whether you're working remotely, travelling, or just at the other end of the conference table, business chat has never been more seamless



Public Channels

- Any user can create a public channel.
- Any user within the account can join a public channel and read its entire chat history.
- Any user can invite any other user within the account to join the channel.

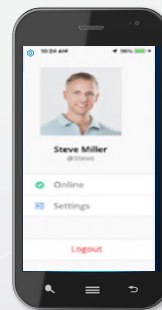


Private Channels

- Any user can create a private channel.
- Only the channel creator can invite or eject other users within the private channel.

Direct Messages

- Send one-on-one messages and group messages.
- Direct a chat to a singular person when in a group or channel by sending *mentions*. Use the @ symbol followed by the user's name and they will receive a notification that they have an unread mention and the channel or chat will show a badge of the number of unread messages.



Outside Messages

- Chat directly with contacts outside your organization who also use the Boomea UC client.
- When an outside person initiates a chat with you, a chat access rule will ask if you want to accept it, ignore for a set period, or block the user. This chat access rule is per person and can be changed at any time in your Boomea account settings.
- You may also define whether you wish to share your chat presence with that outside contact.

Learn more about the Boomea Chat app at acc-nc.com





Get voice communications—
at your fingertips

Work from anywhere

No desk phone
required when
you've got:

- Webphone
- Find Me Follow Me
- Voicemail with Transcription
- Presence Group
- Call History
- Call Recording
- Call Center Console
- Conference Center

**Boomea Voice on the Atlas platform—
synced to your cell, tablet, and computer**

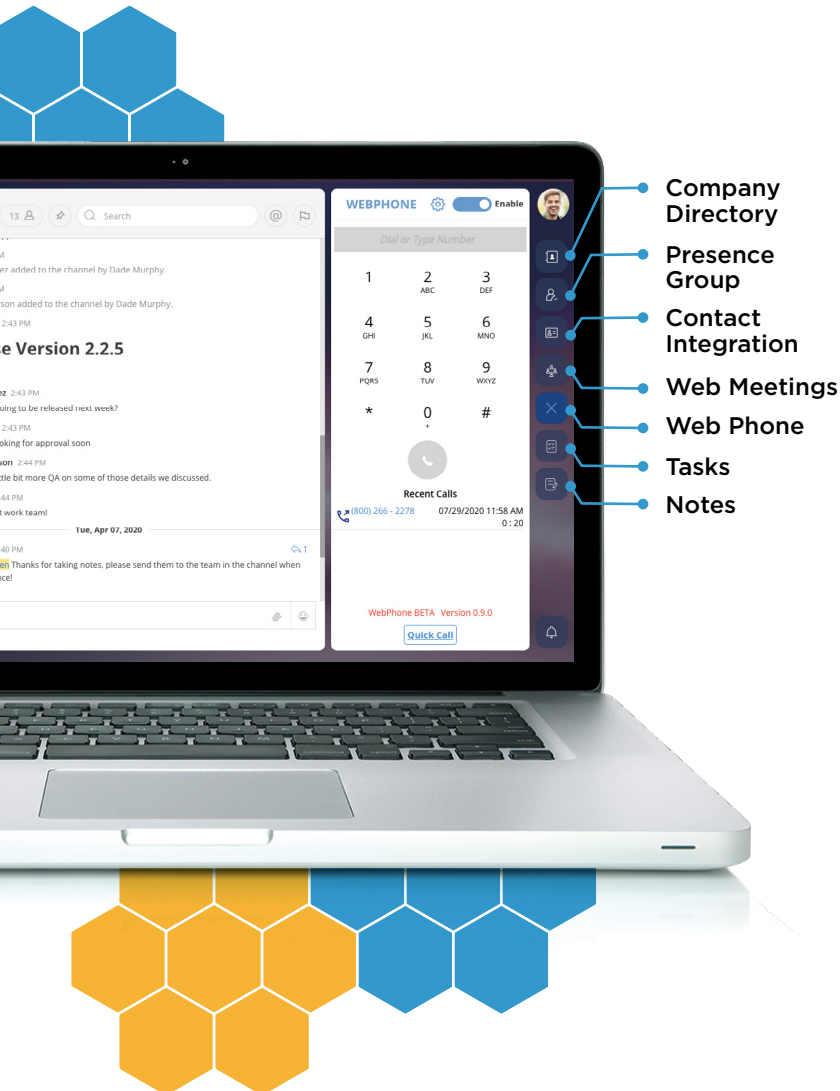
Find Me
Follow Me
Voicemail
Conference
Center
Call Center
Call History
Call
Recording



Web Phone

Voice communications with all the bells and whistles!

Get seamless access to all of your voice communications—with the Boomea Voice application



Web Phone

If you have access to a computer, you have access to your office phone system! The webphone enables users to make and receive calls right to their desktop app or browser.

- Multiple concurrent calls
- Hold/Unhold
- Input and output settings
- Display contact communication history
- Create tasks and notes while on the webphone
- Mute/Unmute
- Call Park
- Recent calls
- Plantronics (Poly) headset support

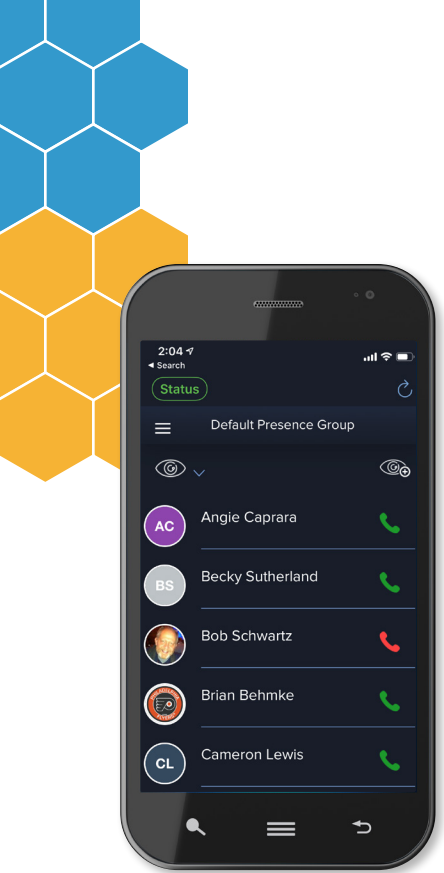
Find Me Follow Me

A user may manage their own call routing by defining which devices to ring, in which order, and for what duration of time, including:

- **No Answer Route**—where to send the call if the user does not answer
- **Busy Route**—where to send the call if the user rejects the call
- **Outside Timeframe Route**—where to send the call if the caller attempts to call the user outside their defined time frame
- **Time Frame Schedule**—how a user can set the time frames that callers may reach them

Voicemail with Transcription

- When you receive voicemail on the Atlas platform, the voicemail is sent automatically to the Boomea application and the new record appears—without the need to refresh.
- You can then listen to your voicemail, download it, or delete it.
- When you delete a voicemail from one device, it's removed from all your devices at the same time—for easier voicemail management.



Working remotely?

Wherever you find yourself, you can stay connected to clients and colleagues with Boomea Voice

Presence Group

Presence Groups allow you to monitor, in real time, the phone status of other users and parking slots in your account. This functionality emulates BLF buttons on a VoIP device. Boomea receives status updates when users make or receive calls and when calls are parked and picked up from park. Users can create difference presence groups to customize their view of who and which parking slots they need to monitor.

Call History

Call records from the Atlas platform are pushed to the Boomea application in real time so a user can be up-to-date with calls, both missed and answered! No refresh is necessary as the records will appear as they are created.

Call Recording

When a user is recorded on the Atlas platform, the recording will be sent to the Boomea application and the record will appear without the need to refresh. If the user has access to other user’s recordings via management permissions, this user will be able to review, play, download, and delete those recordings. The user can only delete a recording if they are given the “delete” action by management permissions. Call recordings are ordered by date and time and display the name of the user that was recorded.

Call Center Console

A user can access the Atlas platform call center console from the Boomea application. This enables a user to monitor the status of their queues and agents in real time. The interactive display allows the user to click on an agent and see their specific queue statistics. Each user can login, logout and set themselves away on the application. Admins can login, logout, and set agents “away” and “ready” in the application. Agent and admin can also see callers waiting in the queue.

Conference Center

Conference Center allows the conference moderator to manage all conference call participants and moderate the conference room. Features include lock/unlock conference, mute/unmute/deaf/undead all or single participants, eject participants, view participants who are speaking, realtime presence events allow moderators to know who is in the conference and their attendance duration.

Get more detailed information about all these features at acc-nc.com





Stay in touch with face-to-face meetings

Wherever you find yourself working, get the power of video meetings



Whether you're working from home, at a satellite office, or on your commute, stay connected with Boomea Meetings:

- Video Conferencing
- Screen Sharing
- Scheduling
- Record Meeting

If you're working remotely, it's more important than ever to stay in touch with your clients and colleagues





Get an integrated productivity tool that makes work *easier*

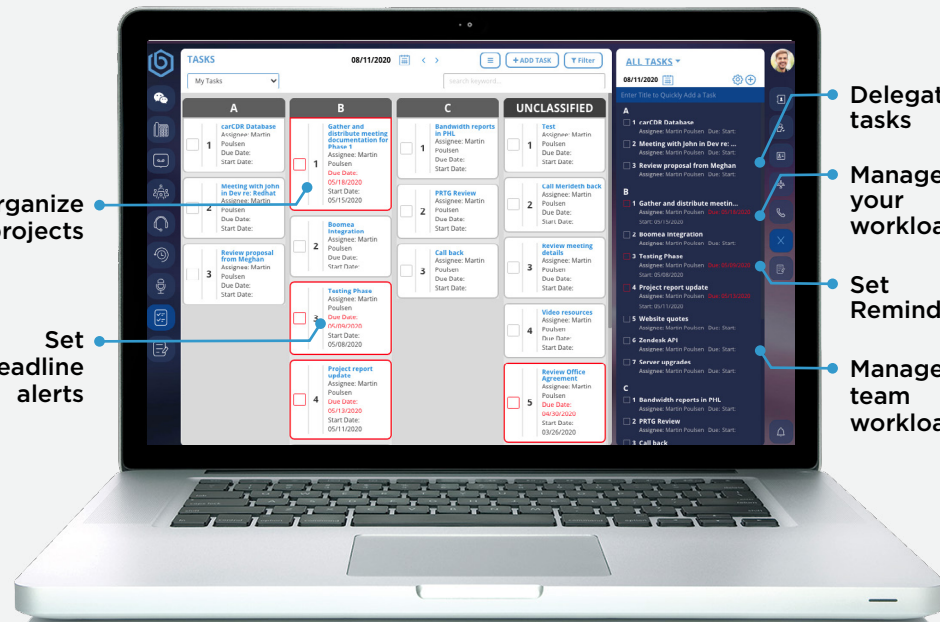
Share, delegate and collaborate on activities with the team— with Boomea Tasks.



The power of collaboration

Boost the productivity of your entire team:

- Personal and organizational task management
- Task delegation
- Task sharing
- Task activity log
- Task notifications
- Link UC objects to Tasks for quick referencing and centralization



Organize projects

Set deadline alerts

Delegate tasks

Manage your workload

Set Reminders

Manage team workload

Tasks for Mobile

Take your tasks on the road with Boomea Tasks Mobile—available for your iOS or Android device.

Color-code your tasks

Set task priorities

Set your task status

Share

Schedule your tasks

Track your projects and activities—all in one place



Manage it all in real-time:

- Personal and organizational notes management
- Real-time collaboration
- Notes sharing collaboration
- Notes notifications
- Link UC objects to Notes for quick referencing and centralization



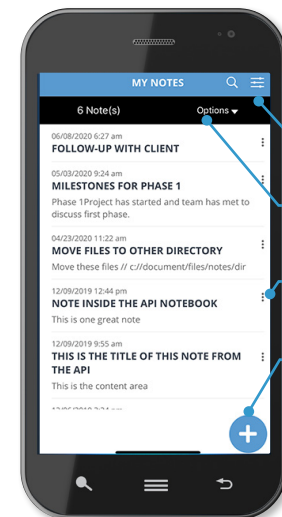
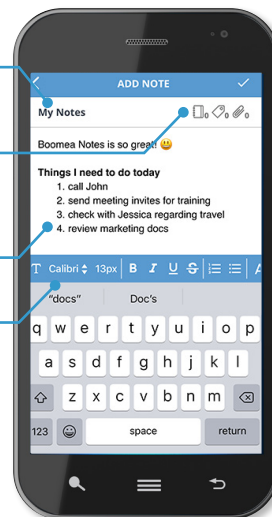
- Search
- Note options
- All notes
- Drag and drop
- New note

- Share note
- Notebooks
- Note tags
- Note contents
- Link note
- Note attachments

Notes for Mobile

Like to take notes on the go? Notes Mobile offers the same robust functionality on your mobile device as you have on your desktop—and it's available for both your iOS or Android devices.

- Add and edit note
- Notebooks, tags, and attachments
- Note contents
- Style bar



- Search and filtering
- Note options
- Drag and drop
- New note